

**2013 FOREIGN PROFIT CORPORATION ANNUAL REPORT**

DOCUMENT# F98000004670

**Entity Name:** NCO CUSTOMER MANAGEMENT, INC.

**Current Principal Place of Business:**

2201 WAUKEGAN ROAD  
SUITE 300  
BANNOCKBURN, IL 60015

**FILED**  
**Feb 27, 2013**  
**Secretary of State**  
**CC1631095676**

**Current Mailing Address:**

C/O SESSIONS, FISHMAN, NATHAN & ISRAEL LLC  
3850 N CAUSEWAY BLVD, SUITE 200  
METAIRIE, LA 70002

**FEI Number:** 23-2250564

**Certificate of Status Desired:** No

**Name and Address of Current Registered Agent:**

C T CORPORATION SYSTEM  
1200 SOUTH PINE ISLAND ROAD  
PLANTATION, FL 33324 US

*The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.*

**SIGNATURE:**

\_\_\_\_\_  
Electronic Signature of Registered Agent

\_\_\_\_\_  
Date

**Officer/Director Detail :**

Title            PRESIDENT  
Name            RITTENMEYER, RONALD A  
Address        5085 W. PARK BLVD.  
                 SUITE 300  
City-State-Zip: PLANO TX 75093

Title            VP  
Name            JONES, JACK  
Address        5085 W. PARK BLVD.  
                 SUITE 300  
City-State-Zip: PLANO TX 75093

Title            TREASURER, VP  
Name            ERHARDT, THOMAS  
Address        5085 W. PARK BLVD.  
                 SUITE 300  
City-State-Zip: PLANO TX 75093

Title            SECRETARY, VP  
Name            ARNST, THOMAS  
Address        5085 W. PARK BLVD.  
                 SUITE 300  
City-State-Zip: PLANO TX 75093

Title            VP  
Name            CUBBIN, JOHN  
Address        5085 W. PARK BLVD.  
                 SUITE 300  
City-State-Zip: PLANO TX 75093

Title            VP  
Name            MCGRATH, JIM  
Address        507 PRUDENTIAL ROAD  
City-State-Zip: HORSHAM PA 19044

Title            VP  
Name            GARI, JAMES C  
Address        2201 WAUKEGAN ROAD  
                 SUITE 300  
City-State-Zip: BANNOCKBURN IL 60015

Title            VP  
Name            COCHRAN, LLOYD J  
Address        2201 WAUKEGAN ROAD  
                 SUITE 300  
City-State-Zip: BANNOCKBURN IL 60015

**Continues on page 2**

*I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.*

**SIGNATURE:** THOMAS ARNST

**SECRETARY**

**02/27/2013**

\_\_\_\_\_  
Electronic Signature of Signing Officer/Director Detail

\_\_\_\_\_  
Date

**Officer/Director Detail Continued :**

Title VP  
Name MCDERMOTT, MARK E  
Address 2201 WAUKEGAN ROAD  
SUITE 300  
City-State-Zip: BANNOCKBURN IL 60015

Title VP  
Name COTTON, RALPH  
Address 507 PRUDENTIAL ROAD  
City-State-Zip: HORSHAM PA 19044

Title VP  
Name BEVILACQUA, MICHAEL  
Address 507 PRUDENTIAL ROAD  
City-State-Zip: HORSHAM PA 19044