Electronic Articles of Incorporation For

P05000011176 FILED January 21, 2005 Sec. Of State jshivers

CYBERAGENT CSR, INC

The undersigned incorporator, for the purpose of forming a Florida profit corporation, hereby adopts the following Articles of Incorporation:

Article I

The name of the corporation is: CYBERAGENT CSR, INC

Article II

The principal place of business address:

7125 MIAMI LAKES DRIVE Q25 MIAMI LAKES, FL. 33014

The mailing address of the corporation is:

7125 MIAMI LAKES DRIVE Q25 MIAMI LAKES, FL. 33014

Article III

The purpose for which this corporation is organized is: ANY AND ALL LAWFUL BUSINESS.

Article IV

The number of shares the corporation is authorized to issue is: 20

Article V

The name and Florida street address of the registered agent is:

MICHELLE BATISTA 7125 MIAMI LAKES DRIVE Q25 MIAMI LAKES, FL. 33014 I certify that I am familiar with and accept the responsibilities of registered agent.

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Registered Agent Signature: MICHELLE BATISTA

Article VI

The name and address of the incorporator is:

MICHELLE BATISTA 7125 MIAMI LAKES DRIVE #Q25 MIAMI LAKES, FL 33014

Incorporator Signature: MICHELLE BATISTA

Article VII

The initial officer(s) and/or director(s) of the corporation is/are:

Title: P MICHELLE BATISTA 7125 MIAMI LAKES DRIVE MIAMI LAKES, FL. 33014 US

Title: VP EDUARDO BATISTA 7125 MIAMI LAKES DRIVE MIAMI LAKES, FL. 33014 US

Article VIII

The effective date for this corporation shall be:

01/20/2005