

P 19839

CT CORPORATION SYSTEM

FILED  
2001 NOV 19 PM 12:32  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

CORPORATION(S) NAME

Bell & Howell Imaging Company

changed name to: CustomerFirst service & support, Inc.

300004687299--1

11/19/01--01042--005

\*\*\*\*\*35.00 \*\*\*\*\*35.00

<input type="checkbox"/> Profit	<input checked="" type="checkbox"/> Amendment	<input type="checkbox"/> Merger
<input type="checkbox"/> Nonprofit		
<input type="checkbox"/> Foreign	<input type="checkbox"/> Dissolution/Withdrawal	<input type="checkbox"/> Mark
	<input type="checkbox"/> Reinstatement	
<input type="checkbox"/> Limited Partnership	<input type="checkbox"/> Annual Report	<input type="checkbox"/> Other
<input type="checkbox"/> LLC	<input type="checkbox"/> Name Registration	<input type="checkbox"/> Change of RA
	<input type="checkbox"/> Fictitious Name	<input type="checkbox"/> UCC
<input type="checkbox"/> Certified Copy	<input type="checkbox"/> Photocopies	<input type="checkbox"/> CUS
<input type="checkbox"/> Call When Ready	<input type="checkbox"/> Call If Problem	<input type="checkbox"/> After 4:30
<input checked="" type="checkbox"/> Walk In	<input type="checkbox"/> Will Wait	<input checked="" type="checkbox"/> Pick Up
<input type="checkbox"/> Mail Out		

Name  
Availability \_\_\_\_\_  
Document  
Examiner \_\_\_\_\_  
Updater \_\_\_\_\_  
Verifier \_\_\_\_\_  
W.P. Verifier \_\_\_\_\_

11/19/01

Order#: 4918158

CB

Ref#: \_\_\_\_\_

Amount: \$ \_\_\_\_\_

660 East Jefferson Street  
Tallahassee, FL 32301  
Tel. 850 222 1092  
Fax 850 222 7615

N.C.  
C. Coulllette NOV 19 2001

FILED  
2001 NOV 19 PM 12:32  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

1. Bell & Howell Imaging Company  
Name of corporation as it appears on the records of the Department of State.

3. June 27, 1988  
Date authorized to do business in Florida

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? February 6, 2001

5. CustomerFirst service & support, Inc.  
Name of corporation after the amendment, adding suffix "corporation" "company" or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation.

6. If the amendment changes the period of duration, indicate new period of duration.

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New Duration

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

## New Jurisdiction

Signature \_\_\_\_\_

Joyce P. Haag

Typed or printed name

November 9, 2001

Date \_\_\_\_\_

Secretary

Title

*State of Delaware*  
*Office of the Secretary of State*

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I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "BELL & HOWELL IMAGING COMPANY", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "CUSTOMERFIRST SERVICE & SUPPORT, INC.", THE SIXTH DAY OF FEBRUARY, A.D. 2001, AT 3:30 O'CLOCK P.M.



2146230 8320

010577607

*Harriet Smith Windsor*  
*Harriet Smith Windsor, Secretary of State*

AUTHENTICATION: 1447280

DATE: 11-15-01