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March 22, 2000

Florida Dept. of State  
Division of Corporations  
P.O. Box 6327  
Tallahassee, FL 32314

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-03/28/00--01003--015  
\*\*\*\*\*43.75 \*\*\*\*\*43.75

**Re: Softcall Services, Inc., a Florida Corporation  
Amendment to Articles of Incorporation**

Dear Madam/Sir:

Enclosed please find a Amendment to the Articles of Incorporation for Softcall Services, Inc. We have also enclosed our firm check in the amount of \$43.75, representing payment of the filing fee and of the fee for a certified copy of the Amendment. Please forward the certified copy to us in the enclosed self-addressed stamped envelope.

Kindly contact the undersigned if you have any questions regarding this matter.

Sincerely,  
RATHJE, WOODWARD, DYER & BURT

Anne MacArthur

AAM:bso  
Enclosure

F:\RTK\CORPORAT\Softcall\FLdept.state.wpd

FILED  
00 MAR 27 AM 8:40  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

*Amend.*

V. SHEPARD APR 5 2000

ARTICLES OF AMENDMENT  
TO  
ARTICLES OF INCORPORATION  
OF

FILED  
00 MAR 27 AM 8:40  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

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Softcall Services, Inc.

(present name)

*Pursuant to the provisions of section 607.1006, Florida Statutes, this Florida profit corporation adopts the following articles of amendment to its articles of incorporation:*

**FIRST:** Amendment(s) adopted: *(indicate article number(s) being amended, added or deleted)*

Article III of the Articles of Incorporation for Softcall Services, Inc.,  
is hereby amended to authorize the issuance of 10,000 (Ten Thousand) shares  
of common stock, no par value.

**SECOND:** If an amendment provides for an exchange, reclassification or cancellation of issued shares, provisions for implementing the amendment if not contained in the amendment itself, are as follows:

**THIRD:** The date of each amendment's adoption: March 7, 2000

**FOURTH:** Adoption of Amendment(s) (CHECK ONE)

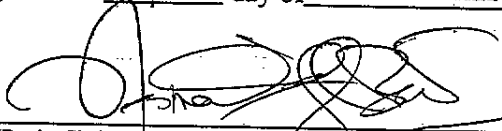
- The amendment(s) was/were approved by the shareholders. The number of votes cast for the amendment(s) was/were sufficient for approval.
- The amendment(s) was/were approved by the shareholders through voting groups. *The following statement must be separately provided for each voting group entitled to vote separately on the amendment(s):*

"The number of votes cast for the amendment(s) was/were sufficient for approval by \_\_\_\_\_"  
voting group

- The amendment(s) was/were adopted by the board of directors without shareholder action and shareholder action was not required.
- The amendment(s) was/were adopted by the incorporators without shareholder action and shareholder action was not required.

Signed this 7 day of March, 2000

Signature



(By the Chairman or Vice Chairman of the Board of Directors, President or other officer if adopted by the shareholders)

OR

(By a director if adopted by the directors)

OR

(By an incorporator if adopted by the incorporators)

Nirmal S. Baid

Typed or printed name

President

Title