

P 37647

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FILED  
00 JUL 12 AM 9:40  
TALLAHASSEE FLORIDA

July 11, 2000

Via Federal Express

Amendment Section  
Division of Corporations  
Florida Department of State  
409 East Gaines Street  
Tallahassee, FL 32399

300003321389---4  
-07/12/00--01077--009  
\*\*\*\*\*43.75 \*\*\*\*\*43.75

RE: Centrobe, Inc. (now known as EDS Customer Relationship Management Inc.)

Dear Sir or Madam:

I am enclosing the following documents:

- Original and a copy of an Application to Amend Application for Authorization to Transact Business in Florida
- Certificate of Existence evidencing change of name
- Check in the amount of \$43.75 (for filing and a certified copy)
- Federal Express Airbill to return file-stamped document

Should you have any questions, please contact me at the above number. Thank you for your assistance in this matter.

NK  
7-21-00  
MS

Sincerely,

*Julie M. Stepan*  
Julie M. Stepan  
Paralegal Associate

Enclosures

Document #: 61030

Office of the Corporate Secretary  
H3-3A-05  
5400 Legacy Drive  
Plano, Texas 75024  
(972) 605-6139  
Fax: (972) 605-6135

**PROFIT CORPORATION**  
**APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO**  
**APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA**  
(Pursuant to s. 607.1504, F.S.)

**SECTION I**  
**(1-3 MUST BE COMPLETED)**

1. Centrobe, Inc.  
Name of corporation as it appears on the records of the Department of State.

2. Delaware 3. February 26, 1992  
Incorporated under laws of Date authorized to do business in Florida

**SECTION II**  
**(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)**

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? June 26, 2000

5. EDS Customer Relationship Management Inc.  
Name of corporation after the amendment, adding suffix "corporation" "company" or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation.

6. If the amendment changes the period of duration, indicate new period of duration.

N/A  
New Duration

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

N/A  
New Jurisdiction

Lisa V. Thomas  
Signature

7/10/2000  
Date

Lisa V. Thomas  
Typed or printed name

Assistant Secretary  
Title

**FILED**  
00 JUL 12 AM 9:40  
STATE  
TALLAHASSEE, FLORIDA

*State of Delaware*  
*Office of the Secretary of State*

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PAGE 1

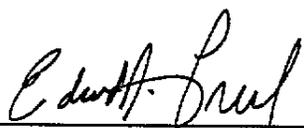
I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "CENTROBE, INC.", FILED A RESTATED CERTIFICATE, CHANGING ITS NAME TO "EDS CUSTOMER RELATIONSHIP MANAGEMENT INC.", THE TWENTY-SIXTH DAY OF JUNE, A.D. 2000, AT 12:37 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE AFORESAID CORPORATION IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE NOT HAVING BEEN CANCELLED OR DISSOLVED SO FAR AS THE RECORDS OF THIS OFFICE SHOW AND IS DULY AUTHORIZED TO TRANSACT BUSINESS.

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Edward J. Freel, Secretary of State

AUTHENTICATION: 0531230

DATE: 06-29-00