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TO. DIVISION OF CORPORATIONS
DEPARTMENT OF STATE

FROM: CORPORATE CREATIONS MIAMI 4437 SHERIDAN AVE STATE OF FLORIDA 409 LAST GAINES STREET TALLAHASSEE, FL 32399 FAX: (904) 922-4000 MIAMI WEACH FL 33148-8000

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TALLAHASSEE, FL 32399

(904) 922-4000

PHONE: (305) 530-9091

FAX: (305) 530-8094

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TYPE: FLORIDA PROFIT CORPORATION OR P.A.

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Articles of Incorporation of Institute of Information & Media Resources Incorporation

95 APR 21 PM 2: SECRETARY OF ST TALLAHASSE**B**FLC

Article J. Name

The name of this Florida corporation is Institute of Information & Media Resources Inc.

Article II. Address

The mailing address of the Corporation is:

Institute of Information & Media Resources Inc. 5360 East Bay Drive, Suite 578-178 Clearwater, FL 34624

Article III. Capital Stock

The Corporation shall have the authority to issue 10,000 shares of common stock, par value \$.01 per share.

Article IV. Registered Agent

The name and address of the registered agent of the Corporation is:

Corporate Creations Enterprises Inc. 4521 PGA Boulevard, Suite 211 Palm Beach Gardens, FL 33418

Article V. Board of Directors

The affairs of the Corporation shall be managed by a Board of Directors consisting of no less than one director. The number of directors may be increased or decreased from time to time in accordance with the Bylaws of the

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Corporate Creations International Inc. 4437 Sheridan Avenue Miami Beach, FL 33140 (305) 538-9091 Corporation. The election of directors shall be done in accordance with the Bylaws. The directors shall be protected from personal liability to the fullest extent permitted by law. The name of each initial member of the Corporation's Board of Directors is:

David G. Hickman Marie R. Hickman

Article VI. Incorporator

The name and address of the incorporator is:

Corporate Creations International Inc. 4437 Sheridan Avenue Miami Beach, FL 33140

Article VII. Corporate Existence

The corporate existence of the Corporation shall begin effective as of April 21, 1995.

The authorized representative of the incorporator executed these Articles of Incorporation on April 21, 1995.

Corporate Creations International Inc.

By: Joseph P. Mata, Secretary

Corporate Creations International Inc. 4437 Sheridan Avenue Miami Beach, FL 33140 (305) 538-9091

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CERTIFICATE OF DESIGNATION REGISTERED AGENT/REGISTERED OFFICE

CORPORATION: Institute of Information & Media Resources Inc.

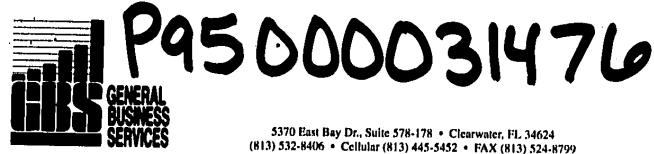
REGISTERED AGENT: Corporate Creations Enterprises Inc. 4521 PGA Boulevard, Suite 211 Palm Beach Gardens, FL 33418

I agree to act as registered agent to accept service of process for the corporation named above at the place designated in this Certificate. I agree to comply with the provisions of all statutes relating to the proper and complete performance of the registered agent duties. I am familiar with and accept the obligations of the registered agent position.

Corporate Creations Enterprises Inc.

hinny C. Rodriguez, Vice President By: Joseph P. Mata as Attorney in Farrey ARY

Date: April 21, 1995



5370 East Bay Dr., Suite 578-178 . Clearwater, FL 34624 (813) 532-8406 • Cellular (813) 445-5452 • FAX (813) 524-8799

DAVID G. HICKMAN **Business Counselor**

December 4, 1996

Florida Secretary of State Division of Corporations - Amendments Section P.O. Box 6327 Tallahassee, Florida 32314

Filing of Amendment to Articles of Incorporation and Notification of Change of Address

Dear Sir or Madame:

The enclosed Articles of Amendment are provided with the attached check in the amount of \$35.00 pursuant to your letter of instruction on filing amendments. Additionally, we would like to inform you that our mailing address is changing effective December 16, 1996 to:

> General Business Services of Tampa Bay Inc. 28870 US 19 North, Suite 300 Clearwater, FL 34621

Please advise whether any other information is needed. Thank you for your previous assistance on this matter and in advance for filing this change.

Sincerely,

DÁVID G. HICKMAN

President

C:

John W. Hintenach Marie R. Hickman



FLORIDA DEPARTMENT OF STATE Sandra B. Mortham Secretary of State

December 17, 1996

David G. Hickman 28870 US 19 North Suite 300 Clearwater, FL 34621

SUBJECT: INSTITUTE OF INFORMATION & MEDIA RESOURCES INC. Ref. Number: P95000031476

We have received your document for INSTITUTE OF INFORMATION & MEDIA RESOURCES INC. and your check(s) totaling \$35.00. However, the enclosed document has not been filed and is being returned for the following correction(s):

The date of adoption of each amendment must be included in the document.

The registered agent must sign accepting the designation.

The amendment can only have one effective date. You can specify a delayed effective date up to 90 days after the file date of the amendment. You must also specify the date of adoption separately from the effective date. The date of adoption must be prior to the file date. The file date will be the date we receive the document back in our office. When being named as registered agent, the new agent must sign under the acceptance paragraph accepting the designation as registered agent.

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (904) 487-6008.

Steven Harris Corporate Specialist

Letter Number: 096A00056095

ARTICLES OF AMENDMENT 001 TO ARTICLES OF INCORPORATION OF INSTITUTE OF INFORMATION AND MEDIA RESOURCES INC.

Pursuant to the provisions of section 607.1006, Florida Statutes, the Florida Profit Corporation adopts the following articles of amendment to its articles of incorporation:

FIRST:

Article I. Name is amended, as adopted January 1, 1996 by resolution of the board of directors, to read:

The name of this Florida corporation is General Business Services of Tampa Bay Inc.

Article III. Capital Stock is amended, as adopted effective January 1, 1996 by resolution of the board of directors, to permit the corporation to issue up to 100,000 shares of common stock, as shown below:

The Corporation shall have the authority to issue 100,000 shares of common stock, par value \$.01 per share.

Article IV. Registered Agent is amended to reflect the changes adopted by the board of directors December 12, 1995, removing Corporate Creations International, Inc. and placing Mr. David G. Hickman, majority shareholder in their place. The following information shall replace the information at Article IV:

Mr. David G. Hickman 3186 Shoreline Drive Clearwater, Florida 34620-1736 HILED 97 JAN 24 AH 9: 32 CECKETARY OF STATE TALLAHASSEE EI ORIN

SECOND:

The ownership of existing shares does not change, however, effective with this name change, and in consideration of sums of money and commitments of effort as reflected by a separate agreement between Mr. John W. Hintenach and Mr. David G. Hickman, the following additional shares of stock are issued reflecting management control and sharing of proceeds by the parties:

As adopted January 1, 1996, twelve thousand five hundred twenty-five (12,525) shares of common stock have been issued to Mr. John Hintenach and an additional fifty thousand (50,000) shares of common stock are issued to Mr. David G. Hickman, brining his total of shares to 50,051 on January 16, 1996. Marie R. Hickman remains the third owner, holding 49 shares.

THIRD:

The changes to Articles I (Name) and III (Capital Stock) were adopted and are effective January 1, 1996. The change to Article IV (Registered Agent) was adopted December 11, 1995 and is effective as of the date of this amendment, January 1, 1996.

FOURTH:

These amendments were approved by the shareholders and directors. The number of votes cast for the amendments were sufficient for approval.

Signed and Effective this 1" day of January, 1996.

For GENERAL BUSINESS SERVICES OF TAMPA BAY INC.

DAVID G. HICKMAN

President

Attachment to Amendment to Articles of Incorporation Effective January 1, 1996 General Business Services of Tampa Bay, Inc.

Acceptance of Assignment of Registered Agent Duties:

As newly appointed registered agent, and majority shareholder of this corporation, I acknowledge that I am familiar with the position's requirements and accept the responsibility of being the registered agent for this corporation.

David G. Hickman