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Florida Department of State Division of Corporations

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To:

Division of Corporations

Fax Number : (850)922-4001

From:

Account Name : CORPORATE CREATIONS INTERNATIONAL INC.

Account Number: 110432003053 Phone: (305)672-0686 Fax Number: (305)672-9110

### FLORIDA PROFIT CORPORATION OR P.A.

International Call Center Solutions, Inc.

Certificate of Status	1
Certified Copy	0
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Corporate Filing

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### ARTICLES OF INCORPORATION

### Article I. Name

The name of this Florida corporation is: International Call Center Solutions, Inc.

## EFFECTIVE DATE

### Article II. Address

The mailing address of the Corporation is: International Call Center Solutions, Inc. 3750 NW 87th Avenue Suite 225 Miami FL 33178

### Article III. Registered Agent

The name and address of the registered agent of the Corporation is: Corporate Creations Enterprises Inc. 941 Fourth Street #200 Miami Beach FL 33139

# SECRETARY OF STATE DIVISION OF CORPURATION

### Article IV. Board of Directors

The name of each member of the Corporation's Board of Directors is: Alejandro Filloy

The affairs of the Corporation shall be managed by a Board of Directors consisting of no less than one director. The number of directors may be increased or decreased from time to time in accordance with the Bylaws of the Corporation. The election of directors shall be done in accordance with the Bylaws. The directors shall be protected from personal liability to the fullest extent permitted by applicable law.

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### Article V. Capital Stock

The Corporation shall have the authority to issue 2,000 shares of common stock, par value \$.01 per share.

### Article VI. Incorporator

The name and address of the incorporator is: Corporate Creations International Inc. 941 Fourth Street #200 Miami Beach FL 33139

### Article VII. Corporate Existence

These Articles of Incorporation shall become effective and the corporate existence will begin on October 5, 1999.

The undersigned incorporator executed these Articles of Incorporation on October 6, 1999.

CORPORATE CREATIONS INTERNATIONAL INC.

Roger A. Reyes Vice President

Corporate Creations International Inc. Florida 941 Fourth Street #200 Miami Beach FL 33139 (305) 672-0686

# CERTIFICATE OF DESIGNATION REGISTERED AGENT/OFFICE

CORPORATION:

International Call Center Solutions, Inc.

REGISTERED AGENT/OFFICE:

Corporate Creations Enterprises Inc. 941 Fourth Street #200 Miami Beach FL 33139

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I agree to act as registered agent to accept service of process for the corporation named above at the place designated in this Certificate. I agree to comply with the provisions of all statutes relating to the proper and complete performance of the registered agent duties. I am familiar with and accept the obligations of the registered agent position.

CORPORATE CREATIONS ENTERPRISES INC.

Roger A. Reyes, Vice President

Date: 10/6/99

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