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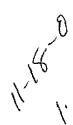
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CT CORPORATION

November 15, 2002

Secretary of State, Florida 409 East Gaines Street N/A Tallahassee FL 32399

Re: Order #: 5723622 SO

Customer Reference 1: Customer Reference 2:

Dear Secretary of State, Florida:

Please file the attached:

Housecall Acquisition Corporation (FL) Incorporation

Florida

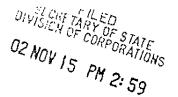
Enclosed please find a check for the requisite fees. Please return evidence of filing(s) to my attention.

If for any reason the enclosed cannot be filed upon receipt, please contact me immediately at (850) 222-1092. Thank you very much for your help.

Sincerely,

Connie R Bryan Manager Fulfill Ctr Connie_Bryan@cch-lis.com

660 East Jefferson Street Tallahassee, FL 32301 Tel. 850 222 1092 Fax 850 222 7615



ARTICLES OF INCORPORATION OF HOUSECALL ACQUISITION CORPORATION

(A Corporation for Profit)

This is to certify that the undersigned do hereby associate as a body corporate for profit under the laws of the state of Florida, pursuant to the authority and provisions of Chapter 607 of the Florida Statutes and do hereby adopt the following Articles of Incorporation.

ARTICLE I.

Name

The name of the Corporation is HOUSECALL ACQUISITION CORPORATION. The Board of Directors shall determine the location of the principal office of the Corporation. Until such time, the principal office shall be maintained at 6501 Deane Hill Drive, Knoxville, TN 37919. The mailing address of the Corporation is 6501 Deane Hill Drive, Knoxville, TN 37919.

ARTICLE II.

Registered Agent and Registered Office

The registered office of the Corporation is located at 111 North Orlando Avenue, Winter Park, Florida 32789, and the name of the registered agent in charge thereof is T.L. Trimble.

ARTICLE III.

Purposes of Corporation

The purposes for which the Corporation is organized are to engage

in any or all lawful business for which corporations may be incorporated under the Florida Business Corporation Act, including, but not limited to, the performance of any and all acts or services that may be incidental or necessary to carry out such purposes.

ARTICLE_IV.

Powers

The Corporation shall possess and exercise all the powers and privileges granted by Chapter 607 of the Florida Statutes, or by any other law of Florida, together with all powers necessary or convenient to the conduct, promotion or attainment of the activities or purposes of the Corporation, limited only by any restrictions set forth in these Articles of Incorporation.

ARTICLE V.

Term of Existence

The Corporation's existence shall_commence on the filing of these Articles of Incorporation with the Secretary of State of Florida and shall thereafter continue in perpetuity.

ARTICLE VI.

Authorized Shares

SECTION 6.1 Number. The aggregate number of shares which the Corporation shall have the authority to issue is one class of one hundred (100) shares of Common Stock, no par value. Each share of Common Stock shall be entitled to the preferences, rights and limitations as specifically set forth in these Articles of Incorporation.

SECTION 6.2 Voting Rights. Each holder of record of Common Stock shall be entitled to one (1) vote for each share held at each meeting of the Shareholders with respect to any matter on which the Shareholders have the right to vote.

ARTICLE VII.

Preemptive Rights and Cumulative Voting

Shareholders shall have preemptive rights. Shareholders shall not be entitled to cumulative voting.

ARTICLE VIII.

Incorporator

The name and address of the Incorporator is:

T. L. Trimble = 111 North Orlando Avenue Winter Park, Florida 32789

IN WITNESS HEREOF, the undersigned has signed these Articles of Incorporation this 14% day of 99986, 2002.

T. L. Trimble

STATE OF FLORIDA COUNTY OF ORANGE

Before me, personally appeared T. I. Trimble, well known to me to be the person described in and who executed the foregoing Articles of Incorporation and acknowledged to and before me that she executed said instrument for the purposes therein expressed.

WITNESS my hand and official seal, this 144 day of

November, 2002.

Notary Public, State of Florida At Large

My Commission Expires:



ACCEPTANCE

I hereby agree to act as the Registered Agent for Housecall Acquisition Corporation.

T. L. Trimble, Registered Agent

STATE OF FLORIDA COUNTY OF ORANGE

SWORN TO AND SUBSCRIBED before me this 14th of November 2002.

Notary Public, State of Florida At Large

My Commission Expires i:\contract\centennial\hac-aoi.doc

Judith L Forester
MY COMMISSION # CC904028 EXPIRES
MOTCH 10, 2004
LONGLO THRUTROY FAIN INSURANCE, INC.