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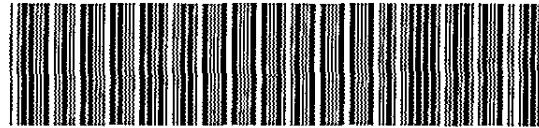
(Business Entity Name)

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03 APR 17 AM 10:05  
TALLAHASSEE, FLORIDA

75 4/23/03

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**PAULICH, SLACK & WOLFF, P.A.**  
*Attorneys at Law*

April 15, 2003

Division of Corporations  
Amendment Section  
P.O. Box 6327  
Tallahassee, Florida 32314

**RE:** ServiceMax USA, Inc. Articles of Amendment

Dear Sir and/or Madam:

Enclosed is an original and one copy of the Articles of Amendment to Articles of Incorporation for filing, along with our trust account check #1873 in the amount of \$35.00 made payable to Department of State. Please return a file-stamped copy to our office in the enclosed self addressed stamped envelope.

Thank you for your assistance in this matter. If you have questions or need additional information, please do not hesitate to contact me.

Sincerely yours,

PAULICH, SLACK & WOLFF, P.A.



Patty L. Williams, Legal Assistant to  
Jerald R. Pitkin, Esq.

:plw

**Enclosures**

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**JERALD R. PITKIN**

ARTICLES OF AMENDMENT  
TO  
ARTICLES OF INCORPORATION  
OF  
ServiceMax USA, INC.

FILED  
03 APR 17 AM 10:05  
DEPARTMENT OF STATE  
TALLAHASSEE, FLORIDA

Pursuant to the provisions of Section 607.1006, Florida Statutes, ServiceMax USA, Inc. (the "Corporation") adopts the following Articles of Amendment to its Articles of Incorporation:

**FIRST:** ARTICLE II is amended to state that the principal place of business and mailing address of this corporation shall be: 1894 40<sup>th</sup> Terrace SW, Naples, FL 34116-6030.

**SECOND:** ARTICLE VI is amended to state that the name and address of the incorporator is: 1894 40<sup>th</sup> Terrace SW, Naples, FL 34116-6030.

**THIRD:** ARTICLE VII is amended to state that the officer(s) and director(s) of the corporation are: Richard Schnorr, President, Secretary, Treasurer, Director  
1894 40<sup>th</sup> Terrace SW, Naples, FL 34116-6030.

**FOURTH:** The foregoing Amendment to the Articles of Incorporation was approved by unanimous consent of the Shareholders and Directors, and adopted by the Shareholders and Directors entitled to vote, on the 11<sup>th</sup> day of April, 2003, in the manner prescribed by the Florida Corporation Act.

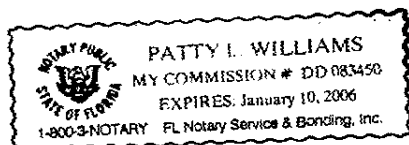
**FIFTH:** This Amendment shall be effective immediately upon filing with the Department of State of Florida.

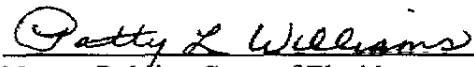
IN WITNESS WHEREOF, the undersigned officer of the Corporation has executed these Articles of Amendment on this 11 day of April, 2003.

  
Richard L. Schnorr, President

STATE OF FLORIDA  
COUNTY OF COLLIER

The foregoing instrument was acknowledged before me this 11<sup>th</sup> day of April, 2003, by Richard L. Schnorr, President of ServiceMax USA, Inc., a Florida corporation, on behalf of the corporation, who is personally known to me or who ( ) produced \_\_\_\_\_ as identification.



  
Notary Public - State of Florida  
Patty L. Williams  
Printed Name of Notary  
My Commission Expires: 1/10/06