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7/14/97 11:38 AM FLORIDA DIVISION OF CORPORATIONS

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TO: DIVISION OF CORPORATIONS

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FAX #:

FROM: INCORPORATORS PLUS, INC.

105114002375

ACCT#:

CONTACT: MICHAEL HELLER

PHONE: (954)475-8484

FAX #:

(954) 475-1125

NAME: CUSTOMER SERVICE COUNSEL, INC.

AUDIT NUMBER...... H97000011421

DOC TYPE..... FLORIDA PROFIT CORPORATION OR P.A.

CERT. OF STATUS...0

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ARTICLES OF INCORPORATION OF

Customer Service Counsel, Inc.,

a Florida corporation

The undersigned, acting as incorporator of Customer Service Counsel, Inc., under the Florida Business Corporation Act, adopts the following Articles of Incorporation.

ARTICLE I. NAME

The name of this Florida corporation is:

Customer Service Counsel, Inc.

ARTICLE II. ADDRESS

The corporation's mailing address is:

1356 Ginger Circle Weston, Florida 33326 FILED

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ARTICLE III. COMMENCEMENT OF EXISTENCE

The existence of the corporation shall begin effective July 14th, 1997.

Incorporators Plus, Inc. 1214 N. University Drive Plantation, Florida 33322 (954) 475-8484

ARTICLE IV. PURPOSE

The corporation is organized to engage in any activity or business permitted under the laws of the United States and Florida.

ARTICLE V. AUTHORIZED SHARES

The maximum number of shares that the corporation is authorized to have outstanding at any time is 10,000 shares of common stock having a par value of \$.01 per share.

ARTICLE VI. INITIAL REGISTERED OFFICE AND AGENT

The street address of the initial registered office of the corporation is 1214 N. University Drive Plantation, Florida 33322 and the name of the corporation's initial registered agent at that address is Incorporators Plus, Inc..

ARTICLE VII. INITIAL BOARD OF DIRECTORS

The corporation shall be managed by a Board of Directors consisting of no less than 2 director(s). The number of directors may be either increased or diminished from time to time, as provided in the bylaws, but shall never be less than 2. The name(s) of the initial director(s):

Name

Alan Rosenberg Ilene Rosenberg

Incorporators Plus, Inc. 1214 N. University Drive Plantation, Florida 33322 (954) 475-8484

ARTICLE VIII. INCORPORATOR

The name and street address of the incorporator is:

Incorporators Plus, Inc. 1214 N. University Drive Plantation, Florida 33322

The incorporator of the corporation assigns to this corporation his/her rights under Section 607.0201, Florida Statutes, to constitute a corporation, and he/she assigns to those persons designated by the board of directors any rights he/she may have as incorporator to acquire any of the capital stock of this corporation, this assignment becoming effective on the date corporate existence begins.

ARTICLE IX. AMENDMENTS

The corporation reserves the right to amend, alter, change, or repeal any provision in these Articles of Incorporation in the manner prescribed by law, and all rights conferred on shareholders are subject to this reservation.

The undersigned incorporator, for the purpose of forming a corporation under the laws of the State of Florida, has executed these Articles of Incorporation this 14th day of July, 1997

Incorporators Plus, Inc.:

Eve Schwartz, Office Manage

Incorporators Plus, Inc. 1214 N. University Drive Plantation, Florida 33322 (954) 475-8484

CERTIFICATE DESIGNATING PLACE OF BUSINESS OR DOMICILE FOR THE SERVICE OF PROCESS WITHIN THIS STATE, NAMING AGENT UPON WHOM PROCESS MAY BE SERVED.

Pursuant to Chapter 48.091, Florida Statutes, the following is submitted:

That Customer Service Counsel, Inc., desiring to organize under the laws of the State of Florida with its initial registered office, as indicated in the Articles of Incorporation, at 1214 N. University Drive Plantation, Florida 33322, has named Incorporators Plus, Inc., as its agent to accept service of process within this state.

ACKNOWLEDGMENT:

Having been named to accept service of process for the corporation named above, at the place designated in this certificate, I agree to act in that capacity, to comply with the provisions of the Florida Business Corporation Act, and am familiar with, and accept, the obligations of that position.

Incorporators Plus, Inc.

1214 N. University Drive Plantation, Florida 33322

Eve Schwartz, Office Manager

Incorporatora Plus, Inc.

Date: July, 14th 1997

Incorporators Plus, Inc. 1214 N. University Drive Plantation, Florida 33322 (954) 475-8484