

November 13, 2000

Department of State Division of Corporations Amendment Section P.O. Box 6327 Tallahassee, FL 32314

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Re: Articles of Amendment

To Whom it May Concern:

Please find the enclosed Articles of Amendment for Claims Management Systems, Inc., as well as a check for \$43.75; \$35.00 for the filing fee and \$8.75 for a certified copy.

If you have any questions regarding the Amendment, please feel free to contact me by phone at 800-226-7148, extension 3786 or by mail at 2601 Cattlemen Road, Sarasota, Florida 34232.

Very Truly Yours, FCCI INSURANCE GROUP

Cina D. Welch Corporate Counsel FILED

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ARTICLES OF AMENDMENT TO ARTICLES OF INCORPORATION OF

	TALLAHASSEE, FLOOM
Claims Managem	ment Systems, Inc.
(present name)

Pursuant to the provisions of section 607.1006, Florida Statutes, this Florida profit corporation adopts the following articles of amendment to its articles of incorporation:

FIRST: Amendment(s) adopted: (indicate article number(s) being amended, added or deleted)

Article I is amended as follows:

The name of the Corporation is changed to FCCI Claims Services, Inc. effective January 1, 2001.

SECOND: If an amendment provides for an exchange, reclassification or cancellation of issued shares, provisions for implementing the amendment if not contained in the amendment itself, are as follows:

THIRD:	The date of each amendment's adoption: October 26, 2000	
FOURTH: Adoption of Amendment(s) (CHECK ONE)		
. 🛚	The amendment(s) was/were approved by the shareholders. The number of votes cast for the amendment(s) was/were sufficient for approval.	
	the amendment(s) was/were approved by the shareholders through voting groups. The following statement must be separately provided for each voting group entitled to vote parately on the amendment(s):	
"The number of votes cast for the amendment(s) was/were sufficient for approval by		
	The amendment(s) was/were adopted by the board of directors without shareholder action and shareholder action was not required.	
	The amendment(s) was/were adopted by the incorporators without shareholder action and shareholder action was not required.	
	Signed this 26th day of October , 2000.	
Signatur	(By the Chairman or Vice Chairman of the Board of Directors, President or other officer if adopted by	
	the shareholders)	
	OR	
(By a director if adopted by the directors)		
	OR	
	(By an incorporator if adopted by the incorporators)	
	Robert E. McManus	
	Typed or printed name	
	Secretary	
Title		