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ACCOUNT NO. : 072100000032

REFERENCE : 390231 129422A

AUTHORIZATION :

COST LIMIT *Patricia 122 Pagan*

ORDER DATE : May 14, 1997

ORDER TIME : 9:18 AM

ORDER NO. : 390231-005

900002177949--2

CUSTOMER NO: 129422A

CUSTOMER: Wade F. Johnson, Jr., Esq
WADE F. JOHNSON, JR., PA

118 E. Jefferson Street

Orlando, FL 32801

DOMESTIC FILING

NAME: CRM SOLUTIONS, INC.

EFFECTIVE DATE:

XX ARTICLES OF INCORPORATION
 CERTIFICATE OF LIMITED PARTNERSHIP

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

XX CERTIFIED COPY
 PLAIN STAMPED COPY
 CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Daniel W Leggett

EXAMINER'S INITIALS:

JD/14/97

DIVISION OF CORPORATION

97MAY 14 AM 9:31

EFFECTIVE DATE

5/13/97

FILED
SECRETARY OF STATE
97 MAY 14 AM 10:07

ARTICLES OF INCORPORATION OF

CRM SOLUTIONS, INC.

The undersigned, being of legal age and competent to contract, for the purpose of organizing a corporation pursuant to the laws of the State of Florida, does hereby adopt the following Articles of Incorporation, and does hereby agree and certify as follows:

ARTICLE I. NAME

The name of this Corporation shall be CRM SOLUTIONS, INC.

ARTICLE II. COMMENCEMENT OF CORPORATE EXISTENCE

This Corporation shall commence corporate existence upon the 13th day of May, 1997, and shall have perpetual existence unless sooner dissolved according to law.

ARTICLE III. PURPOSES AND GENERAL POWERS

The general purpose of this Corporation shall be the transaction of any and all lawful business. This Corporation shall have all of the powers enumerated in the Florida General Corporation Act, as the same now exists and as hereafter amended, and all such other powers as are permitted by applicable law.

ARTICLE IV. CAPITAL STOCK

A. Number and Class of Shares Authorized; Par Value.

The capital stock authorized, the par value thereof, and the class of such stock shall be as follows:

Number of Shares Authorized	Par Value Per Share	Class of Stock
10,000	\$1.00	Voting, Common

The consideration for all of the above stock shall be payable in cash, property (tangible and intangible), labor or services in lieu of cash, unless otherwise prohibited by law; at a just valuation to be fixed by the Board of Directors of the Corporation.

B. Voting Rights.

The Common Stock shall possess and exercise exclusive voting rights and at all meetings of the Shareholders, each record holder of such stock shall be entitled to one (1) vote for each share held. Shareholders holding Common Stock shall have no cumulative voting rights in any election of directors of the Corporation.

**ARTICLE V.
MAILING ADDRESS**

The mailing address of this corporation shall be:

7226 West Colonial Dr., Suite 252
Orlando, FL 32818-6731

**ARTICLE VI.
INITIAL REGISTERED OFFICE AND AGENT**

The initial registered office of this Corporation shall be located at 118 E. Jefferson Street, Orlando, Florida 32801, and the initial registered agent of the Corporation at that address shall be WADE F. JOHNSON, JR.. The Corporation may change its registered agent or the location of its registered office, or both, from time to time without amendment of these Articles of Incorporation.

**ARTICLE VII.
INITIAL BOARD OF DIRECTORS**

This Corporation shall have two directors initially. The number of directors may be either increased or diminished from time to time as provided in the bylaws. The names and street addresses of the initial directors of this Corporation are:

Marie Suzanne Mitchell
404 Summit Ridge Pl., Apt. 200
Longwood, FL 32779

Curtis Randall Mitchell
111 Wood Creek Dr.
Madison, AL 35758

Directors may be removed without cause.

**ARTICLE VIII.
INCORPORATOR**

The name and street address of the person signing these Articles as Incorporator are:

Wade F. Johnson, Jr.
118 E. Jefferson Street
Orlando, FL 32801

**ARTICLE IX.
BYLAWS**

Except as otherwise provided by law, the power to adopt, alter, amend or repeal the bylaws shall be vested in the Board of Directors.

**ARTICLE X.
INDEMNIFICATION**

In addition to any rights and duties under applicable law, the Corporation shall indemnify and hold harmless all of its directors, officers, employees and agents, and former directors, officers, employees and agents from and against all liabilities and obligations, including attorneys' fees, incurred in connection with any actions taken or failed to be taken by said directors, officers, employees and agents in their capacity as such except for willful misconduct or gross negligence.

**ARTICLE XI.
CONFLICTS OF INTEREST**

No contract or other transaction between this Corporation and any other corporation, and no act of this Corporation, shall in any way be affected or invalidated by the fact that any of the Directors of this Corporation are pecuniarily or otherwise interested in, or are the directors or officers of, such other corporation. Any Director individually, or any firm of which any Director may be a member, may be a party to, or may be pecuniarily or otherwise interested in any contract or transaction of this Corporation, provided that the fact that he or such firm is so interested shall be disclosed or shall have been known to the Board of Directors or a majority thereof, and any Director of this Corporation who is also a director or an officer of such other corporation, or who is so interested, may be counted in determining the existence of a quorum at any meeting of the Board of Directors of this Corporation that shall authorize any such contract or transaction with like force and effect as if he were not such a director or officer of such other corporation, or not so interested.

**ARTICLE XII.
LIMITED LIABILITY OF SHAREHOLDERS**

The private property of the shareholders shall not be subject to payment of the Corporation's debts to any extent.

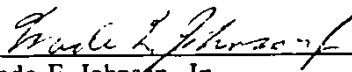
**ARTICLE XIII.
AMENDMENT**

This Corporation reserves the right to amend or repeal any provisions contained in these Articles of Incorporation, or any amendment hereto, and any right conferred upon the shareholders is subject to this reservation.

**ARTICLE XIV.
HEADINGS AND CAPTIONS**

The headings or captions of these various articles are inserted for convenience and none of them shall have any force or effect, and the interpretation of the various articles shall not be influenced by any of said headings or captions.

IN WITNESS WHEREOF, the undersigned, being the incorporator hereinbefore named, for the purpose of forming a corporation under the laws of the State of Florida to do business both within and without the State of Florida, hereby makes and files these Articles of Incorporation, declaring and certifying that the facts stated herein are true, and hereby subscribes thereto and hereunto sets his hand and seal this 13th day of May, 1997.



Wade F. Johnson, Jr.

**CERTIFICATE DESIGNATING PLACE OF BUSINESS FOR THE
SERVICE OF PROCESS WITHIN FLORIDA AND REGISTERED
AGENT UPON WHOM PROCESS MAY BE SERVED**

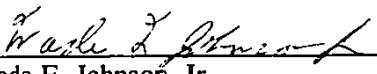
In compliance with Section 48.091, Florida Statutes, the following is submitted:

CRM SOLUTIONS, INC., desiring to organize as a corporation under the laws of the State of Florida, with its registered office at 118 E. Jefferson Street, Orlando, Florida 32801, has named and designated WADE F. JOHNSON, JR. as its Registered Agent to accept service of process within the State of Florida.

ACKNOWLEDGMENT

Having been named to accept service of process for the above-named corporation, at the place designated in this Certificate, I hereby agree to act in this capacity, and I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties as Registered Agent.

Dated this 13th day of May, 1997.



Wade F. Johnson, Jr.
Registered Agent

FILED
STATE
OFFICE
MAY 15 1997