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A RICOH COMPANY

Becky Bemis
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March 26, 2012

Florida Department of State
Division of Corporations
Amendment Section
PO Box 6327
Tallahassee, FL 32314

RE: Application by Foreign Profit Corporation to File Amendment to Application for Authorization to Transact Business in Florida

To Whom It May Concern:

Please find enclosed the Application by Foreign Profit Corporation to File Amendment to Application for Authorization to Transact Business in Florida for IKON Office Solutions, Inc. and a check in the amount of thirty-five dollars (\$35.00) made payable to the Florida Department of State for the filing fee. If there are any questions, please contact me at (610) 408-7268.

Sincerely,

A handwritten signature in black ink, appearing to be "BB", written over a horizontal line.

Becky Bemis

Enclosures

**UNITED STATES OF AMERICA
STATE OF OHIO
OFFICE OF THE SECRETARY OF STATE**

I, Jon Husted, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign business entities; that said records show a Certificate of Amendment of IKON OFFICE SOLUTIONS, INC., an Ohio Corporation, Charter No. 230707, changing its corporate title to: RICOH USA, INC., was filed March 21, 2012. Said Corporation, RICOH USA, INC., an Ohio Corporation, Charter No. 230707, having its principal location in Cleveland, County of Cuyahoga, was incorporated on November 24, 1952, is in GOOD STANDING upon the records of this office.



Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 4th day of April, A.D. 2012.

Jon Husted

Ohio Secretary of State