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CARTER

**LAW
OFFICES**

A Professional Corporation

OFFICES IN PLATTE & JACKSON COUNTIES, MISSOURI
AND MARICOPA COUNTY, ARIZONA

TELEPHONE: (816) 283-3500
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DOUGLAS L. CARTER
R. KEITH JOHNSTON*
JULIANNE H. CARTER*

REPLY TO:
THIRD FLOOR
1220 WASHINGTON
KANSAS CITY, MO 64105

April 14, 1998

VIA FEDERAL EXPRESS

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-04/15/98--01003--022
****420.00 *****70.00

Ms. Sharon Tala
Florida Secretary of State
Division of Corporations
409 E. Gaines Street
Tallahassee, Florida 32399

Re: Reliable M., Inc.
Reliable S., Inc.
Courtesy M., Inc.
Star Bright Marketing, Inc.
Star Bright S., Inc.
Minute Marketing, Inc.

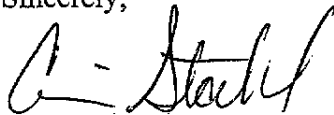
FILED
98 APR 15 AM 11:52
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Dear Sharon:

Per our conversation today, enclosed is a check in the amount of \$420.00 payable to the Florida Secretary of State to cover the filing fees for the Articles of Incorporation for the above-referenced new corporations. You may send the previous seven checks back to me along with the file stamped copies of the above corporations.

Thank you for your time and assistance in this matter.

Sincerely,



Connie Stahl
Legal Assistant

Enclosure

**ARTICLES OF INCORPORATION
OF
RELIABLE S., INC.**

I the undersigned, as proper person acting as incorporator of a corporation under the laws of the State of Florida, adopt the following articles of incorporation:

FIRST

The name of the corporation is Reliable S., Inc.

SECOND

The purpose of the corporation is to contract for carpet and upholstery cleaning services and any other purposes allowed by law.

THIRD

The name and address of its initial registered agent in the State of Florida is: CT Corporation System, 1200 S. Pine Island Road, Plantation, Florida 33324.

FOURTH

The aggregate number, class and par value of shares which the corporation shall have authority to issue are as follows: 1,000 shares common stock at a \$1.00 par value. Cumulative voting shares of stock is not authorized. The preferences, qualification, limitations, restrictions, and the special or relative rights, including convertible rights, if any, in respect to the shares of each class are as follows: None.

FIFTH

The duration of the corporation is perpetual.

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA

SIXTH

Provisions for regulating the internal affairs of the corporation are located in the corporation's Bylaws.

NINTH

The principal place of business of the corporation is 984 S. State Road 7, Margate, Florida 33068.

TENTH

The number of directors constituting the initial board of directors of the corporation is three (3). The names and addresses of the persons who are to serve as directors until the first annual meeting of shareholders or until their successors are elected and shall qualify are:

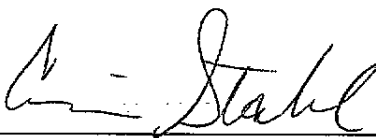
Name	Address
Michael Mattix	5907 Highgrove Road Grandview, MO 64030
Clyde Williams	5907 Highgrove Road Grandview, MO 64030
Robert Verdi	5907 Highgrove Road Grandview, MO 64030

ELEVENTH

The name and address of each incorporator is:

Name	Address
Connie Stahl	1220 Washington, 3rd Floor Kansas City, MO 64105

Dated: 4/10/98



Connie Stahl

ACCEPTANCE OF APPOINTMENT

RE: RELIABLE S., INC.

FILED
98 APR 15 AM 11:52
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Pursuant to Sections 48.091 and 607.0501, Florida Statutes, the undersigned acknowledges and accepts its appointment as registered agent of the above corporation and agrees to act in the capacity and to comply with the provisions of the Florida Business Corporation Act (1990) relative to keeping open the registered office at the address specified above. The undersigned is familiar with, and accepts the obligations of, Section 607.0505, Florida Statutes.

Dated: April 9, 1998

C T CORPORATION SYSTEM

By _____


John J. Linnihan, Asst. VP