

**Electronic Articles of Incorporation  
For**

**P03000038088  
FILED  
April 04, 2003  
Sec. Of State**

CUSTOMER FRIENDLY INC.

The undersigned incorporator, for the purpose of forming a Florida profit corporation, hereby adopts the following Articles of Incorporation:

**Article I**

The name of the corporation is:  
CUSTOMER FRIENDLY INC.

**Article II**

The principal place of business address:  
541 SE 18TH AVE.  
POMPANO BEACH, FL. US 33060

The mailing address of the corporation is:  
541 SE 18TH AVE.  
POMPANO BEACH, FL. US 33060

**Article III**

The purpose for which this corporation is organized is:  
TO PROVIDE BOOKS, PAMPHLETS, SEMINARS AND TRAINING SERVICES  
TO OTHER ORGANIZATIONS FOR EFFECTIVE SALES AND CUSTOMER  
RELATIONS.

**Article IV**

The number of shares the corporation is authorized to issue is:  
2000

**Article V**

The name and Florida street address of the registered agent is:  
ACTIVE FILINGS, LLC  
10651 NE 11TH COURT  
MIAMI SHORES, FL. 33138

I certify that I am familiar with and accept the responsibilities of registered agent.

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Registered Agent Signature: NINA BIRNBACH, FOR ACTIVE FILINGS, LLC

### **Article VI**

The name and address of the incorporator is:

NINA BIRNBACH  
10651 NE 11TH COURT  
MIAMI SHORES, FL 33138

Incorporator Signature: NINA BIRNBACH

### **Article VII**

The initial officer(s) and/or director(s) of the corporation is/are:

Title: P  
BRUCE J SYLVESTER  
541 SE 18TH AVE  
POMPANO BEACH, FL. 33060 US