

# P000000087229

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## FLORIDA PROFIT CORPORATION OR P.A.

### CUSTOMER SATISFACTION SERVICE, INC.

Certificate of Status	0
Certified Copy	1
Page Count	05
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FLORIDA DEPARTMENT OF STATE  
Katherine Harris  
Secretary of State

September 14, 2000

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SUBJECT: CUSTOMER SATISFACTION SERVICE, INC.  
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ARTICLES OF INCORPORATION  
OF  
Customer Satisfaction Service, Inc.

The undersigned, for the purpose of forming a corporation under the Florida General Corporation Act, hereby adopt the following Articles of Incorporation:

Article I  
Name

The name of the Corporation is Customer Satisfaction Service, Inc.

Article II  
Duration

The term of existence of the Corporation is perpetual.

Article III  
Nature of Business

The corporation may transact any and all lawful business for which corporations may be incorporated under the Florida General Corporation Act.

Article IV  
Capital Stock

The aggregate number of shares which the Corporation has the authority to issue is 100, all of which shall be common shares having the par value of One Dollar (\$1.00) per share.

Alan C. Riano 49% of shares  
Kymberly W. McNeill 51% of shares

Article V  
Preemptive Rights Granted

Each shareholder of any class of stock of this Corporation shall be entitled to full preemptive rights to purchase unissued or treasury shares of the Corporation and any securities of the Corporation convertible into or carrying a right to subscribe to or acquire shares of any such unissued or treasure share.

Prepared by: Patricia L. Perez, Esquire, Law Offices of PATRICIA L. PEREZ, P.A., 2222 Ponce De Leon Blvd., Penthouse Suite, Coral Gables, Florida 33134, (305) 445-7611, Bar No.: 98612

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**Article VI  
Registered Office**

The street address of the initial registered office of the Corporation is:  
4741 SW 74 Street  
Miami, Florida 33143

The name of the registered agent at such address is:  
Alan C. Riano

**Article VII  
Principal Office**

The initial street address of the principal office of the Corporation in the State of Florida is:  
4741 SW 74 Street  
Miami, Florida 33143

**Article VIII  
Directors**

The board of directors of the Corporation shall consist of two members. The number of directors may be either increased or diminished from time to time by the bylaws but shall never be less than one (1). The names and addresses of the initial directors are:

Kymberly W. McNeill	President
Alan C. Riano	Vice President
Kymberly W. McNeill	Treasurer

**Article IX  
Incorporator**

The name and address of the incorporator is:  
Kymberly W. McNeill  
4741 SW 74 Street  
Miami, Florida 33143

**Article X  
Indemnification**


The Corporation reserves the right to amend or repeal any provision contained in these Articles of Incorporation or any amendment hereto and any writing inferred upon the shareholders shall be subject to this reservation.

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IN WITNESS WHEREOF, the undersigned has executed these Articles of Incorporation this 12<sup>th</sup> day of September, 2000, in the City of Miami, County of Dade, State of Florida.


  
Kymberly W. McNeill  
Incorporator

STATE OF: FLORIDA

COUNTY OF: DADE

BEFORE ME, a Notary Public duly authorized in Dade, Florida, above mentioned, personally appeared Kymberly W. McNeill, known to me to be the person who signed the above Articles of Incorporation, and acknowledged that they executed for the purposes therein contained.

IN WITNESS WHEREOF, I have hereunto set my hand and official seal this 12<sup>th</sup> day of September, 2000.

  
Notary Public at Large

My Commission Expires:



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## CERTIFICATE OF ACCEPTANCE OF REGISTERED AGENT

IN COMPLIANCE WITH Section 48.019, Florida Statutes, the following is submitted:

The Customer Satisfaction Service, Inc., desiring to organize or qualify under the laws of the State of Florida with its principle place of business in Miami, Florida, has named Alan C. Riano, 4741 SW 74 Street, Miami, Florida 33143, as its Agent to accept service of process.

*Kymberly McNeill*  
 Kymberly W. McNeill  
 Date: Sept. 12, 2000

Having been named to accept service of process for Customer Satisfaction Service, Inc., at the place designated in this Certificate, I hereby agree to act in this capacity, and further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties.

*Alan C. Riano*  
 Alan C. Riano  
 Date: Sept. 12, 2000

SWORN TO AND SUBSCRIBED before me this 12<sup>th</sup> day of September, 2000.



*[Signature]*  
 Notary Public, State of Florida

My Commission Expires:

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