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> > April 28, 1995

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Florida Secretary of State Department of Corporations P.O. Box 6327 Tallahassee, FL 32301

RE: QUALITY SERVICE LEADERSHIP, INC.

Dear Sir/Madam:

With reference to above, please find enclosed two (2) original Articles of Incorporation for QUALITY SERVICE LEADERSHIP, INC., which we submit to you for filing, together with our firm's check in the amount of \$122.50 representing the filing fee for same. Please return a certified copy of the Articles to the undersigned at the above address.

-Sincerely

JUDY BARRÍNGER BONEVAC

Enclosures

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ARTICLES OF INCORPORATION OF

QUALITY SERVICE LEADERSHIP, INC.

ARTICLE 1 - NAME

The name of this corporation is QUALITY SERVICE LEADERSHIP, INC.

ARTICLE II - DURATION

This corporation shall have perpetual existence commencing on the date of the filing of these Articles with the Department of State.

ARTICLE III - PURPOSE

This corporation is organized for the purpose of transacting any and all lawful business.

ARTICLE IV - CAPITAL STOCK

This corporation is authorized to issue 100 shares of \$1.00 par value common stock, which shall be designated "Common Shares", and 10 shares of preferred stock of \$10.00 per share par value, which shall be designated "Preferred Shares".

ARTICLE V - PREFERENCES, LIMITATIONS AND RELATIVE RIGHTS OF SHARES OF CAPITAL STOCK

1. <u>Dividends</u>. The holders of record of the preferred shares shall be entitled to cash dividends as declared by the board of directors at the rate per share per annum and at the time and in the manner determined by the board of directors in the resolution authorizing each series of preferred shares. The cash dividends on preferred shares shall be cumulative so that if for any dividend period cash dividends at the specified percentage rate per share per annum shall not have been declared and paid or set apart for payment on the preferred shares outstanding, the deficiency shall be declared and paid or set apart for payment before the making of any dividend or other distribution on

the common shares. Cash dividends on preferred shares shall accrue from the date of issue. Upon the payment or setting apart for payment of all dividends, current and accumulated, at the specified percentage rate per share per annum upon the outstanding preferred shares, the directors may declare and pay dividends upon the common shares.

- 2. Rights Upon Liquidation or Dissolution. In the event of any voluntary or involuntary liquidation, dissolution or winding up of this corporation, the holders of record of the outstanding preferred shares shall be entitled to be paid \$10.00 for each preferred share, plus accumulated dividends up to the date of the liquidation, dissolution or winding up of the corporation, whether or not this corporation shall have a cash surplus available for dividends, and no more. After payment to the holders of preferred shares of the amount payable to them as above set forth, the remaining assets of this corporation shall be payable to and distributed ratably among the holders of record of the common shares.
- 3. <u>Voting Rights</u>. Except as otherwise provided by law, the entire voting power for the election of directors and for all other purposes shall be verted exclusively in the holders of the outstanding common shares.

ARTICLE VI - PRE-EMPTIVE RIGHTS

Every shareholder, upon the sale for cash of any new stock including all common stock and all authorized preferred stock of this corporation, shall have the right to purchase his prorate share thereof (as nearly as may be done without issuance of fractional shares) at the price at which it is offered to others.

ARTICLE VII - ADDRESS

The street address of the initial business address of this corporation is 1160 North Federal Highway-Unit 1013, Fort Lauderdale, FL 33304.

ARTICLE VIII - INITIAL BOARD OF DIRECTORS

This corporation shall have two (2) Directors constituting the initial Board of Directors. The number of Directors may be either increased or decreased from time to time by the Bylaws. The name and address of the initial Board of Directors of this corporation is:

NAME

ADDRESS

BARBARA D. MOSS

1160 North Federal Highway-Unit 1013 Fort Lauderdale, FL 33304

JACK L. MOSS

1160 North Federal Highway-Unit 1013 Fort Lauderdale, FL 33304

ARTICLE IX - INCORPORATOR

The name and address of the person signing these Articles is:

NAME

ADDRESS

BARBARA D. MOSS

1160 North Federal Highway-Unit 1013 Fort Lauderdale, FL 33304

ARTICLE X - RESIDENT AGENT

The street address of the initial resident office of this corporation is 1160 North Federal Highway-Unit 1013, Fort Lauderdale, FL 33304 and the name of the initial resident agent at this address is BARBARA D. MOSS. This corporation shall have the privilege of having branch offices at other places within or without the State of Florida. This corporation may, at its discretion, at any time, change the address of the principal place of business.

ARTICLE XI - INDEMNIFICATION

The corporation shall indemnify any officer or director, or any former officer or director, to the full extent permitted by law.

ARTICLE XII - AMENDMENT

This corporation reserves the right to amend or repeal any provision contained in these Articles of Incorporation, or any amendment hereto, and any right conferred upon the shareholders is subject to this reservation.

IN WITNESS WHEREOF, the undersigned subscriber has executed these Articles of Incorporation this day of April, 1995.

BARBARA D. MOSS

STATE OF FLORIDA COUNTY OF BROWARD

BEFORE ME, a Notary Public authorized to take acknowledgements in the State and County set forth above, personally appeared BARBARA D. MOSS, known to me to be the person who executed the foregoing Articles of Incorporation or who has produced her Florida driver's license as identification and who executed the foregoing instrument and acknowledged before me that she executed said Articles of Incorporation.

IN WITNESS WHEREOF, I have hereunder set my hand and affixed my official seal in the State and County aforesaid this 212 day of April, 1995.

JUDY BARBINGER BONEVAC

My Commission Expires:

OFFICIAL SEAL
Judy Barringer Bonevac
My Commission Expires
Feb. 5, 1996
Comm. No. CC 177964

CERTIFICATE DESIGNATING PLACE OF BUSINESS OR DOMICILE FOR THE SERVICE OF PROCESS WITHIN THIS STATE, NAMING AGENT UPON WHOM PROCESS MAY BE SERVED

In pursuance of Chapter 48.091, Florida Statutes, the following is submitted, in compliance with said Act:

Cost: That QUALITY SERVICE LEADERSHIP, INC. desiring to organize under the laws of the State of Florida with its principal office, as indicated in the Articles of Incorporation has named BARBARA D. MOSS as its agent to accept service of process within this State.

ACKNOWLEDGEMENT:

(MUST BE SIGNED BY DESIGNATED AGENT)

Having been named to accept service of process for the above stated corporation, at place designated in this certificate, I hereby accept to act in this capacity, and agree to comply with the provision of Said Act relative to keeping open said office.

BARBARA D. MOSS

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