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Examiner's Initials

CR2E031(1/95)



FLORIDA DEPARTMENT OF STATE Sandra B. Mortham Secretary of State

August 4, 1997

SHANE MCGUIRE NORTHERN TRUST SERVICES 5900 IMPERIALAKES BLVD. MULBERRY, FL 33860

SUBJECT: NORTHERN TRUST SERVICES, INC.

Ref. Number: P93000074641

We have received your document for NORTHERN TRUST SERVICES, INC., however, upon receipt of your document no check was enclosed. Please send a check or money order payable to the Department of State for \$35.00.

The document must be signed by the chairman, any vice chairman of the board of directors, its president, or another of its officers.

If you have any questions concerning this matter, please either respond in writing or call (850) 487-6905.

Letter Number: 297A00039482

Thelma Lewis
Corporate Specialist Supervisor

NORTHERN TRUST SERVICES ARTICLES OF AMENDMENT

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The name of the Corporation is currently Northern Trust Services, Inc. The purpose of these Articles of Amendment is to change the name of the Corporation from Northern Trust Services, Inc. to Vignette, Inc.

The text of the amendment adopted is as follows:

Article I of the Articles of Incorporation of Northern Trust Services, Inc. is hereby amended to read in its entirety as follows: "Article I - Name. The name of this corporation is Vignette, Inc."

This amendment to the Articles of Incorporation was duly proposed by the Directors and adopted by the Shareholders on July 30, 1997.

The amendment to the Article so Incorporation set forth above was approved by the Shareholder. The Corporation has only one voting group and therefore, only one voting group was entitled to vote on the amendment. All of the issued and outstanding shares of stock were voted in favor of the above referenced amendment. Therefore, the vote in favor of the amendment was sufficient for approval of the amendment.

These Articles of Amendment are respectfully submitted by the undersigned Director and Shareholder who constitutes the sole Director and sole Shareholder.

Shane McGuire - President

NORTHERN TRUST SERVICES, INC. RESOLUTION OF BOARD OF DIRECTORS

The undersigned, constituting all of the Directors of Northern Trust Services, Inc. hereby propose to the Shareholders to amend the Articles of Incorporation of Northern Trust Services, Inc. as follows:

Article I of the Articles of Incorporation shall be changed to read in its entirety as follows:

Article I - Name. The name of this corporation is "Vignette, Inc." In all other respects the Articles of Incorporation are to remain the same.

Shane McGuire

NORTHERN TRUST SERVICES SHAREHOLDER'S APPROVAL TO THE AMENDMENT OF THE ARTICLES OF INCORPORATION

The undersigned Shareholder has received and reviewed the Director's submission of a proposed change to the Articles of Incorporation.

The Director has proposed that Article I of the Articles of Incorporation be changed to read in its entirety as follows:

Article I - Name. The name of this corporation is Vignette, Inc." In all other respects the Articles of Incorporation are to remain the same.

The undersigned Shareholder hereby approves the Amendment of the Articles of Incorporation as set forth below.

Shane McGuire