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ACCOUNT NO. : 072100000032

REFERENCE : 484788 162199A

AUTHORIZATION :

COST LIMIT : \$ PREPAID

ORDER DATE : August 4, 1997

ORDER TIME : 1:20 PM

ORDER NO. : 484788-005

CUSTOMER NO: 162199A

CUSTOMER: Rick M. Morse, Cpa
RICK M. MORSE, CPA, P.A.

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-08/05/97--01001--004
****122.50 ****122.50

Suite 204
7800 N. University Drive
Tamarac, FL 33321

DOMESTIC FILING

NAME: CUSTOMER CONSULTING
INTERNATIONAL, INC.

EFFECTIVE DATE:

- ARTICLES OF INCORPORATION
- CERTIFICATE OF LIMITED PARTNERSHIP

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

- CERTIFIED COPY
- PLAIN STAMPED COPY
- CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Karen B. Rozar

EXAMINER'S INITIALS:

FILED
97 AUG -4 AM 8:17
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

RECEIVED
97 AUG -4 PM 3:22
DIVISION OF CORPORATION

1500 AUG - 5 1997

5

ARTICLES OF INCORPORATION
OF
CUSTOMER CONSULTING INTERNATIONAL, INC.

FILED
97 AUG -4 AM 8:18
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

ARTICLE I

NAME

The name of this Corporation shall be :

CUSTOMER CONSULTING INTERNATIONAL, INC.

ARTICLE II

PURPOSE

This corporation is organized for the purpose of CONSULTING and transacting any and all lawful business.

ARTICLE III

CAPITAL STOCK

This corporation is authorized to issue 2000 shares of \$ 1 par value common stock.

ARTICLE IV

INITIAL PRINCIPAL OFFICE AND REGISTERED AGENT

The street address of the initial principal office of this corporation is:

600 GRAPETREE DRIVE, SUITE 4DS
KEY BISCAYNE, FL 33149

and the name of the initial registered agent of this corporation at the above address is:

CECILIA CHAVES-GREGG

ARTICLE V

DIRECTORS

This corporation shall have one Director initially. The number of Directors may be either increased or diminished from time to time by the By-Laws but shall never be less than one. The name and address of the initial Director of this corporation is:

CECILIA CHAVES-GREGG
600 GRAPETREE DRIVE, SUITE 4DS
KEY BISCAYNE, FL 33149

ARTICLE VI

INCORPORATOR

The name and address of the person signing these Articles is:

CECILIA CHAVES-GREGG
600 GRAPETREE DRIVE, SUITE 4DS
KEY BISCAYNE, FL 33149

ARTICLE VII

POWERS

This corporation shall have all of the corporate powers enumerated in the Florida General Corporation Act.

ARTICLE VIII

INDEMNIFICATION

The corporation shall indemnify any officer or director or former officer or former director to the full extent permitted by law.

ARTICLE IX

AMENDMENT

This corporation reserves the right to amend or repeal any provisions contained in these Articles of Incorporation, or any Amendment to them, and any right conferred upon the shareholders is subject to this reservation.

IN WITNESS WHEREOF, the undersigned subscriber has executed these Articles of Incorporation on this ^{1ST} day of August 1997

Cecilia Chaves-Gregg

STATE OF FLORIDA
COUNTY OF BROWARD

I HEREBY CERTIFY that on this ^{1ST} DAY of August, 1997 CECILIA CHAVES-GREGG appeared before me the undersigned authority, to me well known and known to me to be the individual described in and who executed the foregoing Articles of Incorporation, and acknowledged before me that he executed the same, freely and voluntarily for the purpose therein expressed.

Rick M. Morse

Notary Public

ss: My Commission Expires:



RICK M. MORSE
COMMISSION # CC 694853
EXPIRES NOV 8, 2000
BONDED THRU
ATLANTIC BONDING CO., INC

CERTIFICATE DESIGNATION PLACE OF BUSINESS OR DOMICILE FOR THE SERVICE OF PROCESS WITHIN FLORIDA. NAMING AGENT UPON WHICH PROCESS MAY BE SERVED.

IN COMPLIANCE WITH SECTION 48.091, FLORIDA STATUTES. THE FOLLOWING IS SUBMITTED;

CUSTOMER CONSULTING INTERNATIONAL, INC.

DESIRING TO ORGANIZE OR QUALIFY UNDER THE LAWS OF THE STATE OF FLORIDA.

WITH ITS PRINCIPAL PLACE OF BUSINESS AT CITY OF KEY BISCAYNE, FLORIDA HAS NAMED CECILIA CHAVES-GREGG AT 600 GRAPETREE DRIVE, SUITE 4DS, KEY BISCAYNE, FLORIDA 33149 AS ITS AGENT TO ACCEPT SERVICE OF PROCESS WITHIN FLORIDA.

SIGNATURE

Cecilia Chaves Gregg

CORPORATE OFFICER

TITLE

President

DATE

8/1/97

HAVING BEEN NAMED TO ACCEPT SERVICE OF PROCESS FOR THE ABOVE STATED CORPORATION, AT THE PLACE DESIGNATED IN THIS CERTIFICATE, I HEREBY AGREE TO ACT IN THIS CAPACITY, AND I FURTHER AGREE TO COMPLY WITH THE PROVISIONS OF ALL STATUTES RELATIVE TO THE PROPER AND COMPLETE PERFORMANCE OF MY DUTIES.

SIGNATURE

Cecilia Chaves Gregg

DATE

8/1/97

SECRETARY OF STATE
TALLAHASSEE, FLORIDA

97 AUG - 4 AM 8:18

FILED