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FILED
SECRETARY OF STATE
DIVISION OF CORPORATIONS

99 MAY 25 PM 12:09

May 20, 1999

Florida Dept. of State
Division of Corporations
P.O. Box 6327
Tallahassee, FL 32301

Subj: Incorporation of CALL CENTER SOLUTIONS INC.

Dear Sir:

600002884886--3
-05/25/99--01006--011
*****78.75 *****78.75

Enclosed please find the following:

1. The original and one copy of the Articles of Incorporation for the subject corporation. Please certify one copy and return it to the undersigned.
2. My check in the amount of \$78.75 to cover the filing fee.
3. Designation of Resident Agent.

Kindly acknowledge filing of these Articles of Incorporation, in compliance with Florida law and return the certified copy of the Articles of Incorporation to the undersigned at Express Legal Services, Inc., 129 W. Hibiscus Blvd, Melbourne, FL 32901; (407) 729-6399

Thank you for your assistance in this matter.

Sincerely,

Thomas W. Phillips

THOMAS W. PHILLIPS

Edward A. Racine

EDWARD A. RACINE

D. BROWN MAY 28 1999

ARTICLES OF INCORPORATION
OF
CALL CENTER SOLUTIONS INC.

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ARTICLE I. NAME

The name of this corporation is
CALL CENTER SOLUTIONS INC.

ARTICLE II. DURATION

This corporation shall have perpetual existence.

ARTICLE III. PURPOSE

This corporation is organized for the purpose of
transacting any or all lawful business.

ARTICLE IV. CAPITAL STOCK

This corporation is authorized to issue 100 shares of
\$1.00 par value common stock, which shall be designated
"common shares".

ARTICLE V. PREEMPTIVE RIGHTS

Every shareholder, upon the sale for cash of any new
stock of this corporation of the same kind, class or series
as that which he already holds, shall have the right to
purchase his pro rata share (as nearly as may be done without
issuance of fractional shares) at the price at which it is
offered to others.

ARTICLE VI. INITIAL REGISTERED OFFICE AND AGENT

The street address of the initial registered office of this corporation is 1420 S. Wickham Rd., Suite 100, W. Melbourne FL 32904, and the name of the initial registered agent of this corporation at that address is THOMAS W. PHILLIPS.

ARTICLE VII. INITIAL BOARD OF DIRECTORS

This corporation shall have two directors initially. The number of directors may be either increased or diminished from time to time by the bylaws but shall never be less than one. The names and addresses of the initial directors of this corporation are:

THOMAS W. PHILLIPS
4150 Rosewood Ave.
Malabar, FL 32950

EDWARD A. RACINE
1797 Pace Dr. NW
Palm Bay FL, 32907

ARTICLE VIII. PRINCIPAL OFFICE AND MAILING ADDRESS

The principal office of the corporation is located at 1420 S. Wickham Rd. Suite 100, West Melbourne FL 32904, and the mailing address of the corporation is 1420 S. Wickham Rd. Suite 100 West Melbourne, FL 32904.

ARTICLE IX. INCORPORATORS

The names and addresses of the persons signing these articles are:

THOMAS W. PHILLIPS
4150 Rosewood Ave.
Malabar, FL 32950

EDWARD A. RACINE
1797 Pace DR. NW
Palm Bay, FL 32907

ARTICLE X. AMENDMENTS

This corporation reserves the right to amend or repeal any provision contained in these Articles of Incorporation, or any amendment hereto, by a majority vote of the Board of Directors, and any right conferred upon the shareholders is subject to this reservation.

IN WITNESS WHEREOF the undersigned subscribers have executed these articles of incorporation on this 20th day of May, 1999.

FL/DL

Thomas W. Phillips
THOMAS W. PHILLIPS
Edward A. Racine
EDWARD A. RACINE

STATE OF FLORIDA
COUNTY OF BREVARD

I HEREBY CERTIFY that on this day, before me, a Notary Public duly authorized in the State and County named above to take acknowledgments, personally appeared THOMAS W. PHILLIPS and EDWARD A. RACINE to me known to be the persons described as subscribers in and who executed the foregoing Articles of Incorporation, and who acknowledged before me that they subscribed to those Articles of Incorporation.

WITNESS my hand and official seal in the County and State named above this 20th day of May, 1999.

FL/DL

A. Renee McCrary
Notary Public



A. Renee McCrary
MY COMMISSION # CC657294 EXPIRES
June 19, 2001
BONDED TRULY TRUST FARM INSURANCE, INC.

FILED
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DIVISION OF CORPORATIONS
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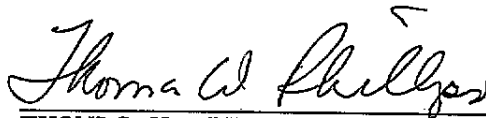
DESIGNATION
AS
REGISTERED AGENT

In compliance with Section 48.091, and Section 607.034,
Florida Statutes, the following is submitted:

That CALL CENTER SOLUTIONS INC. desiring to organize
under the laws of the State of Florida, with its principal
office at 1420 S. Wickham Rd. Suite 100, West Melbourne,
Brevard Count, Florida 32907, has named THOMAS W. PHILLIPS
located at 1420 S. Wickham Rd. Suite 100, West Melbourne,
Brevard County, Florida 32904, as its agent to accept service
of process within this state.

ACKNOWLEDGMENT:

Having been named to accept service of process for the
above named Corporation, at the place designated in this
certificate, the undersigned agrees to act in this capacity,
and agrees to comply with the provisions of Florida law
relative to keeping the designated office open.



THOMAS W. PHILLIPS
Registered Agent