CAPITAL CONNECTION, INC.

417 E. Virginia Street, Suite 1 • Tallahassee, Florida 32302 (850) 224-8870 • 1-800-342-8062 • Fax (850) 222-1222

Signature

Requested by:

Will Pick Up

Name

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ARTICLES OF INCORPORATION

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OF

SECRETARY OF STATE TALLAMASSEE, FLORIDA

INCIDENT SOLUTIONS, INC.

The undersigned, for the purpose of forming a corporation for profit under the Florida General Corporation Act hereby adopt the following Articles of Incorporation:

ARTICLE ONE

The name of this corporation shall be INCIDENT SOLUTIONS, INC.

ARTICLE TWO

The term of existence of this corporation shall be perpetual.

ARTICLE THREE

The corporation may transact any and all lawful business for which corporations may be incorporated under the Florida General Corporation Act.

ARTICLE FOUR

The aggregate number of shares that the corporation has authority to issue is SEVEN THOUSAND FIVE HUNDRED (7,500) all of which shall be common shares with par value of ONE DOLLAR (\$1.00) per share.

ARTICLE FIVE

Authorized capital stock may be paid for in cash, services or property, at a just and fair value to be fixed by the Board of Directors of this corporation at any regular or special meeting.

Each shareholder of any class of stock of this corporation shall be entitled to full preemptive rights to purchase any unissued or treasury shares of the corporation and any securities of the corporation convertible into or carrying a right to subscribe to or to acquire any unissued or treasury shares.

ARTICLE SIX

The name of the initial registered agent and the street address of the initial registered office of the corporation is:

Walter E. Smith, Esquire 1301 - 4th Street, N. St. Petersburg, FL 33701

ARTICLE SEVEN

The street address of the principal office of the corporation is:

11911 Keating Drive Tampa, FL 33626

ARTICLE EIGHT

The name and address of the first Board of Directors are:

Donald G. Goff/David R. Holdsworth/James P. McGourin John L. Peeke/Michael D. Shaw/Erwin E. Whitehead/Fred R. Wilhelm 11911 Keating Drive, Tampa, FL 33626

ARTICLE NINE

The name and address of the incorporator of this corporation is:

Walter E. Smith, Esquire 1301 - 4th Street, N. St. Petersburg, FL 33701

ARTICLE TEN

It is the intention of the incorporator of this corporation that the First Board of Directors adopt the Plan Under Section 1244 of the Internal Revenue Code allowing a limited ordinary loss to individuals for loss of stock of a "Small Business Corporation which qualifies under the Code.

ARTICLE ELEVEN

The corporation shall commence its existence upon receipt of these Articles of Incorporation by the Secretary of State.

IN WITNESS WHEREOF, I have set my hand and seal and acknowledged and filed the foregoing Articles of Incorporation under the laws of the State of Florida, this 7 day of July, 2000.

WALTER E. SMITH

STATE OF FLORIDA

COUNTY OF PINELLAS)

Before me, the undersigned authority, personally appeared WALTER E. SMITH to

me known to be the individual described in and who executed the foregoing Articles of Incorporation and acknowledged before me that he executed the same for the purposes therein expressed.

WITNESS my hand and seal in the County and State aforesaid this

day of July, 2000.

NOTARY PUBLIC-State of Florida

My Commission Expires:

CERTIFICATE OF DESIGNATION REGISTERED AGENT/REGISTERED OFFICE



Pursuant to the provisions of Section 607.0501, Florida Statutes, the mentioned corporation, organized under the Laws of the State of Florida, submits the following statement in designating the registered office/registered agent, in the State of Florida.

1. The name of the corporation is:

INCIDENT SOLUTIONS, INC.

2. The name and street address of the registered agent and office is:

WALTER E. SMITH, ESQUIRE 1301 - 4th Street, N. St. Petersburg, FL 33701

HAVING BEEN NAMED AS REGISTERED AGENT AND TO ACCEPT SERVICE OF PROCESS FOR THE ABOVE STATED CORPORATION AT THE PLACE DESIGNATED IN THIS CERTIFICATE, I HEREBY ACCEPT THE APPOINTMENT AS REGISTERED AGENT AND AGREE TO ACT IN THIS CAPACITY. I FURTHER AGREE TO COMPLY WITH THE PROVISIONS OF ALL STATUTES RELATING TO THE PROPER AND COMPLETE PERFORMANCE OF MY DUTIES, AND I AM FAMILIAR WITH AND ACCEPT THE OBLIGATIONS OF MY POSITION AS REGISTERED AGENT.

WALTER E. SMITH

SEGRETARIE STATE