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76 St. Paul Street Post Office Box 369 Burlington, Vermont 05402-0369

Telephone 802.658.0220 Facsimile 802.658.1456 www.gravelshea.com Writer's 6-Mail: succondighy@gravelshea.com

June 15, 2005

Stewart H. McConaughy Robert B. Hemley William G. Post, Jr. Craig Westherly John R. Ponsetto Peter S. Erly Robert F. O'Neill Margaret L. Monigomery Stephen P. Magowan Heather Briggs Robert H. Rushford Mark A. Crow Andrew D. Manitsky Clarke A. Gravel (1916-2002)

Charles T. Shea Stephen R. Crampton Of Counsel

Norman Williams Special Counsel

Michelle N. Farkas Heather Rider Hammond Megan J. Shafritz William A. Mason, IV Andrew R. Strauss

FEDERAL EXPRESS

Department of State Division of Corporations P. O. Box 6327 Tallahassee, FL 32314

Re: Instant Software Communications, Inc.

Dear Sir or Madam:

Enclosed are an original and one copy of the Articles of Incorporation for Instant Software Communications, Inc., together with this firm's check in the amount of \$78.75 in payment of the fee due for filing and for a certified copy.

Best regards.

Very truly yours,

GRAVEL AND SHEA

Stewart H. McConaughy

SHM:tab

Enclosures

cc: Edward S. Miller, CEO

ARTICLES OF INCORPORATION

In compliance with Chapter 607 and/or Chapter 621, F.S. (Profit)

<u>ARTICLE I NAME</u> The name of the corporation shall be:

Instant Software Communications, Inc.

<u>ARTICLE II PRINCIPAL OFFICE</u> The principal place of business/mailing address is:

3465 West Vine Street, Kissimmee, Florida 34741

ARTICLE III SHARES

The number of shares of stock the corporation is authorized to issue is 1,000 shares of common stock, par value \$1.00 per share.

ARTICLE IV _ INITIAL OFFICERS AND/OR DIRECTORS

List name(s), address(es) and specific title(s):

David B. Hopcroft, 3465 West Vine Street, Kissimmee, Florida 34741, Director and President

ARTICLE V REGISTERED AGENT

The name and Florida street address (P.O. Box NOT acceptable) of the registered agent is:

Scott Dyer, 3465 West Vine Street, Kissimmee, Florida 34741

ARTICLE VI INCORPORATOR

The name and address of the Incorporator is:

Scott Dyer, 3465 West Vine Street, Kissimmee, Florida 34741

Having been named as registered agent to accept service of process for the above stated corporation at the place designated in this certificate, I am familiar with and accept the appointment as registered agent and agree to act in this capacity

	June 16, 2005	
Signature/Registered Agent	Date	•
AGD		
STIS A	June 16, 2005	
Signature/Incorporator	Date	

OS JUN 17 PM 3: 43 SECRETARY OF STATE TALLAHASSEE. FLORIDA