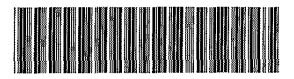
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Amend

V SHEPARD AN 4 2003



February 20, 2003

Department of State Division of Corporations 409 East Gaines Street Tallahassee, FL 32399

Certifications/Copy Requests

Dear Sir or Madam:

On behalf of my client, enclosed are three copies of an amendment to the Articles of Incorporation of Consumer Support Services, Incorporated (a/k/a Consumer Support Services, Inc.). This amendment is filed on the Form attached to Form CR2E009 (06/01).

Also enclosed is the filing fee in the amount of \$52.50 calculated as follows:

\$35.00 filing fee

\$ 8.75 certified copy for IRS TE/GE Division

\$ 8.75 certified copy for my client.

Please return one certified copy of the amended articles to this office using the enclosed envelope. In addition, please forward one certified copy of the amended articles to the IRS TE/GE Division using the enclosed Priority Mail envelope. If for some reason, the enclosed envelope is misplaced, the address for the TE/GE copy is:

TE/GE Division

F.O.B. Room 4504

550 Main Street

Cincinnati, OH 45202

Attn: Tony French, Group 7824

Thank you for all your help and for expediting this matter.

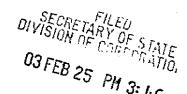
Very truly yours.

Barbará L. Sanchez-Saláza

enclosures

ARTICLES OF AMENDMENT

to



ARTICLES OF INCORPORATION

of

Consumer Support Services, Incorporated_ (present name)	
(present name)	-
N 95 00000 1286	
(Document Number of Corporation (If known)	-
Pursuant to the provisions of section 617.1006, Florida Statutes, the undersigned Florida nonprofit corporation adopts the following articles of amendment to its articles of incorporation.	
FIRST: Amendment(s) adopted: (INDICATE ARTICLE NUMBER (S) BEING AMENDED, ADDED OR DELETED.)	
Archele 8 awarded to comply with language unued by IR5~ NO	
Change in unland or effect.	
Arcticle 9 added & Arcticles ~ rection probabilis private.	
increment and a standard IRS language	_
Arcticle 3 amended to Comply with language usued by 1850	Ŋ
Charge in intent or effect.	
SECOND: The date of adoption of the amendment(s) was: 2/19/02	
THIRD: Adoption of Amendment (CHECK ONE)	
The amendment(s) was(were) adopted by the members and the number of votes cast for the amendment was sufficient for approval.	
There are no members or members entitled to vote on the amendment. The amendment(s) was(were) adopted by the board of directors.	
Blauche Soft	
Signature of Chairman, Vice Chairman, President or other officer	
DARBARA SANCHEZ - SALA ZAR Typed or printed name	
Typed or printed name President Title Page P	
Title Date	

Articles Of Incorporation

Of

Consumer Support Services, Inc.

The undersigned, for the purpose of forming a corporation under Chapter 617, Florida Statutes, does hereby adopt the following Articles of Incorporation:

Article 1: Name

The name of the corporation shall be Consumer Support Services, Incorporated.

Article 2: Duration

The period of duration of the corporation shall be perpetual unless dissolved according to law. Corporate existence shall commence upon the filing of these Articles of Incorporation.

Article 3: Purpose

Said corporation is organized exclusively for charitable, religious, educational and scientific purposes, including, for such purposes, the making of distributions to organizations that qualify as exempt organizations under section 501(c)(3) of the Internal Revenue Code, or the corresponding section of any future federal tax code.

Article 4: Qualification

The qualifications for members and the manner of their admission are stated in the Bylaws of the corporation.

Article 5: Registered Office and Agent

The registered office and agent of the corporation will be C. David Shaver, 157 East 8th Street, Jacksonville, Florida 32206. The address of the principal office of the corporation is The Springfield Center, 157 East 8th Street, Jacksonville, Florida 32206.

Article 6: Officers of the Board of Directors

The number of persons constituting the initial Board of Directors of the corporation is three (3). The method of election of directors is stated in the Bylaws of the corporation. The name and address of each person who is to serve as a member of the initial Board of Directors is:

Fred Sarkees

Chairman

Post Office Box 17067 Jacksonville, FL 32245-7067

Cindi Salvati

Vice Chairman

1303 Jasmine Street Fernandina Beach, FL 32034

Rosemary Baldwin-Horne 5824 Harris Avenue Jacksonville, FL 32211

Secretary

Article 7: Non-Stock Basis

The corporation is organized under a non-stock basis.

Article 8: Dissolution

Upon the dissolution of the corporation, assets shall be distributed for one or more exempt purposes within the meaning of section 501(c)(3) of the Internal Revenue Code or corresponding section of any future federal tax code, or shall be distributed to the federal government, or to a state or local government, for a public purpose. Any such assets not so disposed of shall be disposed of by a Court of Competent Jurisdiction of the county in which the principal office of the corporation is then located, exclusively for such purposes or to such organization or organizations, as said Court shall determine, which are organized and operated exclusively for such purposes.

Article 9: No Private Inurement

No part of the net earnings of the corporation shall inure to the benefit of, or be distributable to its members, trustees, officers, or other private persons, except that the corporation shall be authorized and empowered to pay reasonable compensation for services rendered and to make payments and distributions in furtherance of the purposes set forth in Article Third hereof.

No substantial part of the activities of the corporation shall be the carrying on of propaganda, or otherwise attempting to influence legislation, and the corporation shall not participate in, or intervene in (including the publishing or distribution of statements) any political campaign on behalf of or in opposition to any candidate for public office. Notwithstanding any other provision of these articles, the corporation shall not carry on any other activities not permitted to be carried on (a) by a corporation exempt from federal income tax under section 501(c)(3) of the Internal Revenue Code, or the corresponding section of any future federal tax code, or (b) by an organization or corporation, contributions to which are deductible under section 170(c)(2) of the Internal Revenue Code, or the corresponding section of any future federal tax code.

Article 10: Incorporator

The name and address of the Incorporator of the original Articles of Incorporation is C. David Shaver, 3718 Frye Avenue West, Jacksonville, Florida 32210.

Articles 11: Amendments

The corporation reserves the right to amend or repeal any provisions of these Articles of Incorporation, or any amendment(s) there to.

Article 12: Corporate Powers

The corporation shall have all corporate powers as stated in 617.0302, Florida Statutes.

The undersigned has amended these Articles of Incorporation this 19th day of February 2003.

Barbara L. Sanchez-Salazar Interim President

Post Script:

These Amended Articles of Incorporation for Consumer Support Services, Inc. were filed on February 24, 2003.