P0100009336/

6566 Forsythia Street
Springfield, Virginia 22150
(703) 922-5838
dveach@mindspring.com

August 28, 2001

Division of Corporations Secretary of State's Office State of Florida 409 East Gaines Street Tallahassee, Florida 32399

600004562136--8 -08/29/01--01065--003 *****78.75 *****78.75

To Whom It May Concern:

Attached for filing are Articles of Incorporation for Beyond Expectations of Services and Training, Inc. and a check in the amount of \$78.75 for filing fees.

Please provide me with confirmation of the filing at your earliest convenience. The check includes an additional amount for one certified copy of the Articles. A self-addressed, postage paid overnight envelope is provided for your convenience.

Thank you in advance for your assistance in this matter. Should you have any questions or require any additional information, please do not hesitate to contact me.

Very truly yours,

Dallison R. Veach

FILED
01 SEP 25 AM 8: 33
SEPRETARY OF STATE
SEPRETARY OF STATE

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FLORIDA DEPARTMENT OF STATE Katherine Harris Secretary of State

August 30, 2001

DALLISON R. VEACH 6566 FORSYTHIA ST SPRINGFIELD, VA 22150

SUBJECT: BEYNOND EXPECTATIONS SERVICES AND TRAINING, INC.

Ref. Number: W01000020213

We have received your document for BEYNOND EXPECTATIONS SERVICES AND TRAINING, INC. and your check(s) totaling \$78.75. However, the enclosed document has not been filed and is being returned for the following correction(s):

The registered agent must sign accepting the designation.

Please return the original and one copy of your document, along with a copy of this letter, within 60 days or your filing will be considered abandoned.

If you have any questions concerning the filing of your document, please call (850) 245-6933.

Dale White Document Specialist New Filings Section

Letter Number: 701A00049320

FILED

ARTICLES OF INCORPORATION

OF.

01 SEP 25 AM 8: 33

Beyond Expectations Services and Training, Inc.

SECRETARY OF STATE TALLAHASSEE FLORIDA

The undersigned incorporator, for the purpose of forming a corporation under the Florida Business Corporation Act, hereby adopts the following Articles of Incorporation.

FIRST: The name of the corporation is: Beyond Expectations Services and Training, Inc.

SECOND: The street address of the initial principal office, and, if different, the mailing address of the corporation is: 3058 Erskine Drive, Oviedo, Florida 32765.

THIRD: The number of shares the corporation is authorized to issue is: 1,000 of Common Stock with a par value of \$1.00 per share.

FOURTH: The street address of the initial registered office of the corporation is 3058 Erskine Drive, Oviedo, Florida 32765, and the name of its initial registered agent at such address is Mark W. Finster.

FIFTH: The name and address of the initial director is Mark W. Finster, 3058 Erskine Drive, Oviedo, Florida 32765.

SIXTH: The name and address of the incorporator is Dallison R. Veach, 6566 Forsythia Street, Springfield, Virginia 22150.

SEVENTH: The liability of the directors of the corporation for monetary damages shall be eliminated to the fullest extent permissible under Florida Law and the corporation is authorized to indemnify the directors and officers of the corporation to the fullest extent permissible under Florida Law.

EIGHTH: These Articles of Incorporation may be amended in any respect by vote of the holders of not less than two-thirds (2/3) of the issued and outstanding shares of common stock.

NINTH: The duration of the Corporation will be perpetual.

Signature of Incorporator

Class 28,2001

CERTIFICATE OF DESIGNATION OF FILED REGISTERED AGENT/REGISTERED OFFICE 01 SEP 25 AM 8: 33

Pursuant to the provisions of Section 607.0501 or 617.0501, Florida TARY OF STATE Statutes, the undersigned corporation, organized under the laws of the state FLORIDA of Florida, submits the following statement in designating the registered office/registered agent, in the state of Florida.

•	
1. The name of the Corporation is:	
Beyond Expectations Services and Training, Inc.	
2. The name and address of the registered ag	gent and office is:
Mark W. Finster	
(Name)	
3058 Erskine Drive	
(P.O. Box NOT acce	eptable)
Oviedo, FL 32765	
(City/State/Zip	p)
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	-
Having been named as registered agent and the above stated corporation at the place de hereby accept the appointment as registered capacity. I further agree to comply with the relating to the proper and complete perform familiar with and accept the obligations of the proper and complete perform the statement of the proper and complete perform familiar with and accept the obligations of the statement of the statement and accept the obligations of the statement and accept the statem	esignated in this certificate, I I agent and agree to act in this I provisions of all statutes I ance of my duties, and I am
Mark W. Truste	9/19/9
Signature	Date