

**SECOND NOTICE: CORPORATION WILL BE DISSOLVED ON OR AFTER AUGUST 7, 1996.  
AMOUNT DUE ON OR BEFORE 8/7/96: \$225 (IF DISSOLVED, MINIMUM AMOUNT DUE TO REINSTATE: \$375.)**

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**PROFIT CORPORATION ANNUAL REPORT 1996**



FLORIDA DEPARTMENT OF STATE  
Sandra B. Mortham  
Secretary of State  
DIVISION OF CORPORATIONS

**DOCUMENT # P29009 (8)**

1. Corporation Name

**ASPECT TELECOMMUNICATIONS CORPORATION**



Principal Place of Business

Mailing Address

1730 FOX DRIVE  
SAN JOSE CA 95131-2312

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SAN JOSE CA 95131-2312

3. Date Incorporated or Qualified  
**04/23/1990**

3a. Date of Last Report  
**04/12/1995**

2. Principal Place of Business

2a. Mailing Address

21 Suite, Apt #, etc.

26 Suite, Apt #, etc.

22 City & State

27 City & State

24 Zip

25 Country

29 Zip

30 Country

4. FEI Number  
**94-2974062**

Applied For  
Not Applicable

5. Certificate of Status Desired

**\$8.75** Additional Fee Required

6. Election Campaign Financing Trust Fund Contribution

**\$5.00** May Be Added to Fees

8. This corporation has liability for intangible tax under s. 199.032, Florida Statutes  Yes  No

9. Name and Address of Current Registered Agent

10. Name and Address of New Registered Agent

**CT CORPORATION SYSTEM  
1200 S. PINE ISLAND ROAD  
PLANTATION FL 33324**

81 Name

82 Street Address (P.O. Box Number is Not Acceptable)

83

84 City

**FL**

85 Zip Code

11. Pursuant to the provisions of Sections 607.0502 and 607.1508, Florida Statutes, the above-named corporation submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. Such change was authorized by the corporation's board of directors. I hereby accept the appointment as registered agent. I am familiar with, and accept the obligations of, Section 607.0505, Florida Statutes.

SIGNATURE

Signature (operator or authorized agent) (delete if not applicable)

(delete) Registered Agent signature required when re-registering

DATE

12. OFFICERS AND DIRECTORS		13. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 12	
TITLE	PCD	11 TITLE	<input type="checkbox"/> Change <input type="checkbox"/> Addition
NAME	CARREKER, JAMES R.	12 NAME	
STREET ADDRESS	15061 ENCINA COURT	13 STREET ADDRESS	
CITY-ST-ZIP	SARATOGA CA	14 CITY-ST-ZIP	
TITLE	VP	21 TITLE	<input type="checkbox"/> Change <input type="checkbox"/> Addition
NAME	CLUSS, EDWARD M	22 NAME	
STREET ADDRESS	253 HIGHLAND AVENUE	23 STREET ADDRESS	
CITY-ST-ZIP	SAN CARLOS CA	24 CITY-ST-ZIP	
TITLE	V	31 TITLE	<input type="checkbox"/> Change <input type="checkbox"/> Addition
NAME	HAAR, DENNIS L	32 NAME	
STREET ADDRESS	3365 ARBOR DR	33 STREET ADDRESS	
CITY-ST-ZIP	PLEASANTON CA	34 CITY-ST-ZIP	
TITLE	S	41 TITLE	<input type="checkbox"/> Change <input type="checkbox"/> Addition
NAME	JOHNSON, CRAIG W	42 NAME	
STREET ADDRESS	2800 SAN HILL ROAD	43 STREET ADDRESS	
CITY-ST-ZIP	MENLO PARK CA	44 CITY-ST-ZIP	
TITLE	V	51 TITLE	<input type="checkbox"/> Change <input type="checkbox"/> Addition
NAME	MEYERS, JOHN D.	52 NAME	
STREET ADDRESS	1433 CROWN HILL DRIVE	53 STREET ADDRESS	
CITY-ST-ZIP	ARLINGTON TX	54 CITY-ST-ZIP	
TITLE	CFO	61 TITLE	<input type="checkbox"/> Change <input type="checkbox"/> Addition
NAME	HAHN, WILLIAM R.	62 NAME	
STREET ADDRESS	20657 VERDE VISTA LANE	63 STREET ADDRESS	
CITY-ST-ZIP	SARATOGA CA	64 CITY-ST-ZIP	

See Attached

14. I do hereby certify that the information supplied with this filing is voluntarily furnished and does not qualify for the exemption stated in Section 119.07(3)(k), Florida Statutes. I further certify that the information indicated on this annual report or supplemental annual report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 617, Florida Statutes, and that my name appears in Block 12 or Block 13 if changed, or on an attachment with an address.

SIGNATURE: X

SIGNATURE AND TYPED OR PRINTED NAME OF SIGNING OFFICER OR DIRECTOR

**ERIC Keller, Vice President And CFO**

**JUNE 13, 1996 (408) 325-3227**

CR2E034 (3/96)

P29009

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**ASPECT TELECOMMUNICATIONS CORPORATION**

**EXECUTIVE OFFICERS- Home Addresses**

**CONFIDENTIAL - NEED TO KNOW BASIS ONLY**

**James R. Carreker**  
**Chairman and CEO**  
15061 Encina Court  
Saratoga, CA 95070  
Phone: (408) 395-9140

**John D. Meyers**  
**Principal Engineer, Product Technology**  
**and Chief Technical Officer**  
1433 Crownhill Drive  
Arlington, TX 76012  
Phone: (817) 548-8331

**Dennis L. Haar**  
**President and COO**  
2055 Valley Oak Road  
Pleasanton, CA 94588  
Phone: (510) 462-0425

**Larry S. Miller**  
**VP, North America**  
160 Merano Street  
Danville, CA 94526  
Phone: (510) 831-3704

**Robert A. Blatt**  
**VP, Worldwide Products**  
843 Homer Avenue  
Palo Alto, CA 94301  
Phone: (415) 324-9228

**R. Dixon Speas, Jr.**  
**VP, International**  
2498 Golf Links Circle  
Santa Clara, CA 95050  
Phone: (408) 554-9377

**Shelley C. Brown**  
**VP, People, Programs, and Services**  
158 Sunkist Lane  
Los Altos, CA 94022  
Phone: (415) 948-8481

**Wendell Black**  
**Acting CIO, Effective 1/1/96**  
1504 Crowley Road  
Arlington, Texas 76012  
Phone: (817) 261-4223

**Robert D. Drescher**  
**VP, Worldwide Marketing**  
1390 Middle Avenue  
Menlo Park, CA 94025  
Phone: (415) 325-0464

**David M. Yoffie**  
**VP, Worldwide Operations**  
915 Whitehall Lane  
Redwood City, CA 94061  
Phone: (415) 365-8972

**Eric J. Keller**  
**VP, Finance and Chief Financial Officer**  
1414 Pitman Avenue  
Palo Alto, CA 94301  
Phone: (415) 529-7054

<p><b>ASPECT TELECOMMUNICATIONS CORPORATION</b></p> <p><b>BOARD OF DIRECTORS-BUSINESS ADDRESSES</b></p>
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**Mr. James R. Carreker, Chairman and Chief Executive Officer**  
**Aspect Telecommunications**  
 1730 Fox Drive  
 San Jose, CA 95131  
 Phone: (408) 325-2300  
 Fax: (408) 325-2261

**Mr. Norman A. Fogelsong, General Partner**  
**Institutional Venture Partners**  
 3000 Sand Hill Road, Bldg. 2, Suite #290  
 Menlo Park, CA 94025  
 Phone: (415) 854-0132 (Shannon)  
 Fax: (415) 854-5762

**Mr. James L. Patterson**      **Note: do not send items to Clarify - only send them**  
**Chairman of the Board**      **to the Los Gatos home address listed below**  
**Clarify, Inc. (see note above)**

115 Glen Ridge Avenue  
 Los Gatos, CA 95030  
 Phone: (408) 428-2014  
 Fax: (408) 395-7019

**Mr. John W. Peth, President, Tab U.S.A., Executive Vice President and Chief**  
**Operating Officer**  
**Tab Products Co.**  
 1400 Page Mill Road  
 Palo Alto, CA 94304-1179  
 Phone: (415) 852-2400 (Mary Jo Bajada x485)  
 Fax: (415) 852-2563

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**Mr. Craig W. Johnson, Secretary (not a member of the Board)**  
**Craig's title at Venture Law Group is Director**  
**Venture Law Group**  
 2800 Sand Hill Road  
 Menlo Park, CA 94025  
 Phone: (415) 854-4488  
 Fax: (415) 233-8386 or 854-1121

5/8/96  
 fn: board/business.doc