

Rubino &  
Associates, P.A.

P93 000083317

Nicholas J. Rubino  
Florida Board Certified  
Wills, Trusts, Estate Law

David Pilcher

Timothy E. DePalma  
Board Certified Trial Attorney  
Of Counsel

Paralegals:  
Susan I. Bretting  
Janet M. Scott  
Benjamin D. Warren  
Lynne B. Zabriskie

March 21, 2002

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-03/25/02--01062--010  
\*\*\*\*\*43.75 \*\*\*\*\*43.75

Florida Department of State  
Corporate Records Division  
P.O. Box 6327  
Tallahassee, FL 32314

Re: FRIENDLY SOFTWARE CORPORATION

Dear Sir:

Enclosed for filing are the Articles of Amendment to Articles of Incorporation for the above corporation. I have enclosed a check in the amount of \$43.75 for the filing fee. Please file the Articles of Amendment, and return a certified copy of the Articles to me at the above address.

Thank you for your attention to this matter.

Respectfully,  
RUBINO & ASSOCIATES, P.A.

*Susan I. Bretting*  
Susan I. Bretting  
Paralegal to David Pilcher

sib

Encls.

LACPWinHISTORY971115A\4A9.01 (1)

*Susan Bretting  
gave authorizing  
do remove word  
"initial" 4/1 ac  
and correct  
present ka address  
4/8/02*

*all 4-1  
amend*

# Rubino & Associates, P.A.

Law Offices

Paralegals:  
Susan I. Bretting  
Janet M. Scott  
Benjamin D. Warren  
Lynne B. Zabriskie

**Nicholas J. Rubino**  
Florida Board Certified  
Wills, Trusts, Estate Law

**David Pilcher**

**Timothy E. DePalma**  
Board Certified Trial Attorney  
Of Counsel

April 4, 2002

Florida Department of State  
Corporate Records Division

**Attn: Anna Chestnut**

P.O. Box 6327

Tallahassee, FL 32314

Re: Friendly Software, Inc. Acceptance of Registered Agent

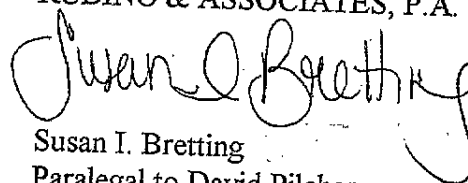
Dear Anna:

Enclosed please find the acceptance of Nicholas J. Rubino to be the registered agent for Friendly Software, Inc. Please file this as the last page to the Articles of Amendment to Articles of Incorporation.

If you have any questions, please do not hesitate to call me at the above phone number. Thank you for your help.

Sincerely,

RUBINO & ASSOCIATES, P.A.



Susan I. Bretting  
Paralegal to David Pilcher

SIB/

LACPWinHISTORY\971115A\4A9.04 (4)

RECEIVED  
02 APR - 8 AM 8:52  
DIVISION OF CORPORATIONS

**ARTICLES OF AMENDMENT  
TO ARTICLES OF INCORPORATION  
OF  
FRIENDLY SOFTWARE CORPORATION**

The undersigned, as the President of FRIENDLY SOFTWARE CORPORATION, Florida Corporation, hereby manifests his intention that the following Articles of Amendment to the Articles of Incorporation be made.

ARTICLE I, NAME AND PLACE OF BUSINESS, of said Articles of Incorporation, which presently reads:

Section 1.1 Name and Place of Business. The name of this corporation is FRIENDLY SOFTWARE CORPORATION, with its principal place of business at 1609 Gulf Life Tower, Jacksonville, Florida 32207.

shall be amended to read as follows:

Section 1.1 Name and Place of Business. The name of this corporation is FRIENDLY SOFTWARE CORPORATION, with its principal place of business at 1628 Henthorne Drive, Suite 100, Maumee, Ohio 43537.

ARTICLE V, INITIAL REGISTERED OFFICE AND AGENT, of said Articles of Incorporation, which presently reads:

Section 5.1 Name and Address. The street address of the registered office of this corporation is 1301 Riverplace Bldg, Jacksonville, Florida 32207, and the name of the initial registered agent of this corporation is Eugene G. Peek III.

shall be amended to read as follows:

Section 5.1 Name and Address. The street address of the registered office of this corporation is 159 Lookout Place, Suite 101, Maitland, Florida 32751, and the name of the registered agent of this corporation is Nicholas J. Rubino.

This amendment was so adopted and approved by the shareholders. The number of votes cast for the amendment was sufficient for approval to be effective on the date of filing of these Articles of Amendment with the Department of State, State of Florida.

FILED  
02 APR - 8 PM 3:15  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

IN WITNESS WHEREOF, the undersigned, as the President of this corporation has executed these Articles of Amendment this January 15, 2001

FRIENDLY SOFTWARE CORPORATION

By: William T. Bales  
WILLIAM T. BALES,  
President

STATE OF OHIO  
COUNTY OF LUCAS

Sworn to and subscribed before me by William T. Bales, this January 15, 2001.

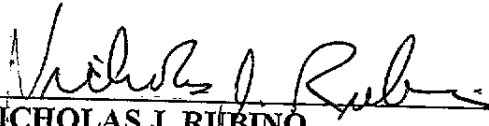
Kathleen M. Arthur  
NOTARY PUBLIC

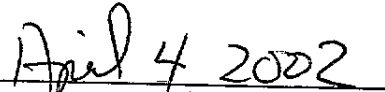
My Commission Expires: 2/3/03

(NOTARIAL SEAL)

KATHLEEN M. ARTHUR  
Notary Public, State of Ohio  
My Commission Expires 2/3/2003

Having been named as registered agent and to accept service of process for the above stated corporation, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligation of my position as registered agent.

  
NICHOLAS J. RUBINO

  
DATE