2011 FOR PROFIT CORPORATION ANNUAL REPORT

DOCUMENT# P97000076307

FILED Jan 28, 2011 Secretary of State

Entity Name: SYKES ENTERPRISES-SOUTH AFRICA, INC.

Current Principal Place of Business: New Principal Place of Business:

1 EGLIN ROAD SUNNINGHILL EXT 103 SOUTH AFRICA, SA 00000 US

Current Mailing Address: New Mailing Address:

400 N ASHLEY DR SUITE 2800 TAMPA, FL 33602

FEI Number: 52-2111557 FEI Number Applied For () FEI Number Not Applicable () Certificate of Status Desired ()

Name and Address of Current Registered Agent: Name and Address of New Registered Agent:

CORPORATION SERVICE COMPANY 1201 HAYS STREET TALLAHASSEE, FL 323012525 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent Date

OFFICERS AND DIRECTORS:

Title: PD

Name: KIPPHUT, W. MICHAEL

Address: 400 N ASHLEY DRIVE SUITE 2800

City-St-Zip: TAMPA, FL 33602

Title: VPSD

Name: HOLDER, JAMES T

Address: 400 N ASHLEY DR SUITE 2800

City-St-Zip: TAMPA, FL 33602

Title: VPTD

Name: ROCKTOFF, WILLIAM N Address: 400 N. ASHLEY DR SUITE 2800

City-St-Zip: TAMPA, FL 33602

I hereby certify that the information indicated on this report or supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears above, or on an attachment with all other like empowered.

SIGNATURE: JAMES T HOLDER SEC 01/28/2011