CAPITAL CONNECTION, INC. 417 E. Virginia St., Strite 1, Tallabassee, FL 32301, (904)224 8870 Mailing Address: Post Office Box 10349, Tallabassee, FL 32302 TOLL FREE No. 1 800-342-8062	Miss
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Please remit invoice number with payment TERMS: NET 10 DAYS FROM INVOICE DATE 1 1/2% per month on Past Due Amounts Past 30 Days, 18% per Annum.

THANK YOU from Your Capital Connection

ARTICLES OF INCORPORATION

FILED SECRETARY OF STATE DIVIDITE COMPORATIONS

OF

95 JUL 24 PM 12: 45

INTEGRATED CLAIM STRATEGIES, INC.

The undersigned Incorporator for the purpose of forming a corporation under Chapter 607 Florida Sautes, hereby adopt the following Articles of Incorporation:

ARTICLE I- NAME AND ADDRESS

The name of this corporation is INTEGRATED CLAIM STRATEGIES, INC. The business mailing address of the corporation is 4840 Flamingo Road, Tampa, Florida 33611-1012.

ARTICLE II - DURATION

The duration of the corporation is perpetual.

ARTICLE III - SHARES OF STOCK

The aggregate number of shares which the corporation is authorized to issue is 100. Such shares shall be of a single class and shall have a par value of \$1.00 per share.

ARTICLE IV - PURPOSE

This corporation is organized for the purpose of transacting any business that a corporation may engage in under the laws of the State of Florida.

ARTICLE V - INITIAL SUBSCRIBER

The initial subscriber to these Articles of Incorporation is JERRY L. JOYCE whose address is 204 N. MacDill Ave., Tampa, Florida 33609.

ARTICLE VI - OFFICERS AND DIRECTORS

Officers and Directors shall be dully elected by the Bylaws of the Corporation and shall serve until the next election or their

renignation. The officers and directors may either be increased or decreased from time to time by the Bylaws, but shall never be loss than one.

ARTICLE VII - DYLAWS

The Byland of the Corporation shall be made by the Initial Subscriber. The sylaws shall be adopted and may be amended in accordance with the procedure set fourth in the Bylaws.

ARTICLE VIII - AMENDMENTS

The Articles of Incorporation of the Corporation may be amended by resolution of the Board of Directors, approved by the members of the Corporation, as provided in the Bylaws of the Corporation.

ARTICLE IX - RESIDENT OFFICE AND REGISTERED AGENT

The Resident Office and the Registered Agent of the Corporation shall be:

JERRY L. JOYCE 204 N. MacDill Ave. Tampa, FL 33609

The undersigned subscriber has executed these Articles of Incorporation this Ze day of July, 1995.

JERRY L. JOYCE

STATE OF FLORIDA COUNTY OF HILLSBOROUGH

The foregoing instrument was acknowledged before me this day of July, 1995, by JERRY L. JOYCE who has produced Driver's License #_____ as identification and who did take an oath.

NOTARY PUBLIC:

OFFICIAL NOTARY SEAL
NANCY CHAFFIN
NOTARY PUBLIC STATE OF FLORIDA
COMMISSION NO. CC393790
MY COMMISSION EXP. JULY 22,1998

Now Com Fin State of Florida at Large (Seal)

CERTIFICATE OF DESIGNATION REGISTERED AGENT / REGISTERED OFFICE

FILED
SECRETARY OF STATE
DEVISION OF COMPORATIONS

95 JUL 24 PM 12: 45 Purnuant to the provision of section 607.0501, Florida Statutes, the mentioned corporation, organized under the laws of the state of Florida, submits the following statement in designating the registered office/registered agent, in the state of Florida.

- The name of the corporation is INTEGRATED CLAIM STRATEGIES, INC.
- The name and address of the registered agent and office is Jerry L. Joyce, 204 N. MacDill Avenue, Tampa, Florida 33609.

HAVING BEEN NAMED AS REGISTERED AGENT AND TO ACCEPT SERVICE OF PROCESS FOR THE ABOVE STATED CORPORATION AT THE PLACE DESIGNATED IN THIS CERTIFICATE, I HEREBY ACCEPT THE APPOINTMENT AS REGISTERED AGENT AND AGREE TO ACT IN THIS CAPACITY. I FURTHER AGREE TO COMPLY WITH THE PROVISIONS OF ALL STATUTES RELATING TO THE PROPER AND COMPLETE PERFORMANCE OF MY DUTIES, AND I AM FAMILIAR WITH AND ACCEPT THE OBLIGATIONS OF MY POSITION AS REGISTERED AGENT.

JERRY L. JOYCE

204 N. MacDill Avenue Tampa, Florida 33609 (813) 877-8853