



P98000006933

FILED
01 JAN 12 PM 3:14
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

ACCOUNT NO. : 072100000032

REFERENCE : 963133 7227563

AUTHORIZATION :

Patricia Project

COST LIMIT : \$ 35.00

ORDER DATE : January 12, 2001

ORDER TIME : 11:53 AM

ORDER NO. : 963133

CUSTOMER NO: 7227563

CUSTOMER: Ms. Linda Pettigrew
Royal & Sun Alliance Usa
9300 Arrowpoint Blvd.

700003536207--1

Charlotte, NC 28273

CHANGE OF AGENT

NAME: ROYAL WARRANTY SERVICES, INC.

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

XX CERTIFIED COPY
XX PLAIN STAMPED COPY

RECEIVED
JAN 12 PM 2:25
DEPARTMENT OF STATE
DIVISION OF CORPORATIONS
TALLAHASSEE, FLORIDA

CONTACT PERSON: Mimi Stephens - EXT# 1128

EXAMINER: _____

COULLETTE JAN 12 2001

**STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED
AGENT OR BOTH FOR CORPORATIONS**

Pursuant to the provisions of sections 607.0502, 617.0502, 607.1508, or 617.1508, Florida Statutes,
the undersigned corporation organized under the laws of the State of Florida
submits the following statement in order to change its registered office or registered agent, or both, in
the State of Florida.

1. The name of the corporation is: ROYAL WARRANTY SERVICES, INC.
2. The mailing address of the corporation is: 9300 ARROWPOINT BLVD.
CHARLOTTE, NC 28273
3. Date of incorporation/qualification: January 22, 1998 Document number: P98000006933
4. The name and address of the current registered agent and office:

CT Corporation System

1200 South Pine Island Road

Plantation, FL 33324

5. The name and address of the new registered agent and office: (P. O. Box Not Acceptable)

Corporation Service Company

1201 Hays Street

Tallahassee, FL 32301

The street address of its registered office and the street address of the business office of its registered agent, as changed, will be identical.

Such change was authorized by resolution duly adopted by its board of directors or by an officer so authorized by the board.

Joyce W. Wheeler
(Signature of an officer, chairman or vice chairman of the board)

12-28-00
(Date)

JOYCE W. WHEELER, Secretary
(Printed or typed name and title)

Having been named as registered agent and to accept service of process for the above stated corporation, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligation of my position as registered agent.

Corporation Service Company

By: Deborah D. Skipper
(Signature of Registered Agent)

1-10-01
(Date)

If signing on behalf of an entity:

DEBORAH D. SKIPPER
(Typed or Printed Name)

Assistant Vice President
(Capacity)

*** * * FILING FEE: \$35.00 * * ***