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Juna 19, 1996

Secretary of State Division of Corporation 409 East Gaines Street Tallahassee, Florida 32399 700/25/26-01123-003 \*\*\*\*122.50 \*\*\*\*122.50

RE: COLANGELO-STONE ASSOCIATES, INC.

#### Gentlemen:

Enclosed please find two copies of the Articles of Incorporation for COLANGELO-STONE ASSOCIATES, INC. Also, enclosed please find our check in the amount of ONE HUNDRED TWENTY-TWO AND 50/100 DOLLARS (\$122.50) made payable to the Secretary of State for filing fees of the above mentioned corporation. I have enclosed a self-addressed stamped envelope for the return of a certified copy of the Articles of Incorporation.

Should you have any questions with regard to the foregoing, please contact the undersigned at (305) 669-9535.

Very truly yours,

David M. Glassberg

DMG/lr enclosures

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SECRETARY OF STATE
TALLAHASSEE, FLOORE,

#### ARTICLES OF INCORPORATION

#### FOR

#### COLANGELO-STONE ASSOCIATES, INC.

### ARTICLE I

The name of the corporation is: COLANGELO-STONE ASSOCIATES, INC. The mailing address of the corporation is: 5415 N.W. 24th Street, Suite 101, Margate, FL 33063.

#### ARTICLE II

The duration of the corporation shall be perpetual. The date and time of the commencement of the corporate existence of the corporation shall be upon filing these Articles of Incorporation with the Secretary of State of Florida.

#### ARTICLE III

The nature of the business and the objects and purposes to be transacted, promoted or carried on by the corporation are to engage in any lawful act, activity or business for which corporations may be organized under the laws of the United States of America and of the State of Florida. Additionally, this corporation shall have all of the powers vested in a corporation organized under and existing by virtue of the laws of the State of Florida.

#### ARTICLE IV

The aggregate number of shares which the corporation is authorized to issue and have outstanding at any time is 100,000 common shares. Such 100,000 common shares shall consist of one class only having a par value of \$.01 per share.

#### ARTICLE V

The street address of the initial registered office of the corporation is 5415 N.W. 24th Street, Suite 101, Margate, FL 33063. The name of the corporation's initial Registered Agent at said address is DAVID M. GLASSBERG.

#### ARTICLE VI

The number of Directors constituting the initial Board of Directors shall be one (2). The name and street address of the members of the Board of Directors is:

JOSEPH COLANGELO 5415 N.W. 24th Street, Suite 101 Margate, FL 33063

BARRY STONE 5415 N.W. 24th Street, Suite 101 Margate, FL 33063

The number of Directors may be increased or diminished from time to time by Bylaws adopted by either the Shareholders or the Directors, but shall never be less than such number as required by the laws of the State of Florida.

#### ARTICLE VII

The name and street address of the incorporator is:

DAVID M. GLASSBERG 5415 N.W. 24th Street, Suite 101 Margate, FL 33063

#### ARTICLE VIII

No contract or other transaction between this corporation and one or more of its Directors, Officers and/or Shareholders or any other corporation, firm, association or entity in which one or more of its Directors, Officers and/or Shareholders are Directors,

Officers, Shareholders or are financially interested shall be either void or voidable because of such relationship or interest, because such Director or Directors are present at the meeting of the Board of Directors or a committee thereof which authorizes, approves or ratifies such contract or transaction, or because his, her or their votes are counted for such purpose, if:

- (a) The fact of such relationship or interest is disclosed or known to the Board of Directors or committee which authorizes, approves or ratifies the contract or transaction by a vote or consent sufficient for the purpose without counting the votes or consents of such interested Directors; or
- (b) The fact of such relationship or interest is disclosed or known to the Shareholders entitled to vote and they authorize, approve or ratify such contract or transaction by vote or written consent; or
- (c) The contract or transaction is fair and reasonable as the corporation at the time it is authorized by the Board of Directors, a committee thereof or the Shareholders.

#### ARTICLE IX

These Articles of Incorporation may be amended in the manner provided by Florida law.

IN WITNESS WHEREOF the undernigned has caused those Articles of Incorporation to be executed at Margate, Florida this day of June, 1996.

DAVID M. GLASSBERG, Incorporator and Registered Agent

STATE OF FLORIDA )
OUNTY OF DADE )

The foregoing Articles of Incorporation were sworn to, subscribed and acknowledged before me this day of June, 1996, DAVID M. GLASSBERG, Incorporator and Registered Agent, personally known to me.

Notary Public, State of Florida

My Commission Expires:

TODD DAYA PROTECTION

My Command of Continue

Form Septem, 1997

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## ACCEPTANCE OF REGISTERED AGENT

Having been designated Registered Agent for COLANGELO-STONE ASSOCIATES, INC., a corporation to be organized under the laws of the State of Florida, the undersigned hereby accepts such appointment and the obligations of that position and represents that the undersigned is familiar with the obligations of that position.

IN WITNESS WHEREOF, the undersigned has executed this Acceptance this 1996 day of June, 1996

DAVED M. GLASSBERG, Registered Agent

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SECRETARY OF STATE

# P96000054120 GLASSBERG, PA

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August 5, 1997

Secretary of State Division of Corporations 409 East Gaines Street Tallahassee, Florida 32301

RE: COLANGELO STONE ASSOCIATES, INC.

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(1000 (669) 15 1000(55) (600) XAT

Gentlemen:

Enclosed please find two (2) copies of the Articles of Amendment of COLANGELO STONE ASSOCIATES, INC. Also, enclosed please find our check in the amount of thirty-five (\$35.00) dollars made payable to the Secretary of State for filing fees of the above-mentioned amendment.

Should you have any questions with regard to the enclosed, please do not hesitate to contact the undersigned at (305) 669-9535.

DMG/lr c:\corp\col-ston.amd David M. Glassberg For the Firm

truly yours,

NIC AMES 6/20/97

FILED SECRETARY OF STATE DIVISION OF CORPORATIONS

# ARTICLES OF AMENDMENT OF

COLANGELO-STONE ASSOCIATES, INC. 97 AUG 12 PM 1: 11

Pursuant to Florida Statutes, the following is submitted:

1. The name of this organization is:

COLANGELO-STONE ASSOCIATES, INC.

2. The Articles of Incorporation are amended by striking the name COLANGELO-STONE ASSOCIATES, INC. from Article I and inserting in place thereof the following:

ARTICLE I - NAME

The name of this organization shall be:

CONSUMER SATISFACTION, INC.

- 3. The foregoing amendment was adopted by a unanimous vote of the members of the Board of Directors present at the Board of Directors meeting, pursuant to Florida Statutes, on the 4th day of August, 1997.
- 4. The foregoing amendment was adopted by a unanimous vote of the Stockholders present at the Board of Directors meeting, pursuant to Florida Statutes, on the 4th day of August, 1997.
- 5. There are no other Stockholders or Directors entitled to Vote on this amendment.

IN WITNESS WHEREOF, the undersigned President, Secretary, Directors and Stockholders of this Corporation have executed these Articles of Amendment this 4th day of August, 1997.

BARRY G. STONE, President, Director and Stockholder

OSEPH COMANGELO, Director, Secretary and Stockholder

STATE OF FLORIDA )
COUNTY OF DADE )

The foregoing instrument was acknowledged before me the day and year last above written by BARRY G. STONE, President, Director and Stockholder and JOSEPH COLANGELO, Secretary, Director and Stockholder of the above-named Florida corporation, on behalf of the Corporation.

My Commission expires: c:\corp\col-ston.amd

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MY COMMISSION EXP. DEC. 25,1998