



TOWER HILL
INSURANCE GROUP, INC.

P95000061430

April 12, 2002

Department of State
Division of Corporations
409 E. Gaines Street
Tallahassee, FL 32399

RE: Claim Solution Services, Inc.
Document No.: P95000061430

Dear Representative:

Please find enclosed the Articles of Amendment to Articles of Incorporation of Claim Solution Services, Inc., which changes the name of the corporation to **TOWER HILL CLAIMS SERVICE, INC.** Also enclosed is a check in the amount of \$52.50 for the necessary filing fee, Certified Copy, and Certificate of Status, along with a Letter of Consent from Tower Hill Insurance Group, Inc. authorizing our use of the new name.

Thank you for your attention to this matter. Should you have any questions regarding the enclosed, please contact the undersigned.

Sincerely,

CLAIM SOLUTION SERVICES, INC.

Jonathon B. Palmquist
Secretary and General Counsel

JBP/cm
Enclosures

400005272024--6
-04/15/02--01044--005
*****52.50 *****52.50

FILED
02 APR 15 AM 11:33
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

NC
T. Lewis 4/18/02

LETTER OF CONSENT

Department of State
Division of Corporations
P.O. Box 6327
Tallahassee, FL 32314

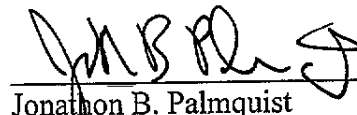
RE: TOWER HILL CLAIMS SERVICE, INC.

Gentlemen:

I am an officer of Tower Hill Insurance Group, Inc. The purpose of this letter is to confirm that the business desiring to qualify under, and use the name, "Tower Hill Claims Service, Inc." has our consent and permission to use such name.

Dated: April 12, 2002

TOWER HILL INSURANCE GROUP, INC.

A handwritten signature in dark ink, appearing to read "Jon B. Palmquist", is written over a horizontal line.

Jonathon B. Palmquist
Vice President, Secretary & General Counsel

**ARTICLES OF AMENDMENT
TO
ARTICLES OF INCORPORATION
OF
CLAIM SOLUTION SERVICES, INC.**

FILED
02 APR 15 AM 11:33
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Pursuant to the provisions of Sections 607.0704 and 607.1006 of the Florida Statutes, **CLAIM SOLUTION SERVICES, INC.**, adopts the following Articles of Amendment to its Articles of Incorporation:

1. The name of the Corporation is **CLAIM SOLUTION SERVICES, INC.**
2. The original Articles of Incorporation for the Corporation were filed on August 9, 1995, and assigned document number P95000061430.
3. By written consent on April 10, 2002, the following amendment was adopted by all the shareholders of the Corporation entitled to vote thereon. The holders of common shares of the Corporation, the only class of shares of the Corporation, constitute the only voting group entitled to vote on the amendment.
4. Article I of the Articles of Incorporation is hereby amended to read as follows:

Article I.

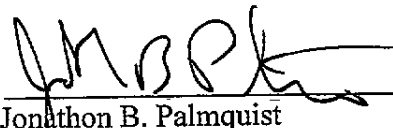
Name. The name of this Corporation is TOWER HILL CLAIMS SERVICE, INC.

5. The foregoing amendment shall become effective upon filing with the Secretary of State of the state of Florida.

IN WITNESS WHEREOF, the undersigned officer of the Corporation has executed these Articles of Amendment this 10th day of April, 2002.

CLAIM SOLUTION SERVICES, INC.
A Florida Corporation

BY: _____


Jonathon B. Palmquist
Secretary and General Counsel