

FILE NOW: FILING FEE AFTER MAY 1ST IS \$550.00

FILED
May 20 1998 8:00am
Secretary of State

'PROFIT' CORPORATION ANNUAL REPORT 1998		FLORIDA DEPARTMENT OF STATE Sandra B. Mortham Secretary of State DIVISION OF CORPORATIONS
---	---	---

DOCUMENT # P96000019270 (3)
 1. Corporation Name
SYKES ENTERPRISES, INCORPORATED



Principal Place of Business	Mailing Address
100 NORTH TAMPA STREET SUITE 3900 TAMPA FL 33602	100 NORTH TAMPA STREET SUITE 3900 TAMPA FL 33602

DO NOT WRITE IN THIS SPACE

2. Principal Place of Business	2a. Mailing Address
21 Suite, Apt. #, etc.	26 Suite, Apt. #, etc.
22 City & State	27 City & State
23 Zip	28 Zip
24 Country	29 Country
25	30

3. Date Incorporated or Qualified 03/01/1996	
4. FEI Number 56-1383460	Applied For Not Applicable
5. Certificate of Status Desired <input type="checkbox"/>	\$8.75 Additional Fee Required
6. Election Campaign Financing Trust Fund Contribution <input type="checkbox"/>	\$5.00 May Be Added to Fees
8. This corporation owes or has paid the current year Intangible Personal Property Tax due June 30. <input type="checkbox"/> Yes <input type="checkbox"/> No	

9. Name and Address of Current Registered Agent

**CORPORATION SERVICE COMPANY
1201 HAYS STREET
TALLAHASSEE FL 32301-2525**

10. Name and Address of New Registered Agent

81 Name
82 Street Address (P.O. Box Number is Not Acceptable)
83
84 City
85 Zip Code

11. Pursuant to the provisions of Sections 607.0502 and 607.1508, Florida Statutes, the above-named corporation submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. Such change was authorized by the corporation's board of directors. I hereby accept the appointment as registered agent. I am familiar with, and accept the obligations of, Section 607.0505, Florida Statutes.

SIGNATURE _____ (NOTE: Registered Agent signature required when reinstating) _____ **DATE** _____

12. OFFICERS AND DIRECTORS		<input type="checkbox"/> DELETE
TITLE	PD	<input type="checkbox"/> DELETE
NAME	SYKES, JOHN H	
STREET ADDRESS	100 N. TAMPA STREET, STE. 3900	
CITY-ST-ZIP	TAMPA FL 33602	
TITLE	VPD	<input checked="" type="checkbox"/> DELETE
NAME	GARNER, DAVID E	
STREET ADDRESS	100 N. TAMPA STREET, STE. 3900	
CITY-ST-ZIP	TAMPA FL 33602	
TITLE	VPD	<input type="checkbox"/> DELETE
NAME	GANNETT, JOHN D	
STREET ADDRESS	100 N. TAMPA STREET, STE. 3900	
CITY-ST-ZIP	TAMPA FL 33602	
TITLE	S	<input type="checkbox"/> DELETE
NAME	BASS, MARGERY	
STREET ADDRESS	100 N. TAMPA STREET, STE. 3900	
CITY-ST-ZIP	TAMPA FL 33602	
TITLE	D	<input type="checkbox"/> DELETE
NAME	BODENHEIMER, FURMAN P	
STREET ADDRESS	5309 DORCHESTER ROAD	
CITY-ST-ZIP	GREENSBORO MA 27407	
TITLE	VFT	<input type="checkbox"/> DELETE
NAME	BENDERT, SCOTT J	
STREET ADDRESS	100 N. TAMPA STREET, STE. 3900	
CITY-ST-ZIP	TAMPA FL 33602	

13. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 12		<input type="checkbox"/> Change <input type="checkbox"/> Addition
1.1 TITLE		<input type="checkbox"/> Change <input type="checkbox"/> Addition
1.2 NAME	SEE ATTACHED LISTS	
1.3 STREET ADDRESS		
1.4 CITY-ST-ZIP		
2.1 TITLE		<input type="checkbox"/> Change <input type="checkbox"/> Addition
2.2 NAME		
2.3 STREET ADDRESS		
2.4 CITY-ST-ZIP		
3.1 TITLE		<input type="checkbox"/> Change <input type="checkbox"/> Addition
3.2 NAME		
3.3 STREET ADDRESS		
3.4 CITY-ST-ZIP		
4.1 TITLE		<input type="checkbox"/> Change <input type="checkbox"/> Addition
4.2 NAME		
4.3 STREET ADDRESS		
4.4 CITY-ST-ZIP		
5.1 TITLE		<input type="checkbox"/> Change <input type="checkbox"/> Addition
5.2 NAME		
5.3 STREET ADDRESS		
5.4 CITY-ST-ZIP		
6.1 TITLE		<input type="checkbox"/> Change <input type="checkbox"/> Addition
6.2 NAME		
6.3 STREET ADDRESS		
6.4 CITY-ST-ZIP		

14. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 12 or Block 13 if changed, on an attachment with an address.

SIGNATURE:  **JOHN L. CRITES** TP 04-28-98 813 274 1000

CR2E034 (10/97)

**CORPORATE DIRECTORS
OF
SYKES ENTERPRISES, INCORPORATED**

<u>NAME</u>	<u>ADDRESS</u>
John H. Sykes	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Furman P. Bodenheimer	5309 Dorchester Road, Greensboro, MA 27407
John D. Gannett	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
H. Parks Helms	4901 Hadrian Way, Charlotte, NC 28211
Gordon H. Loetz	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Iain A. Macdonald	Blackford House, Macclesfield Road, Alderley Edge, Cheshire SK9 7BH, UK
Ernest J. Milani	98 Meadow Brook Road, Norwell, MA 02061
Adelaide A. Sink	400 N. Ashley Drive, 15th Floor, Tampa, FL 33602
R. James Stroker	2503 Carter Grove Circle, Windemere, FL 32786

**CORPORATE EXECUTIVE OFFICERS
OF
SYKES ENTERPRISES, INCORPORATED**

<u>NAME</u>		<u>ADDRESS</u>
John H. Sykes	President	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Scott J. Bendert	Vice President of Finance and Treasurer	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
John D. Bray	Sr. Vice President - Human Resources & Administration	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Claudio Coppoli	Vice President - Worldwide Product Information Development	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
John L. Crites, Jr.	Vice President and General Counsel	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Raymond J. Geiger	Vice President - Total Quality	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Keith L. Gibson	Sr. Vice President - Worldwide Sales and Marketing	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Gordon H. Loetz	Executive Vice President and Chief Operating Officer	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Gary S. Redwine	Vice President - Corporate Solutions	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Dale W. Saville	Vice President - European Operations	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Robin Smith	Vice President - Investor Relations and Corporate Communications	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Charles E. Sykes	Vice President - Product Support	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Margery Bass	Corporate Secretary	100 N. Tampa Street, Suite 3900, Tampa, FL 33602