FILED

2002 UNIFORM BUSINESS REPORT (UBR)

Feb 20, 2002 8:00 am Secretary of State DOCUMENT # P96000019270 **Entity Name** 02-20-2002 90072 007 ***150.00 SYKES ENTERPRISES, INCORPORATED rincipal Place of Business Mailing Address 100 NORTH TAMPA STREET 100 NORTH TAMPA STREET H0029544 **SUITE 3900** SUITE 3900 TAMPA FL 33602 **TAMPA FL 33602** Principal Place of Business 3. Mailing Address Suite, Apt. #, etc. Suite, Apt. #, etc. DO NOT WRITE IN THIS SPACE City & State City & State 4. FE! Number Applied For 56-1383460 Not Applicable Zip Country Country \$8.75 Additional 5. Certificate of Status Desired Fee Required 6. Name and Address of Current Registered Agent 7. Name and Address of New Registered Agent CT CORPORATION SYSTEM Street Address (P.O. Box Number is Not Acceptable) 1200 SOUTH PINE ISLAND ROAD PLANTATION FL 33324 City Zip Code FL The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida **IGNATURE** Signature, typed or printed name of registered agent and title if applicable. (NOTE: Registered Agent signature required when reinstating) This corporation is eligible to satisfy its Intangible FILE NOW!!! FEE IS \$150.00 10. Election Campaign Financing \$5.00 May Be Tax filing requirement and elects to do so. After May 1, 2002 Fee will be \$550.00 Trust Fund Contribution. Added to Fees (See criteria on back) Make Check Payable to Department of State OFFICERS AND DIRECTORS ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11 ÎLE CR2E034 (9/01) ☐ Delete TITLE. Change ☐ Addition AME SYKES, JOHN H NAME 100 N TAMPA ST, STE 3900 reet address STREET ADDRESS TY-ST-7IP **TAMPA FL 33602** CITY-ST-ZIP ÎLE ☐ Delete TITLE ☐ Addition Change MĔ BODENHEIMER, FURMAN P JR. NAME REET ADDRESS 137 DEPOT STREET STREET ADDRESS TY-ST-ZIP FRANKLIN NC 28734 CITY-ST-ZIP ΪLE ☐ Delete TITLE Change ☐ Addition ĬΜΕ. HELMS, H PARKS NAME REET ADDRESS TWO FISRT UNION CENTER, SUITE 150 STREET ADDRESS TY-ST-ZIP **CHARLOTTE NC 28282** CITY-ST-7IP LE ☐ Delete TITLE Change ☐ Addition ĺмε. LOETZ, GORDON H NAME REET ADDRESS 100 N TAMPA ST, STE 3900 STREET ADDRESS TY-ST-71P **TAMPA FL 33602** CITY-ST-ZIP İLΕ ☐ Delete TITLE Change ☐ Addition ME MILANI, ERNEST J NAME 98 MEADOW BROOD RD REET ADDRESS STREET ADDRESS Y-ST-ZIP NORWELL MA 02061 CITY-ST-ZIP ☐ Delete TITLE ☐ Change ☐ Addition ME MCCLINTOCK-GRECO, LINDA NAME REET ADDRESS 6208 EMMONS LANE STREET ADDRESS Y-ST-7IP **TAMPA FL 33647** CITY-ST-ZIP I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 11 or Block 12 if

IGNATURE:

of the corporation or the rece changed, or on an attachmer

W. Michael Kipphut Sr. Vice President & CEO Date 25/02 813-470-3367

Attachment B0029541 P96000019270

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FEIN No. 56-1383460			
Directors			
Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33602			
Nantahala Lumber & Zickgraf Enterprises, Inc. 137 Depot Street Franklin, NC 28734			
Helms, Cannon, Hamel & Henderson Two First Union Center, Suite 1500 Charlotte, NC 28282			
Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33602			
6208 Emmons Lane Tampa, FL 33647			
E.J. Milani Consulting Corp. 98 Meadow Brook Road Norweli, MA 02061			
16215 Talavera Tampa, Florida 33613			
McColl Brothers Lockwood 100 N. Tryon St. Ste 5120 Charlotte NC 28202			
54 Magnolia Drive Westwood, MA 02090			
	S Enterprises, Incorporated FEIN No. 56-1383460 Directors Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33602 Nantahala Lumber & Zickgraf Enterprises, Inc. 137 Depot Street Franklin, NC 28734 Helms, Cannon, Hamel & Henderson Two First Union Center, Suite 1500 Charlotte, NC 28282 Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33602 6208 Emmons Lane Tampa, FL 33647 E.J. Milani Consulting Corp. 98 Meadow Brook Road Norwell, MA 02061 16215 Talavera Tampa, Florida 33613 McColf Brothers Lockwood 100 N. Tryon St. Ste 5120 Charlotte NC 28202 54 Magnolia Drive	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33602 Nantahala Lumber & Zickgraf Enterprises, Inc. 137 Depot Street Franklin, NC 28734 Helms, Cannon, Hamel & Henderson Two First Union Center, Suite 1500 Charlotte, NC 28282 Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33602 6208 Emmons Lane Tampa, FL 33647 E.J. Milani Consutting Corp. 98 Meadow Brook Road Norwell, MA 02061 16215 Talavera Tampa, Florida 33613 McColf Brothers Lockwood 100 N. Tryon St. Ste 5120 Charlotte NC 28202 54 Magnolia Drive	

CORPORATE INFORMATION

Officers

Name	Title	Business Address
John H. Sykes	President and Chief Executive Officer	100 North Tampa Street, Suite 3900 Tampa, Florida 33602
W. Michael Kipphut	Senior Vice President - CFO	100 North Tampa Street, Suite 3900 Tampa, Florida 33602
Saverio Giordano	Vice President Sales - Client Services	100 North Tampa Street, Suite 3900 Tampa, Florida 33602
Conway W. Jensen	Vice President, Public Relations	100 North Tampa Street, Suite 3900 Tampa, Florida 33602
Gerry L. Rogers	Senior Vice President - Chief Information Officer	100 North Tampa Street, Suite 3900 Tampa, Florida 33602
Charles E. Sykes	Senior Vice President	100 North Tampa Street, Suite 3900 Tampa, Florida 33602
William N. Rocktoff	Treasurer & Corporate Controller	100 North Tampa Street, Suite 3900 Tampa, Florida 33602
Jenna R. Nelson	Vice President+829	100 North Tampa Street, Suite 3900 Tampa, Florida 33602

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Harry A. Jackson, Jr.	Vice President and Managing Director EMEA		
James T. Holder	Secretary	100 North Tampa Street, Suite 3900 Tampa, Florida 33602	
Margery Bass	Assistant Secretary	100 North Tampa Street, Suite 3900 Tampa, Florida 33602	
Christian U. Schaffer	Vice President	Sykes Enterprises, Incorporated Ortyplein 85 1043 DS Amsterdam The Netherlands	,
Stephen R. Mills	Vice President	100 North Tampa Street, Suite 3900 Tampa, Florida 33602	
David L. Pearson	Vice President	100 North Tampa Street, Suite 3900	