



P9600009270

ACCOUNT NO. : 072100000032
REFERENCE : 492208 7133611
AUTHORIZATION :
COST LIMIT : \$ 35.00

Patricia Pajut

FILED
02 MAY -1 PM 4:52
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

ORDER DATE : March 25, 2002
ORDER TIME : 3:38 PM
ORDER NO. : 492208-010
CUSTOMER NO: 7133611
CUSTOMER: Ms. Barbara Murphy
Sykes Enterprises,
Suite 3900
100 North Tampa Street
Tampa, FL 33602

RECEIVED
02 MAY -1 PM 4:27
DEPARTMENT OF STATE
DIVISION OF CORPORATIONS
TALLAHASSEE, FLORIDA

CHANGE OF AGENT

NAME: SYKES ENTERPRISES,
INCORPORATED

900005419839--6

PLEASE RETURN THE FOLLOWING AS PROOF OF FILING:

 CERTIFIED COPY
XX PLAIN STAMPED COPY

CONTACT PERSON: Carla E. Lohi -- EXT# 1132

EXAMINER: _____

C. Goulliste MAY 01 2002

STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED AGENT OR BOTH FOR CORPORATIONS

Pursuant to the provisions of sections 607.0502, 617.0502, 607.1508, or 617.1508, Florida Statutes, the undersigned corporation organized under the laws of the State of Florida submits the following statement in order to change its registered office or registered agent, or both, in the State of Florida.

1. The name of the corporation : SYKES ENTERPRISES, INCORPORATED

2. The mailing address of the corporation : Suite 3900, 100 NORTH TAMPA STREET
TAMPA, FL 33602

3. Date of incorporation/qualification: March 1, 1996 Document number: P96000049270

4. The name and address of the current registered agent and office:
CT Corporation System
1200 South Pine Island Road
Plantation, FL 33324

5. The name and address of the new registered agent (if changed) and/or registered office (if changed) (P. O. Box Not Acceptable)
Corporation Service Company
1201 Hays Street
Tallahassee, FL 32301

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The street address of its registered office and the street address of the business office of its registered agent, as changed, will be identical.

Such change was authorized by resolution duly adopted by its board of directors or by an officer so authorized by the board.

B. Rocketoff (Signature of an officer, chairman or vice chairman of the board) 4/17/02 (Date)

WILLIAM N. ROCKTOFF, Vice President
(Printed or typed name and title)

Having been named as registered agent and to accept service of process for the above stated corporation, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligation of my position as registered agent.

Corporation Service Company
Laura R. Dunlap (Signature of Registered Agent) 5/1/02 (Date)

If signing on behalf of an entity: Laura R. Dunlap as its agent
(Typed or Printed Name) (Capacity)

*** FILING FEE: \$35.00 ***