

P98000053265

TRANSMITTAL LETTER

Department of State  
Division of Corporations  
P.O. Box 6327  
Tallahassee, FL 32314

800003017288--8  
-10/18/99--01105--010  
\*\*\*\*\*35.00 \*\*\*\*\*35.00

SUBJECT: Icon-0-Voice, Inc.  
(proposed corporate name)

Enclosed is an original and one (1) copy of the articles of incorporation and our check for \$ 35.00.

FROM: Computer Telephony Systems, Inc.

Name (printed or typed)	
2210 Front Street Suite 301	
Melbourne,	Address FL 32901
City, State, & Zip	
( 407 ) 953-3600	Telephone Number

99 NOV -3 AM 11: 26  
FILED  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

Note: Please provide the original and one copy of the Articles.

*Handwritten mark*

T. LEWIS NOV 4 1999



FLORIDA DEPARTMENT OF STATE  
Katherine Harris  
Secretary of State

October 26, 1999

COMPUTER TELEPHONY SYSTEMS, INC.  
2210 FRONT STREET  
SUITE 301  
MELBOURNE, FL 32901

SUBJECT: COMPUTER TELEPHONY SYSTEMS, INC.  
Ref. Number: P98000053265

We have received your document for COMPUTER TELEPHONY SYSTEMS, INC. and check(s) totaling \$35.00. However, the enclosed document has not been filed and is being returned to you for the following reason(s):

Amendments for Florida profit corporations are filed in compliance with section 607.1006, Florida Statutes. Please see the enclosed information.

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 487-6905.

Thelma Lewis  
Corporate Specialist Supervisor

Letter Number: 899A00051506

**ARTICLES OF AMENDMENT  
TO  
ARTICLES OF INCORPORATION  
OF**

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Computer Telephony Systems, Inc.

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(present name)

*Pursuant to the provisions of section 607.1006, Florida Statutes, this Florida profit corporation adopts the following articles of amendment to its articles of incorporation:*

**FIRST:** Amendment(s) adopted: *(indicate article number(s) being amended, added or deleted)*

Icon-0-Voice, Inc.

99 NOV - 3 AM 11:26  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA  
FILED

**SECOND:** If an amendment provides for an exchange, reclassification or cancellation of issued shares, provisions for implementing the amendment if not contained in the amendment itself, are as follows:

N/A

**THIRD:** The date of each amendment's adoption: 10/1/99

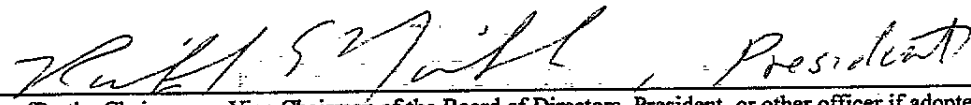
**FOURTH: Adoption of Amendment(s) (CHECK ONE)**

- The amendment(s) was/were approved by the shareholders. The number of votes cast for the amendment(s) was/were sufficient for approval.
- The amendment(s) was/were approved by the shareholders through voting groups. *The following statement must be separately provided for each voting group entitled to vote separately on the amendment(s):*

"The number of votes cast for the amendment(s) was/were sufficient for approval by \_\_\_\_\_ voting group."

- The amendment(s) was/were adopted by the board of directors without shareholder action and shareholder action was not required.
- The amendment(s) was/were adopted by the incorporators without shareholder action and shareholder action was not required.

Signed this 1 day of October, 19 99

Signature  President  
(By the Chairman or Vice Chairman of the Board of Directors, President or other officer if adopted by the shareholders)

OR

(By a director if adopted by the directors)

OR

(By an incorporator if adopted by the incorporators)

Richard E. Nichols  
Typed or printed name

President  
Title