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TRANSMITTAL LETTER

FILED

97 JAN 27 PM 2:24

STATE
TALLAHASSEE, FLORIDA

Department of State
Division of Corporations
P. O. Box 6327
Tallahassee, FL 32314

SUBJECT: OPERATING RESULTS, INC
(Proposed corporate name - must include suffix)

1 00002070211--3
-01/28/97--01085--001
*****78.75 *****78.75

Enclosed is an original and one(1) copy of the articles of incorporation and a check for :

\$70.00
Filing Fee

\$78.75
Filing Fee
& Certificate

\$122.50
Filing Fee
& Certified Copy

\$131.25
Filing Fee,
Certified Copy
& Certificate

ADDITIONAL COPY REQUIRED

FROM: JOSEPH W. KINSEY
Name (Printed or typed)

2752 PEBBLERIDGE CT
Address

ORANGE PARK, FL 32065
City, State & Zip

904-272-8821 or 272-8918
Daytime Telephone number

PK
1/31/97

NOTE: Please provide the original and one copy of the articles.

ARTICLES OF INCORPORATION

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA

The undersigned incorporator(s), for the purpose of forming a corporation under the Florida Business Corporation Act, hereby adopt(s) the following Articles of Incorporation.

ARTICLE I NAME

The name of the corporation shall be Operating Results, Inc.

ARTICLE II PRINCIPAL OFFICE

The principal place of business and mailing address of this corporation shall be 2752 Pebbleridge Court, Orange Park, FL 32065.

ARTICLE III SHARES

The number of shares of stock that this corporation is authorized to have outstanding at any one time is 100 shares of stock consisting of one class.

ARTICLE IV INITIAL REGISTERED AGENT AND STREET ADDRESS

The name and address of the initial registered agent is Thomas C. Santoro, 1700 Wells Road, Suite 5, Orange Park, FL 32073.

ARTICLE V INCORPORATORS(S)

The name(s) and street address(es) of the incorporator(s) to these Articles of Incorporation are Joseph W. Kinsey and Phyllis Lisa Kinsey of 2752 Pebbleridge CT., Orange Park, FL 32065.

ARTICLE VI INITIAL BOARD OF DIRECTORS

The affairs of the corporation shall be managed by the Board of Directors elected by the shareholders of the corporation. Persons elected to the Board need not be shareholders of the corporation. The number of persons constituting the initial Board of Directors shall be two (2) as follows:

Joseph W. Kinsey
2752 Pebbleridge Court
Orange Park, FL 32065

Phyllis Lisa Kinsey
2752 Pebbleridge Court
Orange Park, FL 32065

ARTICLE VII PURPOSE OF CORPORATION

The purpose for which this corporation is formed includes the transaction of any and all lawful business for which corporations may be incorporated under the Florida General Corporation Act.

The undersigned incorporator(s) have executed these Articles of Incorporation this 22nd day of January, 1997.


Signature


Signature

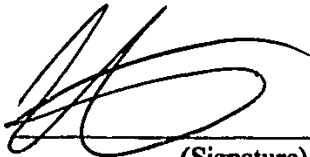
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**CERTIFICATE OF DESIGNATION OF
REGISTERED AGENT/REGISTERED OFFICE** 97 JAN 27 PM 2:24

PURSUANT TO THE PROVISIONS OF SECTION 607.0501, FLORIDA STATUTES, THE
UNDERSIGNED CORPORATION, ORGANIZED UNDER THE LAWS OF THE STATE OF
FLORIDA, SUBMITS THE FOLLOWING STATEMENT IN DESIGNATING THE
REGISTERED OFFICE/REGISTERED AGENT, IN THE STATE OF FLORIDA.

1. The name of the corporation is Operating Results, Inc.
2. The name and address of the registered agent and office is Thomas C. Santoro, 1700 Wells Road, Suite 5, Orange Park, FL 32073.

Having been named registered agent and to accept service of process for the above stated corporation at the place designated in this certificate, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.



(Signature)

1/23/97

(Date)