

P 19839

CT CORPORATION SYSTEM

2001 NOV 19 PM 12:32  
FILED  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

CORPORATION(S) NAME

Bell & Howell Imaging Company

changed name to: CustomerFirst service & support, Inc.

300004687299--1

11/19/01--01042--005  
\*\*\*\*\*35.00 \*\*\*\*\*35.00

- Profit
- Nonprofit
- Foreign
- Limited Partnership
- LLC
- Certified Copy
- Call When Ready
- Walk In
- Mail Out
- Amendment
- Merger
- Dissolution/Withdrawal
- Reinstatement
- Annual Report
- Name Registration
- Fictitious Name
- Photocopies
- Call If Problem
- Will Wait
- After 4:30
- Pick Up
- Mark
- Other
- Change of RA
- UCC
- CUS

RECEIVED  
01 NOV 19 AM 11:30  
DEPARTMENT OF STATE  
DIVISION OF CORPORATIONS  
TALLAHASSEE, FLORIDA

Name 11/19/01 Order#: 4918158 CB  
 Availability \_\_\_\_\_  
 Document \_\_\_\_\_  
 Examiner \_\_\_\_\_ Ref#: \_\_\_\_\_  
 Updater \_\_\_\_\_  
 Verifier \_\_\_\_\_  
 W.P. Verifier \_\_\_\_\_ Amount: \$ \_\_\_\_\_

660 East Jefferson Street  
Tallahassee, FL 32301  
Tel. 850 222 1092  
Fax 850 222 7615

N.C.  
C. Coulliette NOV 19 2001



*State of Delaware*  
*Office of the Secretary of State*

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I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "BELL & HOWELL IMAGING COMPANY", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "CUSTOMERFIRST SERVICE & SUPPORT, INC.", THE SIXTH DAY OF FEBRUARY, A.D. 2001, AT 3:30 O'CLOCK P.M.

2146230 8320

010577607



*Harriet Smith Windsor*

*Harriet Smith Windsor, Secretary of State*

AUTHENTICATION: 1447280

DATE: 11-15-01