

**2000 UNIFORM BUSINESS REPORT (UBR)****DOCUMENT # P29009**

1. Entity Name \*

**ASPECT COMMUNICATIONS CORPORATION****FILED**  
**Sep 12, 2000 8:00 am**  
**Secretary of State**

09-12-2000 90149 032 \*\*\*550.00

Principal Place of Business

**1310 RIDDER PARK DR.  
SAN JOSE CA 95131-2313**

Mailing Address

**1310 RIDDER PARK DR.  
SAN JOSE CA 95131-2313**

2. Principal Place of Business

3. Mailing Address

Suite, Apt. #, etc.

Suite, Apt. #, etc.

City &amp; State

City &amp; State

Zip

Country

Zip

Country

4. FEI Number

**94-2974062**

Applied For

Not Applicable

5. Certificate of Status Desired ☐**\$8.75 Additional  
Fee Required**

6. Name and Address of Current Registered Agent

**CT CORPORATION SYSTEM  
1200 S. PINE ISLAND ROAD  
PLANTATION FL 33324**

7. Name and Address of New Registered Agent

Name

Street Address (P.O. Box Number is Not Acceptable)

City

**FL**

Zip Code

8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE

Signature, typed or printed name of registered agent and title if applicable.

(NOTE: Registered Agent signature required when reinstating)

DATE

9. This corporation is eligible to satisfy its Intangible Tax filing requirement and elects to do so. (See criteria on back) ☐**FILE NOW!!! FEE IS \$550.00  
After SEPTEMBER 13, 2000 Min. will be \$750.00  
Make Check Payable to Department of State**10. Election Campaign Financing Trust Fund Contribution. ☐ **\$5.00 May Be Added to Fees**

11. OFFICERS AND DIRECTORS

TITLE	NAME	STREET ADDRESS	CITY-ST-ZIP	
	CD			<input type="checkbox"/> Delete
	CARREKER, JAMES R.	1730 FOX DRIVE	SAN JOSE CA 95131-2312	
	V			<input type="checkbox"/> Delete
	BROADBENT, CAROL	1730 FOX DRIVE	SAN JOSE CA 95131-2312	
	S			<input type="checkbox"/> Delete
	JOHNSON, CRAIG W	2800 SAN HILL ROAD	MENLO PARK CA	
	V			<input checked="" type="checkbox"/> Delete
	DELEVATI, HANK	1730 FOX DRIVE	SAN JOSE CA 95131-2312	
	CFO			<input checked="" type="checkbox"/> Delete
	MILLER, GREG	1730 FOX DRIVE	SAN JOSE CA 95131-2312	
	V			<input type="checkbox"/> Delete
	BARBER, DEBORAH	1730 FOX DRIVE	SAN JOSE CA 95131-2312	

12. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11

TITLE	NAME	STREET ADDRESS	CITY-ST-ZIP	
	CD			<input checked="" type="checkbox"/> Change <input type="checkbox"/> Addition
	CARREKER, JAMES R.	1310 RIDDER PARK DRIVE	SAN JOSE, CA 95131-2313	
	V			<input checked="" type="checkbox"/> Change <input type="checkbox"/> Addition
	BROADBENT, CAROL E.	1310 RIDDER PARK DRIVE	SAN JOSE, CA 95131-2313	
				<input type="checkbox"/> Change <input type="checkbox"/> Addition
	P			<input type="checkbox"/> Change <input checked="" type="checkbox"/> Addition
	INFANTE, BEATRIZ V.	1310 RIDDER PARK DRIVE	SAN JOSE, CA 95131-2313	
	CFO			<input type="checkbox"/> Change <input checked="" type="checkbox"/> Addition
	PARKER, KEVIN T.	1310 RIDDER PARK DRIVE	SAN JOSE, CA 95131-2313	
	V			<input checked="" type="checkbox"/> Change <input type="checkbox"/> Addition
	BARBER, DEBORAH E.	1310 RIDDER PARK DRIVE	SAN JOSE, CA 95131-2313	

13. I hereby certify that the information supplied with this filing does not qualify for the exemption stated in Section 119.07(3)(i), Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 11 or Block 12 if changed, or on an attachment with an address, with all other like empowered.

SIGNATURE:

**SIGNATURE REQUIRED**  
SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

Date

Daytime Phone #

CR2E034 (5/00)

attachment  
p 29009  
D0085418

Aspect Communications Corporation  
Corporate Information

**Board of Directors**

James T. Carreker  
Chairman  
1310 Ridder Park Drive  
San Jose, California 95131

Debra J. Engel  
Director  
5400 Bayfront Plaz, Bldg. 100  
Santa Clara, California 95052

Norman A. Fogelsong  
Director  
3000 Sand Hill Road #290  
Menlo Park, California 94025

Chris Paisley  
Director  
1310 Ridder Park Drive  
San Jose, CA 95131

John W. Peth  
Director  
2150 N. First Street #100  
San Jose, California 95131

Craig W. Johnson  
Secretary  
2800 Sand Hill Road  
Menlo Park, California 94025

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P29009  
D0385418

Aspect Communications Corporation  
Corporate Information

Executive Officers

Beatriz V. Infante  
*President and Chief Executive Officer*  
1310 Ridder Park Drive  
San Jose, CA 95131

Gary Smith  
*Chief Operating Officer*  
1310 Ridder Park Drive  
San Jose, CA 95131

Deborah E. Barber  
*Senior Vice President, Human Resources and Corporate Services*  
1310 Ridder Park Drive  
San Jose, CA 95131

Carol E. Broadbent  
*Senior Vice President, Corporate Communications*  
1310 Ridder Park Drive  
San Jose, CA 95131

Kevin T. Parker  
*Senior Vice President of Finance and Chief Financial Officer*  
1310 Ridder Park Drive  
San Jose, CA 95131

David D. Hare  
*Senior Vice President, Customer Services*  
1310 Ridder Park Drive  
San Jose, CA 95131

Frederick H. Harder  
*Senior Vice President, Product Operations*  
1310 Ridder Park Drive  
San Jose, CA 95131

Gary E. Barnett  
*Senior Vice President, eCRM Applications*  
1310 Ridder Park Drive  
San Jose, CA 95131

Rod D. Butters  
*Senior Vice President, Product Strategy and Portal Platform*  
1310 Ridder Park Drive  
San Jose, CA 95131

Mickey DeMatteis  
*Senior Vice President, Americas Sales*  
1310 Ridder Park Drive  
San Jose, CA 95131