

ACCOUNT NO. : 07210000032

REFERENCE : 231021

4303929

AUTHORIZATION :

COST LIMIT : \$ 43.75

Patricia Pyjet

ORDER DATE: May 6, 1999

ORDER TIME : 2:20 PM

ORDER NO. : 231021-005

CUSTOMER NO: 4303929

CUSTOMER: Ms. Cinzia Nicoloso

Greenberg Traurig 1221 Brickell Avenue

20th Floor

Miami, FL 33131

name

100002865901--8

DOMESTIC AMENDMENT FILING

NAME: ATTTENTO USA, INC.

EFFICTIVE DATE:

XX ARTICLES OF AMENDMENT
RESTATED ARTICLES OF INCORPORATION

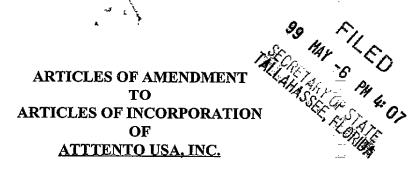
PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

XX CERTIFIED COPY
PLAIN STAMPED COPY
CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Janna Wilson

EXAMINER'S INITIALS: =

5/7/99



Pursuant to the provisions of Section 607.1006 of the Florida Business Corporation Act (the "Act"), the undersigned corporation adopts the following Articles of Amendment to its Articles of Incorporation:

- 1. The name of the Corporation is ATTTENTO USA, INC. (the "Corporation"), Charter #P99000017034.
- 2. The following Amendment to the Articles of Incorporation was adopted by the unanimous written consent of all of the Directors of the Corporation and the sole Shareholder of the Corporation, the number of votes cast being sufficient for approval, as of March 26, 1999 in the manner prescribed by Section 607.1003 of the Act.
- 3. Article I of the Corporation's Articles of Incorporation is hereby deleted and replaced by a new Article I, as follows:

## "ARTICLE I

The name of the Corporation is Atento USA, Inc. (the "Corporation")."

- 4. Except as hereby amended, the Articles of Incorporation of the Corporation shall remain the same.
- 5. The effective date of this amendment shall be upon the filing of these Articles of Amendment.

IN WITNESS WHEREOF, the undersigned has executed these Articles of Amendment to Articles of Incorporation of ATTTENTO USA, INC. as of this of March, 1999.

ATTTENTO USA, INC., a Florida corporation

Rafael Hernández

President and Secretary