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417 E. Virginia Street, Suite 1 • Tallahassee, Florida 32302 (85<u>0) 224</u>-8870 • 1-800-342-8062 • Fax (850) 222-1222

Communication Services, Inc.

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ARTICLES OF INCORPORATION

OF

Teletech Communication Services, Inc.

The undersigned incorporator, for the purpose of forming a corporation under the Florida Business Corporation Act, hereby adopts the following Articles of Incorporation.

ARTICLE I: NAME

The name of the corporation is Teletech Communication Services, Inc.

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ARTICLE II: PRINCIPAL OFFICE

The principal place of business and mailing address of the corporation is 1001 NW 62nd Street, Suite 406, Fort Lauderdale, FL 33309.

ARTICLE III: CAPITAL STOCK

The number of shares of stock that this corporation is authorized to have outstanding at any one time is ten-thousand (10,000) shares having a par value of one cent (\$0.01) per share.

ARTICLE IV: INITIAL REGISTERED AGENT AND ADDRESS

The name and address of the initial registered agent is Andrew N. Cove, Andrew N. Cove, P.A., 3801 Hollywood Boulevard, Suite 100, Hollywood, Florida 33021.

ARTICLE V: INCORPORATOR

The name and address of the incorporator of these Articles of Incorporation is Capital Connection, Inc., 417 E. Virginia St., Suite 1, Tallahassee, FL 32301.

ARTICLE VI: INITIAL BOARD OF DIRECTORS

The name and address of the initial Board of Directors of the corporation is President, Treasurer, Secretary, Director, Vasilios Koutsogiannis, 1001 NW 62nd Street, Suite 406, Fort Lauderdale, FL 33309.

The undersigned has executed these Articles of Incorporation this 2nd day of June 2000.

"Capital Connection, Inc. by, Lance L. McGee, Client Representative"

Lance L. Mer____

CERTIFICATE OF DESIGNATION

REGISTERED AGENT/REGISTERED OFFICE

Pursuant to the provisions of section 607.0501, Florida Statutes, the mentioned corporation, organized under the laws of the state of Florida, submits the following statement in designating the registered office/registered agent, in the state of Florida.

1.	The name of the corporation is: Teletach Communication Services, Inc.
2.	The name and street address of the registered agent and offic
is:	ANDREW N. COVE, P.A. 3801 HOLLYWOOD BOULEVARD
	SUITE 100 HOLLYWOOD, FLORIDA 33021

HAVE BEEN NAMED AS REGISTERED AGENT AND TO ACCEPT SERVICE OF PROCESS FOR THE ABOVE STATED CORPORATION AT THE PLACE DESIGNATED IN THIS CERTIFICATE, I HEREBY ACCEPT THE APPOINTMENT AS REGISTERED AGENT AND AGREE TO ACT IN THIS CAPACITY. I FURTHER AGREE TO COMPLY WITH THE PROVISIONS OF ALL STATUTES RELATING TO THE PROPER AND COMPLETE PERFORMANCE OF MY DUTIES, AND I AM FAMILIAR WITH AND ACCEPT THE OBLIGATIONS OF MY POSITION AS REGISTERED AGENT.

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SECRETARY OF STATE
TALLAHASSEE, FLORINA