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TO: DIVISION OF CORPORATIONS
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TALLAHASSEE, FL 32399
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DOCUMENT TYPE: FLORIDA PROFIT CORPORATION OR P.A.
NAME: BETTER SERVICE DELIVERY, CORP.
FAX AUDIT NUMBER: H06000007529
DATE REQUESTED: 08/29/1996
CERTIFIED COPIES: 1
NUMBER OF PAGES: 5
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SECRETARY OF STATE
TALLAHASSEE, FL 32399

W96-11389

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EMPIRE CORPORATE KIT

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FLORIDA DEPARTMENT OF STATE
Sandra B. Northam
Secretary of State

May 30, 1996

EMPIRE CORPORATE KIT COMPANY

MIAMI, FL

SUBJECT: BETTER SERVICE DELIVERY CORP.
REF: W96000011389

We received your electronically transmitted document. However, the document has not been filed and needs the following corrections:

Section 15.16(3), Florida Statutes, requires each document to contain in the lower left-hand corner of the first page the name, address, and telephone number of the preparer of the original and, if prepared by an attorney licensed in this state, the preparer's Florida Bar membership number.

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (904) 487-6934.

Loria Poole
Corporate Specialist

FAX Aud. #: H96000007529
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FALL 1996

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ARTICLES OF INCORPORATION
OF

BETTER SERVICE DELIVERY, CORP

THE UNDERSIGNED, has executed the following document as incorporator of the above named corporation, a corporation organized under the laws of the State of Florida, and all rights, duties and obligations of the undersigned as incorporator, and those of the corporation, are to be determined in accordance with the laws of the State of Florida.

ARTICLE I - NAME

The name of the corporation is:

BETTER SERVICE DELIVERY, CORP

ARTICLE II - PRINCIPAL OFFICE

The principal place of business and mailing address of this corporation shall be:

11170 SW 25TH STREET - MIAMI, FL 33165

ARTICLE III - DURATION

This corporation shall commence existence upon the filing of these Articles of Incorporation by the Department of State, State of Florida, and shall have perpetual existence.

ARTICLE IV - PURPOSE

The purpose is to engage in any activities or business permitted under the laws of the United States or the State of Florida.

ARTICLE V - SHARES

The aggregate number of shares which the corporation shall have authority to issue is the total sum of 1000 shares, having an individual par value of \$1.00. Unless otherwise stated in these articles, or in an amendment to these articles, there shall be only (1) class of stock of this corporation.

(1)

H. PALACIOS & ASSOCIATES
400 SW 107TH AVENUE, SUITE 404
MIAMI, FLORIDA 33174
(305) 220-2113
H. PALACIOS

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ARTICLE VII**INITIAL REGISTERED AGENT AND STREET ADDRESS**

The name and street address of the initial registered Agent of this corporation is:

- a) Registered Agent : NELSON CACERES
b) Street address : 11170 SW 25TH STREET
MIAMI FLORIDA 33165

ARTICLE VII - INITIAL BOARD OF DIRECTORS

This corporation shall have (1) Directors initially. The number of Directors may be either increased or decreased from time to time by an amendment of the bylaws of the corporation in the manner provided by law, but shall never be less than one. The name and address of the initial Directors of this corporation are:

President: NELSON CACERES - 11170 SW 25TH ST - MIAMI, FL 33165

ARTICLE VIII - INCORPORATOR

The name and address of the incorporator executing these Articles of Incorporation is:

NELSON CACERES - 11170 SW 25TH STREET - MIAMI, FL 33165

ARTICLE IX - AMENDMENT OF ARTICLES

This corporation reserves the right to amend or repeal any provisions contained in these Articles of Incorporation or any amendment to these articles, and any right conferred upon the shareholders is subject to this reservation.

ARTICLE X - PREEMPTIVE RIGHTS

The holders of the common stock of this corporation shall have preemptive rights to purchase, at prices terms and conditions that shall be negotiated by the interested stockholders. No stockholder of this corporation shall sell any stock of this corporation without first submitting the stock certificates along

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with a written offer to sell said stock during which time the corporation shall have the right to purchase said stock at a price equal to the written offer for a period of ninety days. The preemptive right of any holder is determined by the ratio to the authorized (authorized and issued) shares of common stock held by the holder to all shares of common stock currently authorized (authorized and issued).

IN WITNESS WHEREOF, the undersigned incorporator has executed these Articles of Incorporation this 29 day of May, 1996.


NELSON CACERES

ACCEPTANCE OF APPOINTMENT AS REGISTERED AGENT

Having been named as the Registered Agent for the Above corporation for the purpose of accepting service of process at the registered office designated in the Articles of Incorporation, I accept such appointment and am familiar with and accept the obligations provided for in Section 607.325. Florida Statutes.

Dated this 29 day of May, 1996.


NELSON CACERES

(3)

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SECRETARY OF STATE
TALLAHASSEE, FLORIDA

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