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TAMPA, FL 33601  
901-917-0000

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**CSC networks**

PRESIDENTIAL  
LEGAL & FINANCIAL SERVICES ACCOUNT NO. : 072100000032 DIVISION OF CORPORATION

REFERENCE : 011915 142975A

AUTHORIZATION :

COST LIMIT :

*Patricia Pyzdek*  
\$ 70.00

ORDER DATE : July 8, 1996

ORDER TIME : 12:55 PM

ORDER NO. : 011915

CUSTOMER NO: 142975A

700001886627

CUSTOMER: David A. Bastian, Cpa  
DAVID A. BASTIAN, CPA, P.A.  
15310 Amberly Drive, Suite 250  
Tampa, FL 33647

DOMESTIC FILING

NAME: SERVICE QUALITY WORKS, INC.

EFFECTIVE DATE:

XX ARTICLES OF INCORPORATION  
       CERTIFICATE OF LIMITED PARTNERSHIP

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

       CERTIFIED COPY  
XX PLAIN STAMPED COPY  
       CERTIFICATE OF GOOD STANDING

CONTACT PERSON: Clint Fuhrman

EXAMINER'S INITIALS:

*CF*  
*7/8/96*

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SECRETARY OF STATE  
DIVISION OF CORPORATIONS  
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ARTICLES OF INCORPORATION  
OF  
SERVICE QUALITY WORKS, INC.

The undersigned incorporator hereby forms a corporation under Chapter 607 of the laws of the State of Florida.

ARTICLE I. NAME

The name of the corporation shall be:

SERVICE QUALITY WORKS, INC.

The address of the principal office of this corporation shall be 1237 Big Sky Drive, Wesley Chapel, Florida 33543, and the mailing address of the corporation shall be the same.

ARTICLE II. NATURE OF BUSINESS

This corporation may engage or transact in any or all lawful activities or business permitted under the laws of the United States, the State of Florida or any other state, country, territory or nation.

ARTICLE III. CAPITAL STOCK

The maximum number of shares of stock that this corporation is authorized to have outstanding at any one time is 200 shares of common stock having \$1.00 par value per share.

ARTICLE IV. REGISTERED AGENT

The street address of the initial registered office of the corporation shall be 15310 Amberly Drive, Suite 250, Tampa, Florida 33647, and the name of the initial registered agent of the corporation at that address is David A. Bastian

ARTICLE V. TERM OF EXISTENCE

This corporation is to exist perpetually.

ARTICLE VI. OFFICERS

The name and addresses of the initial officers of the corporation who shall hold office for the first year of the corporation, or until their successors are elected or appointed are:

Carlos A. Deliz Pres./Treas.	1237 Big Sky Drive Wesley Chapel, Florida 33543
Margarita H. Deliz Vice Pres./Sec.	Same

ARTICLE VII. SPECIAL PROVISION

This corporation shall be organized to comply with the provisions of Subchapter S of the Internal Revenue code, 26 U.S.C. 1361 et. seq., and shall take all actions necessary to obtain and maintain its status as an S corporation as defined therein.

ARTICLE VIII. INCORPORATOR

The name and street address of the incorporator to these Articles of Incorporation:

Corporation Service Company  
1201 Hays Street  
Tallahassee, Florida 32301

IN WITNESS WHEREOF, the undersigned agent of Corporation Service Company, has hereunto set their hand and seal of Corporation Service Company on July 8, 1996.

CORPORATION SERVICE COMPANY

By:   
Its Agent, Karen B. Rozak

LRD/cdf

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ACCEPTANCE OF REGISTERED AGENT  
DESIGNATED IN THE ARTICLES OF INCORPORATION

I, DAVID A BASTIAN, an individual residing in this state having a business office identical with the registered office of the corporation named below, and having been designated as the Registered Agent in the above and foregoing Articles of Incorporation of:

SERVICE QUALITY WORKS, INC.

is familiar with and accepts the obligations of the position of Registered Agent under Section 607.0505, Florida Statutes.

By: \_\_\_\_\_

*David A. Bastian*  
DAVID A. BASTIAN