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Department of State

Division of Corporations P. O. Box 6327	SEURETAI TALLAHAS	KY OF STATE ISEE, FLORIDA			
Tallahassee, FL 32314		A state of the sta	60000353 -01/16/01- ******78.1	01140018	
SUBJECT: STM (PRO)	Teleservii Posed corporat	ces, Inc Ename- <u>must incl</u>	UDE SUFFIX)		
Enclosed is an original and one(1)) copy of the article	s of incorporation and a	a check for :		
\$70.00 \$78.75 Filing Fee & Certification	ate of Status	□ \$78.75 Filing Fee & Certified Copy	\$87.50 Filing Fee, Certified Copy & Certificate of Status		
FROM: Rob	ert D. Zo Name (Pri	ADDITIONAL CO			- -
2500	12th Au	ense N. Idress	- Santa de especial de la constanta de la co	, Sp.	- 4 -
Pensa	acola F.		-		
85	O 432 9:	SOS ephone number	· · ·		. "."

AUTHORIZATION BY PHONE TO BA address NOTE: Please provide the original and one copy of the articles.

ARTICLES OF INCORPORATION

In compliance with Chapter 607 and/or Chapter 621, F.S. (Profit)

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ARTICLE I NAME

The name of the corporation shall be:

STM Teleservices, Inc.

SECRETARY OF STATE TALLAHASSEE, FLORIDA

ARTICLE II PRINCIPAL OFFICE

The principal place of business/mailing address is: 2500 N. 12th Ave.

Pensacola, FL 32503

ARTICLE III PURPOSE

The purpose for which the corporation is organized is:

- 1) Customer Relationship Management Solutions
- 2) Teleservices including market research, database management, and customer followup.

ARTICLE IV SHARES

The number of shares of stock is:

10,000

ARTICLE V INITIAL OFFICERS/DIRECTORS (optional)

The name(s) and address(es):

Director: Robert D. Zarr, Jr., President Officer: Colette Perry, Secretary/Treasurer Address: 2500 N. 12th Ave., Pensacola, FL 32503

ARTICLE VI REGISTERED AGENT

The name and Florida street address of the registered agent is:

Millard Fretland, ESO

Shell, Fleming, Davis, Menge 9th Floor, Seville Tower 226 S. Palafox Street Pensacola, FL 32598

ARTICLE VII INCORPORATOR

The name and address of the Incorporator is:

Robert D. Zarr, Jr.

2500 N. 12th Ave.

Pensacola, FL 32503

Having been named as registered agent to accept service of process for the above stated corporation at the place designated in this certificate, I am familiar with and accept the appointment as registered agent and agree to act in this capacity

Signature/Registered Agent

Signature/Incorporator