

P29009

Requester's Name



ASPECT

Aspect Communications Corporation
1160 Ridder Park Drive
San Jose, CA 95131-2312

Office Use Only

CORPORATION NAME(S) & DOCUMENT NUMBER(S), (if known):

1. _____ (Corporation Name) _____ (Document #)
400003186284--6
-03/28/00--01008--026
*****35.00 *****35.00
2. _____ (Corporation Name) _____ (Document #)
3. _____ (Corporation Name) _____ (Document #)
4. _____ (Corporation Name) _____ (Document #)

- ☐ Walk in ☐ Pick up time _____ ☐ Certified Copy
☐ Mail out ☐ Will wait ☐ Photocopy ☐ Certificate of Status

NEW FILINGS

- ☐ Profit
☐ Not for Profit
☐ Limited Liability
☐ Domestication
☐ Other

OTHER FILINGS

- ☐ Annual Report
☐ Fictitious Name

AMENDMENTS

- ☒ Amendment *name change*
☐ Resignation of R.A., Officer/Director
☐ Change of Registered Agent
☐ Dissolution/Withdrawal
☐ Merger

REGISTRATION/QUALIFICATION

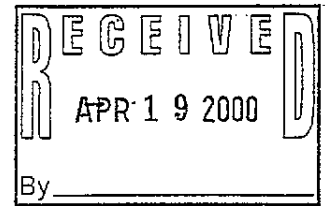
- ☐ Foreign
☐ Limited Partnership
☐ Reinstatement
☐ Trademark
☐ Other

00 MAY 10 PM 1:04
FILED
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Examiner's Initials *file 5/10*
all 5/16



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State



April 7, 2000

ASPECT COMMUNICATIONS CORPORATION
ATTN: KEVIN T. PARKER
1160 RIDDER PARK DR.
SAN JOSE, CA 95131-2312

SUBJECT: ASPECT TELECOMMUNICATIONS CORPORATION
Ref. Number: P29009

We have received your document for ASPECT TELECOMMUNICATIONS CORPORATION and check(s) totaling \$35.00. However, the enclosed document has not been filed and is being returned to you for the following reason(s):

Block 4 of Section II needs to match the date stamped on the California Amendment.

Please return your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 487-6908.

Anna Chesnut
Corporate Specialist

Letter Number: 100A00019052

RECEIVED
00 MAY 10 AM 9:03
DIVISION OF CORPORATIONS

PROFIT CORPORATION
APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO
APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA
(Pursuant to s. 607.1504, F.S.)

SECTION I
(1-3 MUST BE COMPLETED)


1. ASPECT TELECOMMUNICATIONS CORPORATION
Name of corporation as it appears on the records of the Department of State.
2. CALIFORNIA 3. APRIL 23, 1990
Incorporated under laws of Date authorized to do business in Florida

SECTION II
(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? September 29, 1999
5. ASPECT COMMUNICATIONS CORPORATION
Name of corporation after the amendment, adding suffix "corporation" "company" or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation.
6. If the amendment changes the period of duration, indicate new period of duration.
7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

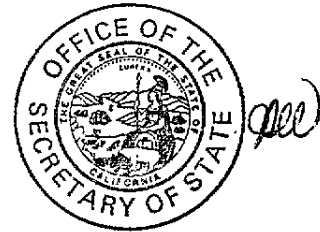
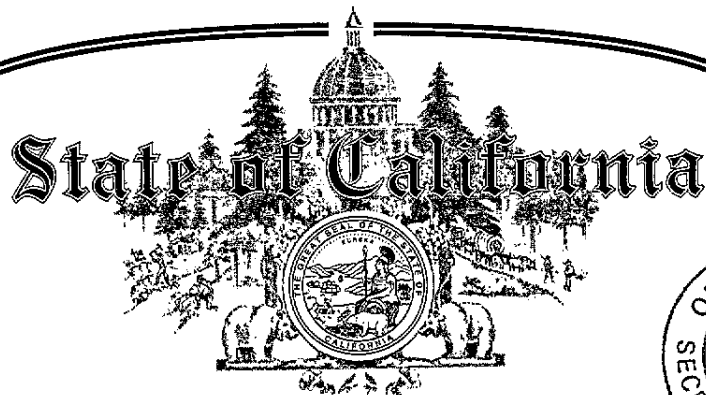
New Duration

New Jurisdiction

 March 13, 2000
Signature Date

Kevin T. Parker CFO
Typed or printed name Title

FILED
00 MAY 10 PM 1:04
SECRETARY OF STATE
TALLAHASSEE, FLORIDA



SECRETARY OF STATE

I, *BILL JONES*, Secretary of State of the State of California, hereby certify:

That the attached transcript of 1 page(s) was prepared by and in this office from the record on file, of which it purports to be a copy, and that it is full, true and correct.

IN WITNESS WHEREOF, I execute this certificate and affix the Great Seal of the State of California this day of

FEB 10 2000

Bill Jones

Secretary of State



1283519

00532017

**CERTIFICATE OF AMENDMENT OF
ARTICLES OF INCORPORATION**

OF

ASPECT TELECOMMUNICATIONS CORPORATION

FILED
in the office of the Secretary of State
of the State of California
SEP 29 1999

Bill Jones
BILL JONES, Secretary of State

The undersigned, James R. Carreker and Craig W. Johnson, hereby certify that:

1. They are the President and Secretary, respectively, of Aspect Telecommunications Corporation, a California corporation.
2. Article I of the Articles of Incorporation of this corporation shall be amended to read in its entirety as follows:

"ARTICLE I

The name of this corporation is ASPECT COMMUNICATIONS CORPORATION"

3. The foregoing amendment of Articles of Incorporation has been duly approved by the Board of Directors.
4. The foregoing amendment has been approved by the holders of the requisite number of shares of this corporation in accordance with Sections 902 and 903 of the California General Corporation Law. The total number of outstanding shares entitled to vote with respect to the foregoing amendment was 47,478,425 shares of Common Stock. The number of shares voting in favor of the foregoing amendment equaled or exceeded the vote required. The vote required was more than 50% of the Common Stock.

We further declare under penalty of perjury under the laws of the State of California that the matters set forth in this certificate are true and correct of our own knowledge.

Executed at Menlo Park, California, on September 24, 1999.

James R. Carreker
James R. Carreker, Chairman and CEO

Craig W. Johnson
Craig W. Johnson, Secretary

