

**Electronic Articles of Incorporation  
For**

P05000004948  
FILED  
January 11, 2005  
Sec. Of State  
thampton

CUSTOMER SATISFACTION SOLUTIONS, INC

The undersigned incorporator, for the purpose of forming a Florida profit corporation, hereby adopts the following Articles of Incorporation:

**Article I**

The name of the corporation is:

CUSTOMER SATISFACTION SOLUTIONS, INC

**Article II**

The principal place of business address:

995 N. MIAMI BEACH BLVD.  
SUITE # 100  
N. MIAMI BEACH, FL. 33162

The mailing address of the corporation is:

995 N. MIAMI BEACH BLVD.  
SUITE # 100  
N. MIAMI BEACH, FL. 33162

**Article III**

The purpose for which this corporation is organized is:

ANY AND ALL LAWFUL BUSINESS.

**Article IV**

The number of shares the corporation is authorized to issue is:

1000

**Article V**

The name and Florida street address of the registered agent is:

WILFREDO GONZALEZ  
2200 COUNTRY CLUB PRADO  
CORAL GABLES, FL. FL

I certify that I am familiar with and accept the responsibilities of registered agent.

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Registered Agent Signature: WILFREDO GONZALEZ

### **Article VI**

The name and address of the incorporator is:

WILFREDO GONZALEZ  
2200 COUNTRY CLUB PRADO  
CORAL GABLES, FL. 33134

Incorporator Signature: WILFREDO GONZALEZ

### **Article VII**

The initial officer(s) and/or director(s) of the corporation is/are:

Title: P  
OCTAVIO A BRAVO  
11782 SW 92ND TERR  
MIAMI, FL. 33186

Title: VP  
WILFREDO GONZALEZ  
2200 COUNTRY CLUB PRADO  
CORAL GABLES, FL. 33134

Title: VP  
RODOLFO MOLINA  
4055 VENTURA AVE.  
COCONUT GROVE, FL. 33133

### **Article VIII**

The effective date for this corporation shall be:

01/10/2005