2008 FOR PROFIT CORPORATION ANNUAL REPORT

SIGNATURE:

Apr 14, 2008 8:00 am Secretary of State **DOCUMENT # P07000126088** 1. Entity Name 04-14-2008 90034 019 ***158.75 CUSTOMER SERVICE INSTITUTE, INC. Principal Place of Business Mailing Address 3195 FOUNDERS CLUB DRIVE 3195 FOUNDERS CLUB DRIVE SARASOTA, FL 34240 SARASOTA, FL 34240 2. Principal Place of Business - No P.O. Box # 3. Mailing Address Suite, Apt. #, etc. Suite, Apt. #, etc. 03182008 CR2E034 (12/06) 4. FEI Number 2 City & State City & State Applied For 6826 Not Applicable Country Zip Country Zip \$8.75 Additional 5. Certificate of Status Desired 6. Name and Address of Current Registered Agent 7. Name and Address of New Registered Agent Name PARSONS, IAN 3195 FOUNDERS CLUB DRIVE Street Address (P.O. Box Number is Not Acceptable) SARASOTA, FL 34240 City Zip Code 8. The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida. I am familiar with, and accept the obligations of registered agent. SIGNATURE Signature, typed or printed name of registered agent and title if applicable (NOTE: Registered Agent signature required when reinstating) 9. Election Campaign Financing \$5.00 May Be FILE NOW!!! FEE IS \$150.00 After May 1, 2008 Fee will be \$550.00 Trust Fund Contribution. Added to Fees OFFICERS AND DIRECTORS 10. ADDITIONS/CHANGES TO OFFICERS AND DIRECTORS IN 11 11. P.S TITLE ☐ Delete TITLE ☐ Change Addition NAME PARSONS, IAN NAME 3195 FOUNDERS CLUB DRIVE STREET ADDRESS STREET ADDRESS CITY-ST-ZIP SARASOTA, FL 34240 CITY-ST-ZIP T. D TITLE Delete TITLE ☐ Change ☐ Addition PARSONS, IAN NAME NAME 3195 FOUNDERS CLUB DRIVE STREET ADDRESS STREET ADDRESS SARASOTA, FL 34240 CITY-ST-7IP CITY-ST-7IP TITLE ☐ Delete ☐ Change TITLE ☐ Addition NAME NAME STREET ADDRESS STREET ADDRESS CITY-ST-ZIP CITY-ST-ZIP TITLE ☐ Delete TITLE ☐ Change ☐ Addition NAME NAME STREET ADDRESS STREET ADDRESS CITY-ST-ZIP CITY-ST-ZIP Defete TITLE TITLE ☐ Change ■ Addition NAME NAME STREET ADDRESS STREET ADDRESS CITY-ST-ZIP CITY-ST-7IP TITLE ☐ Delete Addition TITLE ☐ Change NAME NAME STREET ADDRESS STREET ADDRESS CITY-ST-ZIP CITY-ST-ZIP 12. Thereby certify that the information supplied with this filling does not qualify for the exemptions contained in Chapter 119, Florida Statutes. I further certify that the information indicated on this report or supplemental report is true and accurate and that my signature shall have the same legal effect as if made under oath; that I am an officer or director of the corporation or the receiver or trustee empowered to execute this report as required by Chapter 607, Florida Statutes; and that my name appears in Block 10 or Block 11 if changed, or on an attachment with a iddress, with all other like empowered 9K1-K00-1639 08 ARSONS 10

FILED