2014 FOREIGN PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# F97000004733

Entity Name: CONVERGYS CUSTOMER MANAGEMENT GROUP INC.

FILED
Mar 17, 2014
Secretary of State
CC3300937021

Current Principal Place of Business:

201 EAST FOURTH ST CINCINNATI, OH 45202

Current Mailing Address:

201 EAST FOURTH ST TAX DEPT, 102-1100 CINCINNATI, OH 45202

FEI Number: 31-1260729 Certificate of Status Desired: No

Name and Address of Current Registered Agent:

C T CORPORATION SYSTEM C/O C T CORPORATION SYSTEM 1200 SOUTH PINE ISLAND ROAD PLANTATION, FL 33324-2525 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent

Date

Officer/Director Detail:

Title	DIRECTOR	Title	PRESIDENT, DIRECTOR
Name	CLINE, CLAUDIA L	Name	AYERS, ANDREA J
Address	201 EAST FOURTH ST	Address	201 EAST FOURTH ST
City-State-Zip:	CINCINNATI OH 45202	City-State-Zip:	CINCINNATI OH 45202

Title SECRETARY Title TREASURER

NameROHRER, TAMMY LNameWIEDWALD, DAVID RAddress201 EAST FOURTH STAddress201 EAST FOURTH STCity-State-Zip:CINCINNATI OH 45202City-State-Zip:CINCINNATI OH 45202

Title ASSISTANT TREASURER Title VICE PRESIDENT

Name WHEATLEY, BRYAN C Name LAWSON BROOKS, HELENA Z

Address 201 EAST FOURTH ST Address 201 EAST FOURTH ST

City-State-Zip: CINCINNATI OH 45202 City-State-Zip: CINCINNATI OH 45202

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: BRYAN C WHEATLEY

ASSISTANT TREASURER

03/17/2014 Date