POPOSSIONAL CALL CENTERS, INC.

PROFESSIONAL CALL CENTERS, INC.

900 Cove Cay Drive, #7A Clearwater, Florida 34620

97 FEB 10 PM 6:10

TALLA HASCEL FLORIDA

February 7, 1997

Florida Secretary of State Division of Corporations Post Office Box 6327 Tallahassee, FL 32314

500002083245--2 -02/11/97--01033--003 *****70.00 *****70.00

Dear Sirs:

Enclosed is my check for the sum of \$70.00 for the following incorporation fees of Professional Call Centers, Inc.

\$ 35.00 Filing Fee

35.00 Resident Agent Fee

\$ 70.00

Sincerely,

Ed Kohlschreiber

EK: hht

Enclosures

BH 12/97

ARTICLES OF INCORPORATION

FILED 97 FEB 10 PH 6: 10

OF

PROFESSIONAL CALL CENTERS, INC.

TALLA....SEL. FLORIDA

The undersigned subscriber to these Articles of Incorporation, a natural person competent to contract, hereby forms a corporation under the laws of the State of Florida.

ARTICLE_I. NAME

The name of the corporation shall be: Professional Call Centers, Inc. The principal place of business of this corporation shall be 900 Cove Cay Drive, #7A, Clearwater, Florida 34620.

ARTICLE II. NATURE OF BUSINESS

This corporation may engage or transact in any or all lawful activities or businesses permitted under the laws of the United States, the State of Florida or any other state, county, territory or nation.

ARTICLE III. CAPITAL STOCK

The maximum number of shares that this corporation is authorized to have outstanding at any one time is one thousand (1,000) shares of common stock having one dollar (\$1.00) par value per share.

ARTICLE IV. ADDRESS

The street address of the initial registered office of the corporation shall be 900 Cove Cay Drive, #7A, Clearwater, Florida 34620. The name of the initial registered agent of the corporation at that address is Ed Kohlschreiber.

ARTICLE V. TERM OF EXISTENCE

This corporation is to exist perpetually.

ARTICLE VI. PREEMPTIVE RIGHTS

Every shareholder, upon the sale for cash of any new stock of this corporation of the same kind, class or series of that which he already holds, shall have the right to purchase his pro-rata share thereof at any price at which it is offered to others.

ARTICLE VII. INDEMNIFICATION

The Corporation shall indemnify any officer or director or any formed office or director, to the full extent permitted by law.

ARTICLE VIII. SPECIAL PROVISION

It is the intent of the incorporator that all shares of stock issued by the corporation will qualify under Section 1244 of the Internal Revenue Code.

ARTICLE IX. OFFICERS AND DIRECTORS

This corporation shall have one officer and one director, initially. The name and street address of the initial officer and director who shall hold office for the first year of the corporation, or until his/her successor is elected or appointed is:

Ed Kohlschreiber Director/President 900 Cove Cay Drive, #7A Clearwater, Florida 34620

ARTICLE X. SUBSCRIBER

The name and street address of the subscriber to these Articles of Incorporation is:

Ed Kohlschreiber

900 Cove Cay Drive #7A Clearwater, Florida 34620

IN WITNESS WHEREOF, the undersigned has hereunto set his hand and seal on this
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RESIDENT AGENT CERTIFICATE

In pursuance to Chapter 607, Florida Statutes the following is submitted in compliance with said act.

That, Professional Call Centers, Inc., desiring to organize under the laws of the State of Florida with its principal office, as indicated in the Articles of Incorporation, in the county of Pinellas, State of Florida, has named Ed Kohlschreiber, located at 900 Cove Cay Drive, #7A, Clearwater, County of Pinellas, State of Florida, as its agent to accept service of process within this state.

ACKNOWLEDGEMENT:

Having been named to accept service of process for the above stated corporation, at a place designated in this certificate, I hereby accept to act in this capacity, and agree to comply with the provision of said Act relative to keeping open said office.

Resident Agent

97 FEB 10 PH 6: 10