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(Requestor's Name)

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(City/State/Zip/Phone #)

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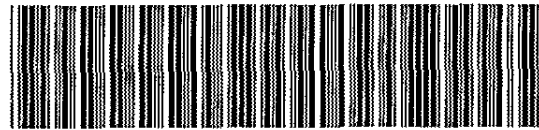
(Business Entity Name)

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SECRETARY OF STATE
TALLAHASSEE FLORIDA

DAVID A. SAPP, P.A.
ATTORNEY AT LAW

4457 Bayou Boulevard
Pensacola, Florida 32503

Telephone (850) 475-0500
— Facsimile (850) 475-0551

January 14, 2003

Florida Secretary of State
Post Office Box 6327
Tallahassee, Florida 23214

RE: Articles of Incorporation for: Customer Service Consultants, Inc.

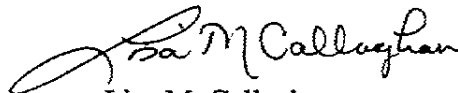
Dear Sir/Madam:

Enclosed, please find the original and one copy of the Articles of Incorporation with reference to the above corporation. Please file the original with your office and return one certified copy to our office at your earliest convenience.

Also included is our firm check in the amount of \$78.75 which includes \$35.00 filing fee for profit corporations; \$35.00 certificate designating resident agent; and \$8.75 for certified copies of the Articles of Incorporation.

Should you have any questions, please do not hesitate to contact our office.

Very truly yours,



Lisa M. Callaghan
Paralegal to:
David A. Sapp

:lmc
Enclosure (s)

**ARTICLES OF INCORPORATION
OF
CUSTOMER SERVICE CONSULTANTS, INC.**

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TALLAHASSEE FLORIDA

The undersigned, acting as Incorporator of a Florida Corporation under the Florida General Corporation Act, Chapter 607 of the Florida Statutes, hereby adopts the following Articles of Incorporation for such Corporation:

**ARTICLE I
NAME**

The name of the corporation is Customer Service Consultants, Inc., and the principal place of business and mailing address is 3 Feliz Avenue, Pensacola, Florida 32534.

**ARTICLE II
PURPOSE**

The Corporation is organized for the purpose of transacting any and all lawful business for which corporations may be incorporated under the laws of the State of Florida.

**ARTICLE III
CAPITAL STOCK**

The Corporation is authorized to issue One Thousand (1000) shares of One Cent (\$0.01) par value common stock.

**ARTICLE IV
INITIAL REGISTERED OFFICE AND AGENT**

The street address of the initial registered office of the Corporation and the name of the initial Registered Agent of the Corporation is Dan Churukian, whose address is 3 Feliz Avenue, Pensacola, Florida 32524.

ARTICLE V
INITIAL BOARD OF DIRECTORS

The Corporation shall initially have one (1) director to hold office until the first annual meeting of shareholders and until his successors shall have been duly elected and qualified, or until his earlier resignation, removal from office or death. The number of directors may be either increased or decreased from time to time in accordance with the Bylaws of the corporation. The name and address of the initial directors of the Corporation are:

| <u>Name</u> | <u>Address</u> |
|---------------|--|
| Dan Churukian | 3 Feliz Avenue Pensacola, Florida 32524 |

ARTICLE VI
INCORPORATOR

The name and address of the person signing these articles is Dan Churukian, 3 Feliz Avenue, Pensacola, Florida 32524.

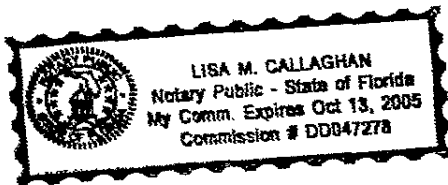
IN WITNESS WHEREOF the undersigned has executed these Articles of Incorporation this 9th day of January, 2003.


DAN CHURUKIAN

STATE OF FLORIDA
COUNTY OF ESCAMBIA

BEFORE ME, the undersigned authority, authorized to take acknowledgments in the State and County set forth above, personally appeared Dan Churukian, known by me personally to be the person who executed the foregoing Articles of Incorporation, and he acknowledged before me under oath that he executed the foregoing Articles of Incorporation.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal in the State and County aforesaid, this 9th day of January, 2003.

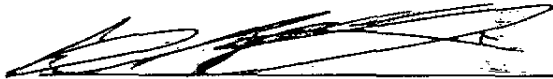



Notary Public - State of Florida
My Commission Expires:

ACCEPTANCE OF APPOINTMENT AS REGISTERED AGENT

I, Dan Churukian, hereby accept the appointment as registered agent for **Customer Service Consultants, Inc.**, as set forth in its Articles of Incorporation being filed herewith.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal this 9th day of January, 2003.


DAN CHURUKIAN

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TALLAHASSEE FLORIDA