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1997 SEP 26 PM 2:36

SECRETARY OF STATE
TALLAHASSEE, FLORIDA

1997 SEP
SECRETARY
TALLAHASSEE

PROFIT CORPORATION ANNUAL REPORT 1997		FLORIDA DEPARTMENT OF STATE Sandra B. Mortham Secretary of State DIVISION OF CORPORATIONS
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DOCUMENT # P96000019270
1. Corporation Name

SYKES ENTERPRISES, INCORPORATED

Principal Place of Business 100 N. TAMPA STREET, SUITE 3900 TAMPA FL 33602	Mailing Address 100 N. TAMPA STREET SUITE 3900 TAMPA FL 33602
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2. Principal Place of Business		2a. Mailing Address		3. Date Incorporated or Qualified 03/01/96		3a. Date of Last Report	
21		26		4. FEI Number 56-1383460		Applied For Not Applicable	
22. Suite, Apt #, etc.		27. Suite, Apt #, etc.		5. Certificate of Status Desired <input type="checkbox"/>		\$8.75 Additional Fee Required	
23. City & State		28. City & State		6. Election Campaign Financing Trust Fund Contribution <input type="checkbox"/>		\$5.00 May Be Added to Fees	
24. Zip	25. Country	29. Zip	30. Country	8. This corporation has liability for intangible tax under s. 199.032, Florida Statutes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			

9. Name and Address of Current Registered Agent

**CORPORATION SERVICE COMPANY
1201 HAYS STREET
TALLAHASSEE FL 32301**

10. Name and Address of New Registered Agent

81 Name	
82 Street Address (P.O. Box Number is Not Acceptable)	
83	
84 City	FL
85 Zip Code	

11. Pursuant to the provisions of Sections 607.0102 and 607.1508, Florida Statutes, the above-named corporation submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. Such change was authorized by the corporation's board of directors. I hereby accept the appointment as registered agent. I am familiar with, and accept the obligations of, Section 607.0505, Florida Statutes.

SIGNATURE _____ (Signature typed or printed name of registered agent, as applicable) (NOTE: Registered Agent signature required when reinstating) DATE _____

12. OFFICERS AND DIRECTORS

TITLE	NAME	STREET ADDRESS	CITY - ST - ZIP	<input type="checkbox"/> DELETE
	(SEE ATTACHED)			
TITLE	NAME	STREET ADDRESS	CITY - ST - ZIP	<input type="checkbox"/> DELETE
TITLE	NAME	STREET ADDRESS	CITY - ST - ZIP	<input type="checkbox"/> DELETE
TITLE	NAME	STREET ADDRESS	CITY - ST - ZIP	<input type="checkbox"/> DELETE
TITLE	NAME	STREET ADDRESS	CITY - ST - ZIP	<input type="checkbox"/> DELETE
TITLE	NAME	STREET ADDRESS	CITY - ST - ZIP	<input type="checkbox"/> DELETE

13. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 12

11 TITLE	12 NAME	13 STREET ADDRESS	14 CITY - ST - ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition
21 TITLE	22 NAME	23 STREET ADDRESS	24 CITY - ST - ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition
31 TITLE	32 NAME	33 STREET ADDRESS	34 CITY - ST - ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition
41 TITLE	42 NAME	43 STREET ADDRESS	44 CITY - ST - ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition
51 TITLE	52 NAME	53 STREET ADDRESS	54 CITY - ST - ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition
61 TITLE	62 NAME	63 STREET ADDRESS	64 CITY - ST - ZIP	<input type="checkbox"/> Change <input type="checkbox"/> Addition

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-09/29/97-01159-014
******550.00 ****550.00**

SCC 9-26-97

14. I do hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes and that my name appears in Block 12 or Block 13 or on an attachment with an address.

SIGNATURE: *John L. Crites, Jr.* **John L. Crites, Jr.** **09/25/97** **(813) 274-1000**

(Signature typed or printed name of signing officer or director) (Date) (Daytime Phone #)

CR2E034 (9/96)

**CORPORATE EXECUTIVE OFFICERS
OF
SYKES ENTERPRISES, INCORPORATED**

<u>NAME</u>		<u>ADDRESS</u>
John H. Sykes	President	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
David E. Garner	Sr. Vice President	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
John D. Gannett	Sr. Vice President	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Margery Bass	Secretary	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Scott J. Bendert	Vice President of Finance and Treasurer	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
John L. Crites, Jr.	Vice President and General Counsel	100 N. Tampa Street, Suite 3900, Tampa, FL 33602

**CORPORATE DIRECTORS
OF
SYKES ENTERPRISES, INCORPORATED**

<u>NAME</u>	<u>ADDRESS</u>
John H. Sykes	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
David E. Garner	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
John D. Gannett	100 N. Tampa Street, Suite 3900, Tampa, FL 33602
Furman P. Bodenheimer	5309 Dorchester Road, Greensboro, MA 27407
H. Parks Helms	4901 Hadrian Way, Charlotte, NC 28211
Gordon H. Loetz	116 Riverbreeze Court, Arnold, MD 21012
Ernest J. Milani	98 Meadow Brook Road, Norwell, MA 02061
Adelaide A. Sink	400 N. Ashley Drive, 15th Floor, Tampa, FL 33602
R. James Stroker	2503 Carter Grove Circle, Windemere, FL 32786