

FILE NOW: FILING FEE AFTER MAY 1ST IS \$550.00

PROFIT
CORPORATION
ANNUAL REPORT
1999



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State
DIVISION OF CORPORATIONS

FILED
May 10, 1999 8:00 am
Secretary of State

05-10-1999 90192 042 ***150.00

DOCUMENT # P96000019270

1. Corporation Name

SYKES ENTERPRISES, INCORPORATED

Principal Place of Business

**100 NORTH TAMPA STREET
SUITE 3900
TAMPA FL 33602**

Mailing Address

**100 NORTH TAMPA STREET
SUITE 3900
TAMPA FL 33602**

DO NOT WRITE IN THIS SPACE

3. Date Incorporated or Qualified

03/01/1996

4. FEI Number

56-1383460

Applied For

Not Applicable

5. Certificate of Status Desired ☐

\$8.75 Additional
Fee Required

6. Election Campaign Financing
Trust Fund Contribution ☐

\$5.00 May Be
Added to Fees

8. This corporation owes the current year Intangible
Personal Property Tax. ☐ Yes ☒ No

2. Principal Place of Business

2a. Mailing Address

21 Suite, Apt. #, etc.

26 Suite, Apt. #, etc.

23 City & State

27 City & State

24 Zip

Country

29 Zip

Country

9. Name and Address of Current Registered Agent

**CORPORATION SERVICE COMPANY
1201 HAYS STREET
TALLAHASSEE FL 32301-2525**

10. Name and Address of New Registered Agent

81 Name

82 Street Address (P.O. Box Number is Not Acceptable)

83

84 City

FL

85 Zip Code

11. Pursuant to the provisions of Sections 607.0502 and 607.1508, Florida Statutes, the above-named corporation submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. Such change was authorized by the corporation's board of directors. I hereby accept the appointment as registered agent. I am familiar with, and accept the obligations of, Section 607.0505, Florida Statutes.

SIGNATURE

Signature, typed or printed name of registered agent and title if applicable.

(NOTE: Registered Agent signature required when reinstating)

DATE

12. OFFICERS AND DIRECTORS

TITLE ☐ DELETE

NAME **D SYKES, JOHN H**
STREET ADDRESS **100 N TAMPA ST, STE 3900**
CITY-ST-ZIP **TAMPA FL 33602**

TITLE ☐ DELETE

NAME **D BODENHEIMER, FURMAN P**
STREET ADDRESS **5309 DORCHESTER RD**
CITY-ST-ZIP **GREENSBORO MA 27407**

TITLE ☐ DELETE

NAME **D GANNETT, JOHN D**
STREET ADDRESS **100 N TAMPA ST, STE 3900**
CITY-ST-ZIP **TAMPA FL 33602**

TITLE ☐ DELETE

NAME **D HELMS, H PARKS**
STREET ADDRESS **4901 HADRIAN WAY**
CITY-ST-ZIP **CHARLOTTE NC 28211**

TITLE ☐ DELETE

NAME **D LOETZ, GORDON H**
STREET ADDRESS **100 N TAMPA ST, STE 3900**
CITY-ST-ZIP **TAMPA FL 33602**

TITLE ☐ DELETE

NAME **D MILANI, ERNEST J**
STREET ADDRESS **98 MEADOW BROOD RD**
CITY-ST-ZIP **NORWELL MA 02061**

13. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 12

1.1 TITLE ☐ Change ☐ Addition

1.2 NAME

1.3 STREET ADDRESS

1.4 CITY-ST-ZIP

2.1 TITLE ☐ Change ☐ Addition

2.2 NAME

2.3 STREET ADDRESS

2.4 CITY-ST-ZIP

3.1 TITLE ☐ Change ☐ Addition

3.2 NAME

3.3 STREET ADDRESS

3.4 CITY-ST-ZIP

4.1 TITLE ☐ Change ☐ Addition

4.2 NAME

4.3 STREET ADDRESS

4.4 CITY-ST-ZIP

5.1 TITLE ☐ Change ☐ Addition

5.2 NAME

5.3 STREET ADDRESS

5.4 CITY-ST-ZIP

6.1 TITLE ☐ Change ☐ Addition

6.2 NAME

6.3 STREET ADDRESS

6.4 CITY-ST-ZIP

14. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 12 or Block 13 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE:

SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

4/27/99

Date

813-225-4110

Daytime Phone #

CR2E034 (1/98)

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SYKES ENTERPRISES, INCORPORATED

BOARD OF DIRECTORS

Name	Title	Business Address
John H. Sykes	Director	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33602
F. P. Bodenheimer, Jr.	Director	Nantahala Lumber & Zickgraf Enterprises, Inc. 137 Depot Street Franklin, NC 28734
H. Parks Helms	Director	Helms, Cannon, Hamel & Henderson Two First Union Center, Suite 1500 Charlotte, NC 28282
Gordon H. Loetz	Director	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33611
Iain A. Macdonald	Director	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33611
Linda McClintock-Greco	Director	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33611
Ernest J. Milani	Director	E.J. Milani Consulting Corp. 98 Meadow Brook Road Norwell, MA 02061
Adelaide A. (Alex) Sink	Director	NationsBank Florida FL1-010-15-01 P.O. Box 31590 Tampa, FL 33601-3590
The Honorable R. James Stoker	Director	Orange County Courthouse 425 North Orange Avenue, Suite 2030 Orlando, FL 32801

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SYKES ENTERPRISES, INCORPORATED

OFFICERS

Name	Title	Business Address
John H. Sykes	(CEO) President & Chief Executive Officer	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33602
Margery Bass	Corporate Secretary	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33603
Scott J. Bendert	(CFO) Senior Vice President of Finance & Treasurer	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33604
John D. Bray	Sr. VP of Human Resources & Administration	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33605
Chad A. Carlson	VP of Customer Support Operations for the Americas	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33606
Raymond J. Geiger	Vice President of Total Quality	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33607
Keith L. Gibson	Sr. VP of Worldwide Sales & Marketing	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33608
Conway W. Jensen	Vice President	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33609
James J. Kenney	Vice President	Sykes Enterprises, Incorporated 7500 E. Independence Boulevard Charlotte, NC 28227
Gordon H. Loetz	(COO) Executive VP & Chief Operating Officer	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33611
Jenna R. Nelson	Vice President	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33612
Jefferson D. Pace	VP - Business Development, Europe/Asia/Africa	Sykes Enterprises, Incorporated Orlyplein 85 1043 DS Amsterdam The Netherlands
Gary S. Redwine	Vice President - Corporate Solutions	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33612
Joseph V. Ryan	VP of Worldwide Product Information Development	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33612
Dale W. Saville	Vice President of European Operations	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33612

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SYKES ENTERPRISES, INCORPORATED

OFFICERS

Name	Title	Business Address
Robin Smith	VP of Investor Relations & Corporate Communications	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33612
Charles E. Sykes	Vice President of Customer Support Services	Sykes Enterprises, Incorporated 100 North Tampa Street, Suite 3900 Tampa, Florida 33612
William T. (Teb) Thornton	Vice President of US Fulfillment Operations	McQueen, Inc. 469 Harding Industrial Drive Nashville, TN 37211
Alan C. Tripp	Vice President of Customer Product Support	McQueen, Inc. Nether Road Galashiels, Scotland TD1 3HE United Kingdom